

## Acute care patients who reported that nurses always explained things in a way they could understand

Unit : %

Province	Year 2019	Year 2016	Year 2013	Year 2010
New Brunswick	<b>69.7</b>	<b>69.4</b>	<b>68.1</b>	<b>66.2</b>
<b>Hospitals</b>				
The Moncton Hospital	<b>68.3</b>	<b>66.9</b>	<b>67.2</b>	<b>64.8</b>
Sackville Memorial Hospital	<b>75.0</b>	<b>63.6</b>	<b>69.8</b>	<b>68.6</b>
Charlotte County Hospital	<b>64.5</b>	<b>59.2</b>	<b>58.9</b>	<b>59.2</b>
Grand Manan Hospital	<b>100.0</b>	<b>100.0</b>	<b>64.3</b>	<b>75.0</b>
Saint John Regional Hospital	<b>67.7</b>	<b>66.1</b>	<b>65.6</b>	<b>64.7</b>
Sussex Health Centre	<b>53.6</b>	<b>50.0</b>	<b>60.9</b>	<b>68.6</b>
Dr. Everett Chalmers Regional Hospital	<b>67.6</b>	<b>68.0</b>	<b>66.6</b>	<b>68.3</b>
Hotel-Dieu of St. Joseph	<b>61.8</b>	<b>75.6</b>	<b>64.7</b>	<b>63.9</b>
Oromocto Public Hospital	<b>68.0</b>	<b>59.1</b>	<b>52.9</b>	<b>56.7</b>
Upper River Valley Hospital	<b>53.7</b>	<b>62.8</b>	<b>59.4</b>	<b>56.8</b>
Miramichi Regional Hospital	<b>69.6</b>	<b>74.4</b>	<b>70.8</b>	<b>68.3</b>
Dr. Georges-L.-Dumont University Hospital Centre	<b>74.3</b>	<b>74.9</b>	<b>73.2</b>	<b>68.9</b>
Stella-Maris-de-Kent Hospital	<b>78.4</b>	<b>75.6</b>	<b>78.4</b>	<b>64.3</b>
Grand Falls General Hospital	<b>70.8</b>	<b>70.0</b>	<b>58.3</b>	<b>64.6</b>
Edmundston Regional Hospital	<b>76.6</b>	<b>72.1</b>	<b>70.6</b>	<b>66.2</b>
Hôtel-Dieu Saint-Joseph de Saint-Quentin	<b>87.5</b>	<b>84.0</b>	<b>76.2</b>	<b>81.8</b>
Campbellton Regional Hospital	<b>59.3</b>	<b>68.5</b>	<b>67.9</b>	<b>64.3</b>
Enfant-Jésus RHSJ† Hospital	<b>80.2</b>	<b>84.8</b>	<b>76.7</b>	n/a
Tracadie Hospital	<b>72.7</b>	<b>74.8</b>	<b>69.9</b>	<b>64.6</b>

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	<b>78.2</b>	<b>74.4</b>	<b>73.4</b>	<b>67.6</b>

### Health zones

Zone 1 - Moncton and South-East Area	<b>71.1</b>	<b>70.8</b>	<b>69.9</b>	n/a
Zone 1 - Moncton and South-East Area - Horizon	<b>68.5</b>	<b>66.8</b>	<b>67.3</b>	n/a
Zone 1 - Moncton and South-East Area - Vitalité	<b>74.7</b>	<b>74.9</b>	<b>73.7</b>	n/a
Zone 2 - Fundy Shore and Saint John Area	<b>67.5</b>	<b>65.6</b>	<b>65.2</b>	n/a
Zone 3 - Fredericton and River Valley Area	<b>65.9</b>	<b>67.3</b>	<b>65.2</b>	n/a
Zone 4 - Madawaska and North-West Area	<b>76.5</b>	<b>72.7</b>	<b>69.5</b>	n/a
Zone 5 - Restigouche Area	<b>59.3</b>	<b>68.5</b>	<b>67.9</b>	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	<b>77.4</b>	<b>75.6</b>	<b>73.1</b>	n/a
Zone 7 - Miramichi Area	<b>69.6</b>	<b>74.4</b>	<b>70.8</b>	n/a

### Regional Health Authorities

Horizon Health Network	<b>67.4</b>	<b>67.1</b>	<b>66.2</b>	<b>65.6</b>
Vitalité Health Network	<b>74.6</b>	<b>74.1</b>	<b>72.1</b>	<b>67.3</b>

### Age

18-64	<b>70.8</b>	<b>70.7</b>	<b>69.3</b>	<b>66.0</b>
65 and over	<b>69.0</b>	<b>68.3</b>	<b>67.1</b>	<b>66.3</b>

### Sex at birth

Female	<b>69.4</b>	<b>67.1</b>	<b>68.0</b>	<b>64.3</b>
Male	<b>70.1</b>	<b>72.3</b>	<b>68.2</b>	<b>68.4</b>

### Language

Preferred language of service: English	<b>67.5</b>	<b>67.8</b>	<b>66.9</b>	<b>65.7</b>
Preferred language of service: French	<b>77.4</b>	<b>75.2</b>	<b>71.9</b>	<b>67.8</b>

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	<b>70.0</b>	<b>69.3</b>	n/a	n/a
Other	<b>62.6</b>	<b>73.0</b>	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	<b>67.4</b>	<b>62.8</b>	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	<b>61.0</b>	<b>66.7</b>	<b>65.5</b>	<b>71.8</b>
<b>Immigrant</b>				
Immigrants	<b>65.7</b>	n/a	n/a	n/a
Non-immigrants	<b>69.9</b>	n/a	n/a	n/a
<b>Education level</b>				
High school or less	<b>70.5</b>	<b>69.9</b>	<b>68.3</b>	<b>67.2</b>
Postsecondary	<b>68.9</b>	<b>68.2</b>	<b>67.3</b>	<b>64.3</b>

## About

This indicator is the percentage of acute care patients who reported that nurses always explained things in a way they could understand.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did nurses explain things in a way you could understand?

Unit	Interpretation	NBHC code
%	Higher is better	AC_CWN03_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size