

# Acute care patients who reported that doctors, nurses or other hospital staff talked with them about whether they would have the help they needed after they leave the hospital

Unit: %

| Offit . 76                                     | <b>Year</b><br>2019 | <b>Year</b> 2016 | Year<br>2013 | <b>Year</b> 2010 |
|--|---------------------|------------------|--------------|------------------|
| Province                                       |                     |                  |              |                  |
| New Brunswick                                  | 73.0                | 73.7             | 72.9         | 71.8             |
| Hospitals                                      |                     |                  |              |                  |
| The Moncton Hospital                           | 70.9                | 71.2             | 70.5         | 70.2             |
| Sackville Memorial Hospital                    | 80.6                | 66.7             | 70.3         | 61.9             |
| Charlotte County Hospital                      | 72.1                | 68.1             | 65.9         | 79.4             |
| Grand Manan Hospital                           | 85.7                | S                | 76.9         | 50.0             |
| Saint John Regional Hospital                   | 73.3                | 75.2             | 75.6         | 72.7             |
| Sussex Health Centre                           | 70.8                | 70.4             | 70.0         | 81.8             |
| Dr. Everett Chalmers Regional Hospital         | 72.8                | 75.0             | 75.8         | 74.0             |
| Hotel-Dieu of St. Joseph                       | 78.1                | 73.7             | 66.7         | 76.4             |
| Oromocto Public Hospital                       | 78.6                | 73.2             | 61.9         | 55.1             |
| Upper River Valley Hospital                    | 71.2                | 65.1             | 77.2         | 65.1             |
| Miramichi Regional Hospital                    | 70.5                | 70.1             | 63.0         | 67.8             |
| Dr. Georges-LDumont University Hospital Centre | 74.6                | 76.3             | 75.9         | 75.7             |
| Stella-Maris-de-Kent Hospital                  | 71.0                | 75.0             | 72.2         | 66.7             |
| Grand Falls General Hospital                   | 86.4                | 80.0             | 66.7         | 76.3             |
| Edmundston Regional Hospital                   | 75.9                | 76.7             | 76.5         | 69.4             |
| Hôtel-Dieu Saint-Joseph de Saint-Quentin       | 87.5                | 71.4             | 87.5         | 92.9             |
| Campbellton Regional Hospital                  | 75.3                | 77.2             | 72.0         | 72.6             |
| Enfant-Jésus RHSJ† Hospital                    | 67.5                | 68.9             | 62.7         | n/a              |
|  |                     |                  |              |                  |



|   | <b>Year</b><br>2019 | <b>Year</b> 2016 | Year<br>2013 | <b>Year</b> 2010 |
|---|---------------------|------------------|--------------|------------------|
| Tracadie Hospital                               | 70.8                | 60.6             | 69.8         | 72.1             |
| Chaleur Regional Hospital                       | 72.7                | 72.7             | 69.2         | 69.4             |
| Health zones                                    |                     |                  |              |                  |
| Zone 1 - Moncton and South-East Area            | 72.5                | 73.5             | 72.6         | n/a              |
| Zone 1 - Moncton and South-East Area - Horizon  | 71.2                | 71.1             | 70.5         | n/a              |
| Zone 1 - Moncton and South-East Area - Vitalité | 74.3                | 76.2             | 75.7         | n/a              |
| Zone 2 - Fundy Shore and Saint John Area        | 73.3                | 74.9             | 75.2         | n/a              |
| Zone 3 - Fredericton and River Valley Area      | 73.0                | 73.7             | 74.7         | n/a              |
| Zone 4 - Madawaska and North-West Area          | 76.8                | 76.7             | 76.1         | n/a              |
| Zone 5 - Restigouche Area                       | 75.3                | 77.2             | 72.0         | n/a              |
| Zone 6 - Bathurst and Acadian Peninsula Area    | 71.7                | 70.1             | 68.5         | n/a              |
| Zone 7 - Miramichi Area                         | 70.5                | 70.1             | 63.0         | n/a              |
| Regional Health Authorities                     |                     |                  |              |                  |
| Horizon Health Network                          | 72.5                | 73.3             | 72.8         | 71.5             |
| Vitalité Health Network                         | 74.0                | 74.7             | 73.1         | 72.5             |
| Age   |                     |                  |              |                  |
| 18-64   | 72.7                | 73.4             | 72.3         | 70.2             |
| 65 and over                                     | 73.2                | 74.0             | 73.4         | 73.3             |
| Sex at birth                                    |                     |                  |              |                  |
| Female  | 70.8                | 72.6             | 71.5         | 69.6             |
| Male  | 75.6                | 75.2             | 74.4         | 74.4             |
| Language  |                     |                  |              |                  |
| Preferred language of service: English          | 71.8                | 72.8             | 72.2         | 71.4             |
|   |                     |                  |              |                  |



|                                       | Year<br>2019 | Year<br>2016 | Year<br>2013 | <b>Year</b> 2010 |
|---------------------------------------|--------------|--------------|--------------|------------------|
| Preferred language of service: French | 76.9         | 76.6         | 75.3         | 72.9             |
| Race                                  |              |              |              |                  |
| White                                 | 73.0         | 73.6         | n/a          | n/a              |
| Other                                 | 72.8         | 75.7         | n/a          | n/a              |
| East/Southeast Asian                  | S            | S            | n/a          | n/a              |
| Black                                 | 75.0         | 83.3         | n/a          | n/a              |
| Indigenous identity                   |              |              |              |                  |
| Indigenous                            | 70.0         | 77.9         | 75.9         | 77.9             |
| Immigrant                             |              |              |              |                  |
| Immigrants                            | 70.2         | n/a          | n/a          | n/a              |
| Non-immigrants                        | 73.1         | n/a          | n/a          | n/a              |
| Education level                       |              |              |              |                  |
| High school or less                   | 74.0         | 75.5         | 74.4         | 73.4             |
| Postsecondary                         | 71.4         | 71.5         | 70.9         | 69.7             |
|                                       |              |              |              |                  |



# **About**

This indicator is the percentage of acute care patients who reported that doctors, nurses or other hospital staff talked with them about whether they would have the help they needed after they leave the hospital.

### Source

Hospital Acute Care Survey

# **Calculations**

This indicator is based on respondents who have gone directly to their home or to someone else's home after their hospital stay. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: During this hospital stay, did doctors, nurses or other hospital staff talk with you about whether you would have the help you needed when you left the hospital?

| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | AC_DCI02_1 |

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size