

## Acute care patients who reported that doctors always listened carefully

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	78.4	78.5	77.5	76.4
<b>Hospitals</b>				
The Moncton Hospital	77.9	78.0	75.4	76.5
Sackville Memorial Hospital	84.4	65.6	73.8	63.3
Charlotte County Hospital	75.8	64.0	64.7	67.1
Grand Manan Hospital	60.0	100.0	92.3	80.0
Saint John Regional Hospital	77.1	76.0	75.4	75.8
Sussex Health Centre	71.4	53.1	60.9	73.5
Dr. Everett Chalmers Regional Hospital	76.9	79.0	80.9	76.8
Hotel-Dieu of St. Joseph	79.4	75.6	89.6	71.9
Oromocto Public Hospital	78.0	79.5	75.0	66.1
Upper River Valley Hospital	64.4	76.3	77.4	68.9
Miramichi Regional Hospital	76.8	78.7	77.8	70.1
Dr. Georges-L.-Dumont University Hospital Centre	83.3	83.4	79.3	81.1
Stella-Maris-de-Kent Hospital	86.5	85.6	81.6	100.0
Grand Falls General Hospital	70.8	86.7	55.9	80.4
Edmundston Regional Hospital	81.9	80.5	78.4	77.8
Hôtel-Dieu Saint-Joseph de Saint-Quentin	87.5	80.0	90.0	96.8
Campbellton Regional Hospital	72.7	73.4	75.3	68.8
Enfant-Jésus RHSJ† Hospital	86.2	80.6	85.5	n/a
Tracadie Hospital	76.6	81.6	79.2	79.5
Chaleur Regional Hospital	83.1	80.3	79.2	80.6

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	80.4	80.5	77.0	n/a
Zone 1 - Moncton and South-East Area - Horizon	78.1	77.6	75.3	n/a
Zone 1 - Moncton and South-East Area - Vitalité	83.6	83.6	79.5	n/a
Zone 2 - Fundy Shore and Saint John Area	76.8	75.1	74.8	n/a
Zone 3 - Fredericton and River Valley Area	75.7	78.6	80.8	n/a
Zone 4 - Madawaska and North-West Area	81.3	81.0	76.6	n/a
Zone 5 - Restigouche Area	72.7	73.4	75.3	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	82.2	80.6	80.1	n/a
Zone 7 - Miramichi Area	76.8	78.7	77.8	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	76.8	77.1	76.9	74.8
Vitalité Health Network	81.8	81.3	78.7	79.2
<b>Age</b>				
18-64	77.7	78.3	77.0	76.7
65 and over	78.8	78.6	77.8	76.1
<b>Sex at birth</b>				
Female	78.0	78.6	77.7	76.4
Male	78.8	78.3	77.3	76.4
<b>Language</b>				
Preferred language of service: English	76.8	76.8	76.6	75.1
Preferred language of service: French	84.0	84.0	79.9	79.9
<b>Race</b>				

	Year 2019	Year 2016	Year 2013	Year 2010
White	78.5	78.4	n/a	n/a
Other	74.1	79.2	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	78.7	90.5	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	68.4	77.3	71.6	77.9
<b>Immigrant</b>				
Immigrants	76.9	n/a	n/a	n/a
Non-immigrants	78.5	n/a	n/a	n/a
<b>Education level</b>				
High school or less	79.4	80.2	78.0	78.0
Postsecondary	77.2	76.0	76.2	74.0

## About

This indicator is the percentage of acute care patients who reported that doctors always listened carefully.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did doctors listen carefully to you?

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Unit	Interpretation	NBHC code
%	Higher is better	AC_CWD02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size