Acute care patients who reported that tests and procedures were always done when they were told that they would be done

Unit : %

	Year 2019	Year 2016
Province		
New Brunswick	**72.9**	**72.2**
Hospitals		
The Moncton Hospital	**71.9**	**73.9**
Sackville Memorial Hospital	**86.7**	**76.7**
Charlotte County Hospital	**81.0**	**77.5**
Grand Manan Hospital	**100.0**	**100.0**
Saint John Regional Hospital	**74.6**	**72.4**
Sussex Health Centre	**65.2**	**75.9**
Dr. Everett Chalmers Regional Hospital	**73.2**	**71.8**
Hotel-Dieu of St. Joseph	**82.1**	**80.6**
Oromocto Public Hospital	**77.8**	**77.1**
Upper River Valley Hospital	**71.5**	**68.0**
Miramichi Regional Hospital	**76.2**	**78.9**
Dr. Georges-L.-Dumont University Hospital Centre	**72.2**	**71.2**
Stella-Maris-de-Kent Hospital	**77.6**	**75.6**
Grand Falls General Hospital	**72.7**	**81.5**
Edmundston Regional Hospital	**66.8**	**63.9**
Hôtel-Dieu Saint-Joseph de Saint-Quentin	**87.5**	**76.2**
Campbellton Regional Hospital	**65.6**	**70.6**
Enfant-Jésus RHSJ† Hospital	**74.3**	**79.4**
Tracadie Hospital	**70.2**	**69.6**

	Year 2019	Year 2016
Chaleur Regional Hospital	**71.4**	**68.4**
Health zones		
Zone 1 - Moncton and South-East Area	**72.5**	**72.8**
Zone 1 - Moncton and South-East Area - Horizon	**72.4**	**74.0**
Zone 1 - Moncton and South-East Area - Vitalité	**72.8**	**71.6**
Zone 2 - Fundy Shore and Saint John Area	**74.8**	**72.8**
Zone 3 - Fredericton and River Valley Area	**73.4**	**71.7**
Zone 4 - Madawaska and North-West Area	**67.7**	**66.0**
Zone 5 - Restigouche Area	**65.6**	**70.6**
Zone 6 - Bathurst and Acadian Peninsula Area	**71.6**	**69.9**
Zone 7 - Miramichi Area	**76.2**	**78.9**
Regional Health Authorities		
Horizon Health Network	**73.9**	**73.3**
Vitalité Health Network	**70.8**	**70.0**
Age		
18-64	**68.8**	**67.6**
65 and over	**75.7**	**75.8**
Sex at birth		
Female	**70.8**	**68.9**
Male	**75.3**	**76.2**
Language		
Preferred language of service: English	**74.6**	**74.2**
Preferred language of service: French	**67.5**	**65.7**

	Year 2019	Year 2016
Race		
White	**73.1**	**72.1**
Other	**64.9**	**66.1**
East/Southeast Asian	S	S
Black	**71.4**	**73.0**
Indigenous identity		
Indigenous	**56.2**	**67.3**
Immigrant		
Immigrants	**71.2**	n/a
Non-immigrants	**73.0**	n/a
Education level		
High school or less	**74.2**	**74.6**
Postsecondary	**71.2**	**68.5**

About

This indicator is the percentage of acute care patients who reported that tests and procedures were always done when they were told that they would be done.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often were tests and procedures done when you were told they would be done?

Unit	Interpretation	NBHC code
%	Higher is better	AC_CRD03_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size