

## Acute care patients who reported that doctors always explained things in a way they could understand

Unit : %

Province	Year 2019	Year 2016	Year 2013	Year 2010
New Brunswick	73.8	74.8	76.1	73.5
<b>Hospitals</b>				
The Moncton Hospital	75.0	74.3	74.2	74.9
Sackville Memorial Hospital	84.4	63.6	66.7	75.0
Charlotte County Hospital	69.4	60.5	70.0	59.7
Grand Manan Hospital	70.0	100.0	69.2	73.3
Saint John Regional Hospital	71.8	71.8	75.8	72.2
Sussex Health Centre	60.7	55.9	69.6	65.7
Dr. Everett Chalmers Regional Hospital	72.0	74.4	78.2	74.2
Hotel-Dieu of St. Joseph	70.6	80.5	67.4	74.1
Oromocto Public Hospital	72.0	65.9	72.9	60.3
Upper River Valley Hospital	53.4	65.2	63.5	66.4
Miramichi Regional Hospital	75.0	73.6	75.8	66.7
Dr. Georges-L.-Dumont University Hospital Centre	78.6	80.5	79.4	77.4
Stella-Maris-de-Kent Hospital	78.1	80.0	79.6	78.6
Grand Falls General Hospital	66.7	80.0	70.6	69.4
Edmundston Regional Hospital	75.7	78.6	77.4	75.5
Hôtel-Dieu Saint-Joseph de Saint-Quentin	87.5	84.0	85.0	90.6
Campbellton Regional Hospital	68.2	73.3	78.8	68.3
Enfant-Jésus RHSJ† Hospital	85.1	83.6	77.1	n/a
Tracadie Hospital	71.1	76.0	73.5	74.8

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	<b>79.7</b>	<b>81.1</b>	<b>76.2</b>	<b>77.6</b>

### Health zones

Zone 1 - Moncton and South-East Area	<b>76.6</b>	<b>77.1</b>	<b>76.1</b>	n/a
Zone 1 - Moncton and South-East Area - Horizon	<b>75.3</b>	<b>73.9</b>	<b>73.8</b>	n/a
Zone 1 - Moncton and South-East Area - Vitalité	<b>78.5</b>	<b>80.5</b>	<b>79.4</b>	n/a
Zone 2 - Fundy Shore and Saint John Area	<b>71.5</b>	<b>71.1</b>	<b>75.4</b>	n/a
Zone 3 - Fredericton and River Valley Area	<b>69.9</b>	<b>73.1</b>	<b>76.4</b>	n/a
Zone 4 - Madawaska and North-West Area	<b>75.4</b>	<b>79.0</b>	<b>77.1</b>	n/a
Zone 5 - Restigouche Area	<b>68.2</b>	<b>73.3</b>	<b>78.8</b>	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	<b>78.7</b>	<b>80.5</b>	<b>75.7</b>	n/a
Zone 7 - Miramichi Area	<b>75.0</b>	<b>73.6</b>	<b>75.8</b>	n/a

### Regional Health Authorities

Horizon Health Network	<b>72.2</b>	<b>72.6</b>	<b>75.3</b>	<b>72.2</b>
Vitalité Health Network	<b>77.1</b>	<b>79.5</b>	<b>77.7</b>	<b>75.9</b>

### Age

18-64	<b>75.0</b>	<b>76.6</b>	<b>76.4</b>	<b>74.3</b>
65 and over	<b>72.9</b>	<b>73.4</b>	<b>75.8</b>	<b>72.8</b>

### Sex at birth

Female	<b>74.6</b>	<b>74.3</b>	<b>76.9</b>	<b>73.5</b>
Male	<b>72.8</b>	<b>75.6</b>	<b>75.1</b>	<b>73.6</b>

### Language

Preferred language of service: English	<b>72.1</b>	<b>72.9</b>	<b>75.2</b>	<b>72.4</b>
Preferred language of service: French	<b>79.8</b>	<b>81.6</b>	<b>78.7</b>	<b>77.3</b>

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	<b>73.8</b>	<b>74.9</b>	n/a	n/a
Other	<b>65.7</b>	<b>75.7</b>	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	<b>76.6</b>	<b>83.7</b>	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	<b>69.2</b>	<b>73.3</b>	<b>69.0</b>	<b>72.9</b>
<b>Immigrant</b>				
Immigrants	<b>70.8</b>	n/a	n/a	n/a
Non-immigrants	<b>74.0</b>	n/a	n/a	n/a
<b>Education level</b>				
High school or less	<b>73.7</b>	<b>75.1</b>	<b>75.8</b>	<b>74.4</b>
Postsecondary	<b>73.8</b>	<b>74.6</b>	<b>76.0</b>	<b>72.5</b>

## About

This indicator is the percentage of acute care patients who reported that doctors always explained things in a way they could understand.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did doctors explain things in a way you could understand?

Unit	Interpretation	NBHC code
%	Higher is better	AC_CWD03_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size