

## Acute care patients who reported that there was always good communication about their care between doctors, nurses and other hospital staff

Unit : %

Province	Year 2019	Year 2016
New Brunswick	60.5	60.0
<b>Hospitals</b>		
The Moncton Hospital	57.9	59.3
Sackville Memorial Hospital	62.5	54.5
Charlotte County Hospital	63.3	53.3
Grand Manan Hospital	100.0	100.0
Saint John Regional Hospital	62.8	56.8
Sussex Health Centre	64.0	62.5
Dr. Everett Chalmers Regional Hospital	57.0	55.6
Hotel-Dieu of St. Joseph	65.7	63.4
Oromocto Public Hospital	58.3	58.5
Upper River Valley Hospital	49.2	52.0
Miramichi Regional Hospital	61.6	64.9
Dr. Georges-L.-Dumont University Hospital Centre	63.5	63.7
Stella-Maris-de-Kent Hospital	67.1	78.9
Grand Falls General Hospital	62.5	86.7
Edmundston Regional Hospital	61.9	61.2
Hôtel-Dieu Saint-Joseph de Saint-Quentin	62.5	75.0
Campbellton Regional Hospital	46.2	54.6
Enfant-Jésus RHSJ† Hospital	69.0	72.7
Tracadie Hospital	61.3	70.9

	Year 2019	Year 2016
Chaleur Regional Hospital	64.2	68.1
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	60.5	62.0
Zone 1 - Moncton and South-East Area - Horizon	58.0	59.1
Zone 1 - Moncton and South-East Area - Vitalité	63.8	65.1
Zone 2 - Fundy Shore and Saint John Area	63.1	56.9
Zone 3 - Fredericton and River Valley Area	56.5	55.5
Zone 4 - Madawaska and North-West Area	61.9	64.0
Zone 5 - Restigouche Area	46.2	54.6
Zone 6 - Bathurst and Acadian Peninsula Area	64.3	69.1
Zone 7 - Miramichi Area	61.6	64.9
<b>Regional Health Authorities</b>		
Horizon Health Network	59.8	57.6
Vitalité Health Network	62.1	65.0
<b>Age</b>		
18-64	54.7	55.1
65 and over	64.5	63.9
<b>Sex at birth</b>		
Female	57.2	55.5
Male	64.5	65.8
<b>Language</b>		
Preferred language of service: English	59.4	58.0
Preferred language of service: French	63.9	66.1

	Year 2019	Year 2016
<b>Race</b>		
White	<b>60.6</b>	<b>59.8</b>
Other	<b>55.1</b>	<b>64.9</b>
East/Southeast Asian	S	S
Black	<b>58.7</b>	<b>70.7</b>
<b>Indigenous identity</b>		
Indigenous	<b>48.7</b>	<b>61.3</b>
<b>Immigrant</b>		
Immigrants	<b>57.9</b>	n/a
Non-immigrants	<b>60.6</b>	n/a
<b>Education level</b>		
High school or less	<b>64.5</b>	<b>65.2</b>
Postsecondary	<b>55.0</b>	<b>52.3</b>

## About

This indicator is the percentage of acute care patients who reported that there was always good communication about their care between doctors, nurses and other hospital staff.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: Do you feel that there was good communication about your care between doctors, nurses and other hospital staff?

Unit	Interpretation	NBHC code
%	Higher is better	AC_CRD01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size