

# Acute care patients who reported that the hospital staff always described possible side effects of their new medication in a way they could understand

Unit: %

Unit: %	<b>Year</b> 2019	<b>Year</b> 2016	Year 2013	Year 2010
Province				
New Brunswick	41.1	39.1	40.4	38.8
Hospitals				
The Moncton Hospital	40.5	38.2	35.8	36.6
Sackville Memorial Hospital	43.8	26.1	31.8	40.0
Charlotte County Hospital	35.3	34.3	45.5	34.5
Grand Manan Hospital	S	S	75.0	50.0
Saint John Regional Hospital	39.4	39.0	40.3	35.9
Sussex Health Centre	35.3	52.6	25.0	35.3
Dr. Everett Chalmers Regional Hospital	40.6	35.7	37.6	44.5
Hotel-Dieu of St. Joseph	38.9	37.5	44.4	47.8
Oromocto Public Hospital	28.6	29.2	34.5	44.8
Upper River Valley Hospital	32.0	33.3	37.5	39.1
Miramichi Regional Hospital	47.2	38.2	48.1	43.7
Dr. Georges-LDumont University Hospital Centre	41.4	41.2	43.4	36.1
Stella-Maris-de-Kent Hospital	45.9	53.7	31.8	66.7
Grand Falls General Hospital	42.1	38.9	41.7	50.0
Edmundston Regional Hospital	43.7	42.1	47.5	37.7
Hôtel-Dieu Saint-Joseph de Saint-Quentin	S	33.3	37.5	55.6
Campbellton Regional Hospital	37.0	39.0	34.1	37.7
Enfant-Jésus RHSJ† Hospital	46.2	58.8	59.1	n/a
Tracadie Hospital	52.6	46.0	54.8	40.3



	<b>Year</b> 2019	<b>Year</b> 2016	<b>Year</b> 2013	<b>Year</b> 2010
Chaleur Regional Hospital	47.2	42.6	41.4	35.3
Health zones				
Zone 1 - Moncton and South-East Area	41.1	39.8	38.5	n/a
Zone 1 - Moncton and South-East Area - Horizon	40.5	37.8	35.6	n/a
Zone 1 - Moncton and South-East Area - Vitalité	41.8	42.2	42.6	n/a
Zone 2 - Fundy Shore and Saint John Area	39.3	39.2	40.7	n/a
Zone 3 - Fredericton and River Valley Area	39.2	35.3	37.8	n/a
Zone 4 - Madawaska and North-West Area	43.9	41.2	46.2	n/a
Zone 5 - Restigouche Area	37.0	39.0	34.1	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	48.1	44.7	45.6	n/a
Zone 7 - Miramichi Area	47.2	38.2	48.1	n/a
Regional Health Authorities				
Horizon Health Network	40.0	37.6	39.1	39.5
Vitalité Health Network	43.6	42.4	43.3	37.5
Age				
18-64	41.4	39.8	40.4	38.1
65 and over	40.9	38.5	40.4	39.6
Sex at birth				
Female	37.6	36.0	39.3	35.2
Male	45.4	43.1	41.6	43.1
Language				
Preferred language of service: English	40.1	38.1	39.1	39.4
Preferred language of service: French	44.9	42.3	44.5	37.2



	<b>Year</b> 2019	<b>Year</b> 2016	Year 2013	<b>Year</b> 2010
Race				
White	41.1	39.0	n/a	n/a
Other	34.3	43.2	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	S	S	n/a	n/a
Indigenous identity				
Indigenous	41.2	46.2	39.2	50.0
Immigrant				
Immigrants	38.7	n/a	n/a	n/a
Non-immigrants	41.3	n/a	n/a	n/a
Education level				
High school or less	44.8	42.6	42.4	42.8
Postsecondary	36.7	34.5	37.6	33.7



## **About**

This indicator is the percentage of acute care patients who reported that the hospital staff always described possible side effects of their new medication in a way they could understand.

#### Source

Hospital Acute Care Survey

## **Calculations**

This indicator is based on respondents who have received a new medication. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: Before giving you any new medicine, how often did hospital staff describe possible side effects in a way you could understand?

Unit	Interpretation	NBHC code
%	Higher is better	AC CAM03 1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size