

## Acute care patients who reported that doctors always explained things in a way they could understand

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	73.8	74.8	76.1	73.5
<b>Hospitals</b>				
The Moncton Hospital	75.0	74.3	74.2	74.9
Sackville Memorial Hospital	84.4	63.6	66.7	75.0
Charlotte County Hospital	69.4	60.5	70.0	59.7
Grand Manan Hospital	70.0	100.0	69.2	73.3
Saint John Regional Hospital	71.8	71.8	75.8	72.2
Sussex Health Centre	60.7	55.9	69.6	65.7
Dr. Everett Chalmers Regional Hospital	72.0	74.4	78.2	74.2
Hotel-Dieu of St. Joseph	70.6	80.5	67.4	74.1
Oromocto Public Hospital	72.0	65.9	72.9	60.3
Upper River Valley Hospital	53.4	65.2	63.5	66.4
Miramichi Regional Hospital	75.0	73.6	75.8	66.7
Dr. Georges-L.-Dumont University Hospital Centre	78.6	80.5	79.4	77.4
Stella-Maris-de-Kent Hospital	78.1	80.0	79.6	78.6
Grand Falls General Hospital	66.7	80.0	70.6	69.4
Edmundston Regional Hospital	75.7	78.6	77.4	75.5
Hôtel-Dieu Saint-Joseph de Saint-Quentin	87.5	84.0	85.0	90.6
Campbellton Regional Hospital	68.2	73.3	78.8	68.3
Enfant-Jésus RHSJ† Hospital	85.1	83.6	77.1	n/a
Tracadie Hospital	71.1	76.0	73.5	74.8

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	79.7	81.1	76.2	77.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	76.6	77.1	76.1	n/a
Zone 1 - Moncton and South-East Area - Horizon	75.3	73.9	73.8	n/a
Zone 1 - Moncton and South-East Area - Vitalité	78.5	80.5	79.4	n/a
Zone 2 - Fundy Shore and Saint John Area	71.5	71.1	75.4	n/a
Zone 3 - Fredericton and River Valley Area	69.9	73.1	76.4	n/a
Zone 4 - Madawaska and North-West Area	75.4	79.0	77.1	n/a
Zone 5 - Restigouche Area	68.2	73.3	78.8	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	78.7	80.5	75.7	n/a
Zone 7 - Miramichi Area	75.0	73.6	75.8	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	72.2	72.6	75.3	72.2
Vitalité Health Network	77.1	79.5	77.7	75.9
<b>Age</b>				
18-64	75.0	76.6	76.4	74.3
65 and over	72.9	73.4	75.8	72.8
<b>Sex at birth</b>				
Female	74.6	74.3	76.9	73.5
Male	72.8	75.6	75.1	73.6
<b>Language</b>				
Preferred language of service: English	72.1	72.9	75.2	72.4
Preferred language of service: French	79.8	81.6	78.7	77.3

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	73.8	74.9	n/a	n/a
Other	65.7	75.7	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	76.6	83.7	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	69.2	73.3	69.0	72.9
<b>Immigrant</b>				
Immigrants	70.8	n/a	n/a	n/a
Non-immigrants	74.0	n/a	n/a	n/a
<b>Education level</b>				
High school or less	73.7	75.1	75.8	74.4
Postsecondary	73.8	74.6	76.0	72.5

## About

This indicator is the percentage of acute care patients who reported that doctors always explained things in a way they could understand.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did doctors explain things in a way you could understand?

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Unit	Interpretation	NBHC code
%	Higher is better	AC_CWD03_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size