

## Overall score that represents to what extent acute care patients received key information from hospital staff before leaving the hospital

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	70.0	69.5	68.4	66.6
<b>Hospitals</b>				
The Moncton Hospital	71.3	70.4	67.8	64.4
Sackville Memorial Hospital	75.4	55.7	62.7	51.2
Charlotte County Hospital	59.5	58.0	46.9	62.5
Grand Manan Hospital	64.3	62.5	64.0	42.9
Saint John Regional Hospital	70.0	69.3	70.8	67.9
Sussex Health Centre	53.1	57.4	45.0	62.5
Dr. Everett Chalmers Regional Hospital	65.0	65.0	64.6	61.0
Hotel-Dieu of St. Joseph	54.8	54.7	51.8	64.9
Oromocto Public Hospital	56.6	55.6	45.8	42.9
Upper River Valley Hospital	57.0	54.5	59.6	49.3
Miramichi Regional Hospital	71.4	67.5	63.2	65.6
Dr. Georges-L.-Dumont University Hospital Centre	76.1	77.9	75.8	74.8
Stella-Maris-de-Kent Hospital	60.6	65.8	60.6	62.5
Grand Falls General Hospital	77.3	74.1	58.3	66.7
Edmundston Regional Hospital	76.3	75.7	73.8	67.5
Hôtel-Dieu Saint-Joseph de Saint-Quentin	87.5	66.7	81.3	85.7
Campbellton Regional Hospital	73.1	74.9	70.0	69.3
Enfant-Jésus RHSJ† Hospital	60.3	66.1	59.6	n/a
Tracadie Hospital	65.1	56.1	67.4	73.9

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	74.1	74.0	73.9	73.9
<b>Regional Health Authorities</b>				
Horizon Health Network	68.3	67.1	66.4	63.4
Vitalité Health Network	73.6	74.4	72.6	72.4
<b>Age</b>				
18-64	n/a	n/a	n/a	n/a
65 and over	69.1	67.9	68.2	n/a
<b>Sex at birth</b>				
Female	68.3	68.7	67.6	n/a
Male	72.1	70.4	69.2	n/a
<b>Language</b>				
Preferred language of service: English	68.0	67.2	66.3	n/a
Preferred language of service: French	76.9	76.6	75.2	n/a
<b>Race</b>				
White	70.0	69.4	n/a	n/a
Other	69.8	75.8	n/a	n/a
East/Southeast Asian	71.4	68.2	n/a	n/a
Black	74.2	78.6	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	69.5	75.7	72.1	n/a
<b>Immigrant</b>				
Immigrants	67.1	n/a	n/a	n/a
Non-immigrants	70.1	n/a	n/a	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Education level</b>				
High school or less	n/a	n/a	n/a	n/a
Postsecondary	n/a	n/a	n/a	n/a

## About

This indicator is a composite percentage score, based on 2 individual questions in the survey, that represents to what extent acute care patients received key information from hospital staff before leaving the hospital.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is based on respondents who said 'own home' or 'someone else's home' to the question 'After you left the hospital, did you go directly to your own home, to someone else's home or to another health facility?'. This indicator is calculated by dividing the total number of 'yes' responses to the questions 'During this hospital stay, did doctors, nurses or other hospital staff talk with you about whether you would have the help you needed when you left the hospital?' and 'During this hospital stay, did you get information in writing about what symptoms or health problems to look out for after you left the hospital?', by the total number of responses given as 'yes or no' for these 2 questions.

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Unit	Interpretation	NBHC code
%	Higher is better	AC_DCICP_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size