

## Acute care patients who reported that nurses always listened carefully

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	69.4	68.3	65.5	65.1
<b>Hospitals</b>				
The Moncton Hospital	67.3	66.1	63.5	63.2
Sackville Memorial Hospital	78.1	66.7	68.2	59.3
Charlotte County Hospital	62.9	63.2	60.0	59.7
Grand Manan Hospital	70.0	83.3	64.3	62.5
Saint John Regional Hospital	67.9	62.1	61.9	62.5
Sussex Health Centre	53.6	55.9	56.5	61.8
Dr. Everett Chalmers Regional Hospital	68.3	68.2	62.2	65.4
Hotel-Dieu of St. Joseph	64.7	64.3	68.6	63.9
Oromocto Public Hospital	70.0	63.6	43.1	64.4
Upper River Valley Hospital	56.7	61.5	58.7	56.3
Miramichi Regional Hospital	72.0	73.8	66.7	69.7
Dr. Georges-L.-Dumont University Hospital Centre	70.7	72.8	70.1	67.2
Stella-Maris-de-Kent Hospital	78.1	74.4	74.5	85.7
Grand Falls General Hospital	70.8	86.7	61.1	74.5
Edmundston Regional Hospital	76.8	73.3	68.3	66.2
Hôtel-Dieu Saint-Joseph de Saint-Quentin	100.0	84.0	85.0	66.7
Campbellton Regional Hospital	63.6	67.0	68.3	67.6
Enfant-Jésus RHSJ† Hospital	87.2	82.1	87.3	n/a
Tracadie Hospital	69.3	79.6	77.7	69.0
Chaleur Regional Hospital	75.6	77.1	72.4	67.0

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	69.2	69.4	66.5	n/a
Zone 1 - Moncton and South-East Area - Horizon	67.6	66.1	63.7	n/a
Zone 1 - Moncton and South-East Area - Vitalité	71.4	73.0	70.5	n/a
Zone 2 - Fundy Shore and Saint John Area	67.4	62.1	61.8	n/a
Zone 3 - Fredericton and River Valley Area	67.0	67.1	61.3	n/a
Zone 4 - Madawaska and North-West Area	76.9	75.0	68.5	n/a
Zone 5 - Restigouche Area	63.6	67.0	68.3	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	75.9	78.1	75.7	n/a
Zone 7 - Miramichi Area	72.0	73.8	66.7	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	67.6	65.5	62.6	63.8
Vitalité Health Network	73.2	74.2	71.5	67.4
<b>Age</b>				
18-64	67.4	67.2	66.1	64.1
65 and over	70.8	69.2	65.0	65.9
<b>Sex at birth</b>				
Female	66.7	64.4	65.4	62.6
Male	72.8	73.3	65.6	68.0
<b>Language</b>				
Preferred language of service: English	67.2	65.3	63.3	64.1
Preferred language of service: French	76.9	78.1	71.7	67.8
<b>Race</b>				

	Year 2019	Year 2016	Year 2013	Year 2010
White	69.5	68.3	n/a	n/a
Other	61.1	70.3	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	66.0	72.1	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	60.2	64.2	63.6	67.1
<b>Immigrant</b>				
Immigrants	64.8	n/a	n/a	n/a
Non-immigrants	69.6	n/a	n/a	n/a
<b>Education level</b>				
High school or less	72.3	71.1	67.8	68.2
Postsecondary	65.5	64.0	61.3	59.6

## About

This indicator is the percentage of acute care patients who reported that nurses always listened carefully.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did nurses listen carefully to you?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	AC_CWN02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size