

## Acute care patients who reported that doctors, nurses and other hospital staff always seemed informed and up-to-date about their care

Unit : %

	Year 2019	Year 2016
<b>Province</b>		
New Brunswick	59.6	58.1
<b>Hospitals</b>		
The Moncton Hospital	57.0	57.6
Sackville Memorial Hospital	56.2	48.5
Charlotte County Hospital	60.0	50.0
Grand Manan Hospital	100.0	66.7
Saint John Regional Hospital	61.1	55.5
Sussex Health Centre	55.6	56.2
Dr. Everett Chalmers Regional Hospital	57.7	56.1
Hotel-Dieu of St. Joseph	60.0	65.9
Oromocto Public Hospital	60.0	52.4
Upper River Valley Hospital	51.1	50.9
Miramichi Regional Hospital	57.5	62.5
Dr. Georges-L.-Dumont University Hospital Centre	61.5	62.7
Stella-Maris-de-Kent Hospital	69.0	66.7
Grand Falls General Hospital	62.5	79.3
Edmundston Regional Hospital	62.3	57.6
Hôtel-Dieu Saint-Joseph de Saint-Quentin	62.5	73.9
Campbellton Regional Hospital	48.5	51.8
Enfant-Jésus RHSJ† Hospital	70.2	69.7
Tracadie Hospital	55.6	61.4

	Year 2019	Year 2016
Chaleur Regional Hospital	64.1	62.7
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	59.2	60.1
Zone 1 - Moncton and South-East Area - Horizon	57.0	57.3
Zone 1 - Moncton and South-East Area - Vitalité	62.2	63.0
Zone 2 - Fundy Shore and Saint John Area	61.2	55.3
Zone 3 - Fredericton and River Valley Area	57.2	55.6
Zone 4 - Madawaska and North-West Area	62.3	60.2
Zone 5 - Restigouche Area	48.5	51.8
Zone 6 - Bathurst and Acadian Peninsula Area	63.2	63.3
Zone 7 - Miramichi Area	57.5	62.5
<b>Regional Health Authorities</b>		
Horizon Health Network	58.7	56.4
Vitalité Health Network	61.4	61.5
<b>Age</b>		
18-64	55.5	55.8
65 and over	62.4	59.9
<b>Sex at birth</b>		
Female	57.2	55.0
Male	62.5	62.1
<b>Language</b>		
Preferred language of service: English	58.5	56.4
Preferred language of service: French	63.5	63.2

	Year 2019	Year 2016
<b>Race</b>		
White	59.7	57.9
Other	53.8	62.5
East/Southeast Asian	S	S
Black	48.9	56.1
<b>Indigenous identity</b>		
Indigenous	46.2	64.4
<b>Immigrant</b>		
Immigrants	53.7	n/a
Non-immigrants	59.8	n/a
<b>Education level</b>		
High school or less	62.0	61.7
Postsecondary	55.8	53.0

## About

This indicator is the percentage of acute care patients who reported that doctors, nurses and other hospital staff always seemed informed and up-to-date about their care.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did doctors, nurses and other hospital staff seem informed and up-to-date about your hospital care?

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Unit	Interpretation	NBHC code
%	Higher is better	AC_CRD02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size