

## Acute care patients who reported that nurses always explained things in a way they could understand

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	69.7	69.4	68.1	66.2
<b>Hospitals</b>				
The Moncton Hospital	68.3	66.9	67.2	64.8
Sackville Memorial Hospital	75.0	63.6	69.8	68.6
Charlotte County Hospital	64.5	59.2	58.9	59.2
Grand Manan Hospital	100.0	100.0	64.3	75.0
Saint John Regional Hospital	67.7	66.1	65.6	64.7
Sussex Health Centre	53.6	50.0	60.9	68.6
Dr. Everett Chalmers Regional Hospital	67.6	68.0	66.6	68.3
Hotel-Dieu of St. Joseph	61.8	75.6	64.7	63.9
Oromocto Public Hospital	68.0	59.1	52.9	56.7
Upper River Valley Hospital	53.7	62.8	59.4	56.8
Miramichi Regional Hospital	69.6	74.4	70.8	68.3
Dr. Georges-L.-Dumont University Hospital Centre	74.3	74.9	73.2	68.9
Stella-Maris-de-Kent Hospital	78.4	75.6	78.4	64.3
Grand Falls General Hospital	70.8	70.0	58.3	64.6
Edmundston Regional Hospital	76.6	72.1	70.6	66.2
Hôtel-Dieu Saint-Joseph de Saint-Quentin	87.5	84.0	76.2	81.8
Campbellton Regional Hospital	59.3	68.5	67.9	64.3
Enfant-Jésus RHSJ† Hospital	80.2	84.8	76.7	n/a
Tracadie Hospital	72.7	74.8	69.9	64.6

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	78.2	74.4	73.4	67.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	71.1	70.8	69.9	n/a
Zone 1 - Moncton and South-East Area - Horizon	68.5	66.8	67.3	n/a
Zone 1 - Moncton and South-East Area - Vitalité	74.7	74.9	73.7	n/a
Zone 2 - Fundy Shore and Saint John Area	67.5	65.6	65.2	n/a
Zone 3 - Fredericton and River Valley Area	65.9	67.3	65.2	n/a
Zone 4 - Madawaska and North-West Area	76.5	72.7	69.5	n/a
Zone 5 - Restigouche Area	59.3	68.5	67.9	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	77.4	75.6	73.1	n/a
Zone 7 - Miramichi Area	69.6	74.4	70.8	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	67.4	67.1	66.2	65.6
Vitalité Health Network	74.6	74.1	72.1	67.3
<b>Age</b>				
18-64	70.8	70.7	69.3	66.0
65 and over	69.0	68.3	67.1	66.3
<b>Sex at birth</b>				
Female	69.4	67.1	68.0	64.3
Male	70.1	72.3	68.2	68.4
<b>Language</b>				
Preferred language of service: English	67.5	67.8	66.9	65.7
Preferred language of service: French	77.4	75.2	71.9	67.8

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	70.0	69.3	n/a	n/a
Other	62.6	73.0	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	67.4	62.8	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	61.0	66.7	65.5	71.8
<b>Immigrant</b>				
Immigrants	65.7	n/a	n/a	n/a
Non-immigrants	69.9	n/a	n/a	n/a
<b>Education level</b>				
High school or less	70.5	69.9	68.3	67.2
Postsecondary	68.9	68.2	67.3	64.3

## About

This indicator is the percentage of acute care patients who reported that nurses always explained things in a way they could understand.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did nurses explain things in a way you could understand?

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Unit	Interpretation	NBHC code
%	Higher is better	AC_CWN03_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size