

Acute care patients who reported that doctors always treated them with courtesy and respect

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
Province				
New Brunswick	86.9	86.8	87.0	85.6
Hospitals				
The Moncton Hospital	88.3	87.2	87.1	86.1
Sackville Memorial Hospital	90.6	81.8	81.4	92.2
Charlotte County Hospital	83.9	77.6	86.3	83.3
Grand Manan Hospital	100.0	100.0	100.0	87.5
Saint John Regional Hospital	86.2	85.3	86.1	85.2
Sussex Health Centre	75.0	79.4	86.4	88.6
Dr. Everett Chalmers Regional Hospital	85.9	88.4	88.1	87.1
Hotel-Dieu of St. Joseph	77.1	90.5	93.8	82.5
Oromocto Public Hospital	84.0	86.4	91.7	74.6
Upper River Valley Hospital	77.4	83.3	82.8	80.0
Miramichi Regional Hospital	90.6	90.0	88.1	87.3
Dr. Georges-L.-Dumont University Hospital Centre	89.8	88.6	88.2	86.9
Stella-Maris-de-Kent Hospital	90.4	87.6	92.2	92.9
Grand Falls General Hospital	79.2	93.3	83.3	78.0
Edmundston Regional Hospital	88.0	87.5	86.4	88.4
Hôtel-Dieu Saint-Joseph de Saint-Quentin	100.0	80.0	95.0	93.8
Campbellton Regional Hospital	80.3	76.4	85.1	76.9
Enfant-Jésus RHSJ† Hospital	90.8	86.6	91.4	n/a
Tracadie Hospital	78.9	86.4	77.7	86.6

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	89.6	88.2	86.8	84.8
Health zones				
Zone 1 - Moncton and South-East Area	89.0	87.7	87.5	n/a
Zone 1 - Moncton and South-East Area - Horizon	88.3	87.0	86.8	n/a
Zone 1 - Moncton and South-East Area - Vitalité	89.8	88.5	88.5	n/a
Zone 2 - Fundy Shore and Saint John Area	86.0	84.9	86.3	n/a
Zone 3 - Fredericton and River Valley Area	84.6	87.8	88.3	n/a
Zone 4 - Madawaska and North-West Area	87.7	87.5	86.6	n/a
Zone 5 - Restigouche Area	80.3	76.4	85.1	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	87.7	87.7	85.5	n/a
Zone 7 - Miramichi Area	90.6	90.0	88.1	n/a
Regional Health Authorities				
Horizon Health Network	86.5	86.7	87.1	85.8
Vitalité Health Network	87.9	87.0	86.8	85.3
Age				
18-64	85.4	85.4	86.1	84.2
65 and over	88.0	87.8	87.8	86.8
Sex at birth				
Female	86.8	86.5	87.5	85.6
Male	87.0	87.2	86.5	85.5
Language				
Preferred language of service: English	86.2	86.1	86.9	85.4
Preferred language of service: French	89.6	89.0	87.4	86.2

	Year 2019	Year 2016	Year 2013	Year 2010
Race				
White	87.1	86.9	n/a	n/a
Other	79.6	79.5	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	80.9	92.9	n/a	n/a
Indigenous identity				
Indigenous	75.2	83.2	79.3	81.4
Immigrant				
Immigrants	86.8	n/a	n/a	n/a
Non-immigrants	87.0	n/a	n/a	n/a
Education level				
High school or less	87.5	88.0	87.4	86.3
Postsecondary	86.1	85.2	86.1	84.0

About

This indicator is the percentage of acute care patients who reported that doctors always treated them with courtesy and respect.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did doctors treat you with courtesy and respect?

Unit	Interpretation	NBHC code
%	Higher is better	AC_CWD01_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size