

## Acute care patients who reported that tests and procedures were always done when they were told that they would be done

Unit : %

Province	Year 2019	Year 2016
New Brunswick	72.9	72.2
<b>Hospitals</b>		
The Moncton Hospital	71.9	73.9
Sackville Memorial Hospital	86.7	76.7
Charlotte County Hospital	81.0	77.5
Grand Manan Hospital	100.0	100.0
Saint John Regional Hospital	74.6	72.4
Sussex Health Centre	65.2	75.9
Dr. Everett Chalmers Regional Hospital	73.2	71.8
Hotel-Dieu of St. Joseph	82.1	80.6
Oromocto Public Hospital	77.8	77.1
Upper River Valley Hospital	71.5	68.0
Miramichi Regional Hospital	76.2	78.9
Dr. Georges-L.-Dumont University Hospital Centre	72.2	71.2
Stella-Maris-de-Kent Hospital	77.6	75.6
Grand Falls General Hospital	72.7	81.5
Edmundston Regional Hospital	66.8	63.9
Hôtel-Dieu Saint-Joseph de Saint-Quentin	87.5	76.2
Campbellton Regional Hospital	65.6	70.6
Enfant-Jésus RHSJ† Hospital	74.3	79.4
Tracadie Hospital	70.2	69.6

	Year 2019	Year 2016
Chaleur Regional Hospital	71.4	68.4
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	72.5	72.8
Zone 1 - Moncton and South-East Area - Horizon	72.4	74.0
Zone 1 - Moncton and South-East Area - Vitalité	72.8	71.6
Zone 2 - Fundy Shore and Saint John Area	74.8	72.8
Zone 3 - Fredericton and River Valley Area	73.4	71.7
Zone 4 - Madawaska and North-West Area	67.7	66.0
Zone 5 - Restigouche Area	65.6	70.6
Zone 6 - Bathurst and Acadian Peninsula Area	71.6	69.9
Zone 7 - Miramichi Area	76.2	78.9
<b>Regional Health Authorities</b>		
Horizon Health Network	73.9	73.3
Vitalité Health Network	70.8	70.0
<b>Age</b>		
18-64	68.8	67.6
65 and over	75.7	75.8
<b>Sex at birth</b>		
Female	70.8	68.9
Male	75.3	76.2
<b>Language</b>		
Preferred language of service: English	74.6	74.2
Preferred language of service: French	67.5	65.7

	Year 2019	Year 2016
<b>Race</b>		
White	<b>73.1</b>	<b>72.1</b>
Other	<b>64.9</b>	<b>66.1</b>
East/Southeast Asian	S	S
Black	<b>71.4</b>	<b>73.0</b>
<b>Indigenous identity</b>		
Indigenous	<b>56.2</b>	<b>67.3</b>
<b>Immigrant</b>		
Immigrants	<b>71.2</b>	n/a
Non-immigrants	<b>73.0</b>	n/a
<b>Education level</b>		
High school or less	<b>74.2</b>	<b>74.6</b>
Postsecondary	<b>71.2</b>	<b>68.5</b>

## About

This indicator is the percentage of acute care patients who reported that tests and procedures were always done when they were told that they would be done.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often were tests and procedures done when you were told they would be done?

Unit	Interpretation	NBHC code
%	Higher is better	AC_CRD03_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size