

## Acute care patients who reported that the hospital staff always described possible side effects of their new medication in a way they could understand

Unit : %

|  | Year<br>2019 | Year<br>2016 | Year<br>2013 | Year<br>2010 |
|--|--------------|--------------|--------------|--------------|
| <b>Province</b>                                  |              |              |              |              |
| New Brunswick                                    | 41.1         | 39.1         | 40.4         | 38.8         |
| <b>Hospitals</b>                                 |              |              |              |              |
| The Moncton Hospital                             | 40.5         | 38.2         | 35.8         | 36.6         |
| Sackville Memorial Hospital                      | 43.8         | 26.1         | 31.8         | 40.0         |
| Charlotte County Hospital                        | 35.3         | 34.3         | 45.5         | 34.5         |
| Grand Manan Hospital                             | S            | S            | 75.0         | 50.0         |
| Saint John Regional Hospital                     | 39.4         | 39.0         | 40.3         | 35.9         |
| Sussex Health Centre                             | 35.3         | 52.6         | 25.0         | 35.3         |
| Dr. Everett Chalmers Regional Hospital           | 40.6         | 35.7         | 37.6         | 44.5         |
| Hotel-Dieu of St. Joseph                         | 38.9         | 37.5         | 44.4         | 47.8         |
| Oromocto Public Hospital                         | 28.6         | 29.2         | 34.5         | 44.8         |
| Upper River Valley Hospital                      | 32.0         | 33.3         | 37.5         | 39.1         |
| Miramichi Regional Hospital                      | 47.2         | 38.2         | 48.1         | 43.7         |
| Dr. Georges-L.-Dumont University Hospital Centre | 41.4         | 41.2         | 43.4         | 36.1         |
| Stella-Maris-de-Kent Hospital                    | 45.9         | 53.7         | 31.8         | 66.7         |
| Grand Falls General Hospital                     | 42.1         | 38.9         | 41.7         | 50.0         |
| Edmundston Regional Hospital                     | 43.7         | 42.1         | 47.5         | 37.7         |
| Hôtel-Dieu Saint-Joseph de Saint-Quentin         | S            | 33.3         | 37.5         | 55.6         |
| Campbellton Regional Hospital                    | 37.0         | 39.0         | 34.1         | 37.7         |
| Enfant-Jésus RHSJ† Hospital                      | 46.2         | 58.8         | 59.1         | n/a          |
| Tracadie Hospital                                | 52.6         | 46.0         | 54.8         | 40.3         |

|                           | Year<br>2019 | Year<br>2016 | Year<br>2013 | Year<br>2010 |
|---------------------------|--------------|--------------|--------------|--------------|
| Chaleur Regional Hospital | 47.2         | 42.6         | 41.4         | 35.3         |

### Health zones

|   |      |      |      |     |
|---|------|------|------|-----|
| Zone 1 - Moncton and South-East Area            | 41.1 | 39.8 | 38.5 | n/a |
| Zone 1 - Moncton and South-East Area - Horizon  | 40.5 | 37.8 | 35.6 | n/a |
| Zone 1 - Moncton and South-East Area - Vitalité | 41.8 | 42.2 | 42.6 | n/a |
| Zone 2 - Fundy Shore and Saint John Area        | 39.3 | 39.2 | 40.7 | n/a |
| Zone 3 - Fredericton and River Valley Area      | 39.2 | 35.3 | 37.8 | n/a |
| Zone 4 - Madawaska and North-West Area          | 43.9 | 41.2 | 46.2 | n/a |
| Zone 5 - Restigouche Area                       | 37.0 | 39.0 | 34.1 | n/a |
| Zone 6 - Bathurst and Acadian Peninsula Area    | 48.1 | 44.7 | 45.6 | n/a |
| Zone 7 - Miramichi Area                         | 47.2 | 38.2 | 48.1 | n/a |

### Regional Health Authorities

|                         |      |      |      |      |
|-------------------------|------|------|------|------|
| Horizon Health Network  | 40.0 | 37.6 | 39.1 | 39.5 |
| Vitalité Health Network | 43.6 | 42.4 | 43.3 | 37.5 |

### Age

|             |      |      |      |      |
|-------------|------|------|------|------|
| 18-64       | 41.4 | 39.8 | 40.4 | 38.1 |
| 65 and over | 40.9 | 38.5 | 40.4 | 39.6 |

### Sex at birth

|        |      |      |      |      |
|--------|------|------|------|------|
| Female | 37.6 | 36.0 | 39.3 | 35.2 |
| Male   | 45.4 | 43.1 | 41.6 | 43.1 |

### Language

|  |      |      |      |      |
|--|------|------|------|------|
| Preferred language of service: English | 40.1 | 38.1 | 39.1 | 39.4 |
| Preferred language of service: French  | 44.9 | 42.3 | 44.5 | 37.2 |

|                            | Year<br>2019 | Year<br>2016 | Year<br>2013 | Year<br>2010 |
|----------------------------|--------------|--------------|--------------|--------------|
| <b>Race</b>                |              |              |              |              |
| White                      | 41.1         | 39.0         | n/a          | n/a          |
| Other                      | 34.3         | 43.2         | n/a          | n/a          |
| East/Southeast Asian       | S            | S            | n/a          | n/a          |
| Black                      | S            | S            | n/a          | n/a          |
| <b>Indigenous identity</b> |              |              |              |              |
| Indigenous                 | 41.2         | 46.2         | 39.2         | 50.0         |
| <b>Immigrant</b>           |              |              |              |              |
| Immigrants                 | 38.7         | n/a          | n/a          | n/a          |
| Non-immigrants             | 41.3         | n/a          | n/a          | n/a          |
| <b>Education level</b>     |              |              |              |              |
| High school or less        | 44.8         | 42.6         | 42.4         | 42.8         |
| Postsecondary              | 36.7         | 34.5         | 37.6         | 33.7         |

About

This indicator is the percentage of acute care patients who reported that the hospital staff always described possible side effects of their new medication in a way they could understand.

Source

Hospital Acute Care Survey

Calculations

This indicator is based on respondents who have received a new medication. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: Before giving you any new medicine, how often did hospital staff describe possible side effects in a way you could understand?

| Unit   | Interpretation   | NBHC code  |
|--|------------------|------------|
| %  | Higher is better | AC_CAM03_1 |
| <b>Caption</b>   |                  |            |
| n/a = Not applicable / not available   |                  |            |
| S = Data suppressed due to confidentiality requirements and/or small sample size |                  |            |