Overall score that represents to what extent acute care patients received key information from hospital staff before leaving the hospital

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
Province				
New Brunswick	**70.0**	**69.5**	**68.4**	**66.6**
Hospitals				
The Moncton Hospital	**71.3**	**70.4**	**67.8**	**64.4**
Sackville Memorial Hospital	**75.4**	**55.7**	**62.7**	**51.2**
Charlotte County Hospital	**59.5**	**58.0**	**46.9**	**62.5**
Grand Manan Hospital	**64.3**	**62.5**	**64.0**	**42.9**
Saint John Regional Hospital	**70.0**	**69.3**	**70.8**	**67.9**
Sussex Health Centre	**53.1**	**57.4**	**45.0**	**62.5**
Dr. Everett Chalmers Regional Hospital	**65.0**	**65.0**	**64.6**	**61.0**
Hotel-Dieu of St. Joseph	**54.8**	**54.7**	**51.8**	**64.9**
Oromocto Public Hospital	**56.6**	**55.6**	**45.8**	**42.9**
Upper River Valley Hospital	**57.0**	**54.5**	**59.6**	**49.3**
Miramichi Regional Hospital	**71.4**	**67.5**	**63.2**	**65.6**
Dr. Georges-L.-Dumont University Hospital Centre	**76.1**	**77.9**	**75.8**	**74.8**
Stella-Maris-de-Kent Hospital	**60.6**	**65.8**	**60.6**	**62.5**
Grand Falls General Hospital	**77.3**	**74.1**	**58.3**	**66.7**
Edmundston Regional Hospital	**76.3**	**75.7**	**73.8**	**67.5**
Hôtel-Dieu Saint-Joseph de Saint-Quentin	**87.5**	**66.7**	**81.3**	**85.7**
Campbellton Regional Hospital	**73.1**	**74.9**	**70.0**	**69.3**
Enfant-Jésus RHSJ† Hospital	**60.3**	**66.1**	**59.6**	n/a
Tracadie Hospital	**65.1**	**56.1**	**67.4**	**73.9**

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	**74.1**	**74.0**	**73.9**	**73.9**
Regional Health Authorities				
Horizon Health Network	**68.3**	**67.1**	**66.4**	**63.4**
Vitalité Health Network	**73.6**	**74.4**	**72.6**	**72.4**
Age				
18-64	n/a	n/a	n/a	n/a
65 and over	**69.1**	**67.9**	**68.2**	n/a
Sex at birth				
Female	**68.3**	**68.7**	**67.6**	n/a
Male	**72.1**	**70.4**	**69.2**	n/a
Language				
Preferred language of service: English	**68.0**	**67.2**	**66.3**	n/a
Preferred language of service: French	**76.9**	**76.6**	**75.2**	n/a
Race				
White	**70.0**	**69.4**	n/a	n/a
Other	**69.8**	**75.8**	n/a	n/a
East/Southeast Asian	**71.4**	**68.2**	n/a	n/a
Black	**74.2**	**78.6**	n/a	n/a
Indigenous identity				
Indigenous	**69.5**	**75.7**	**72.1**	n/a
Immigrant				
Immigrants	**67.1**	n/a	n/a	n/a
Non-immigrants	**70.1**	n/a	n/a	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
Education level				
High school or less	n/a	n/a	n/a	n/a
Postsecondary	n/a	n/a	n/a	n/a

About

This indicator is a composite percentage score, based on 2 individual questions in the survey, that represents to what extent acute care patients received key information from hospital staff before leaving the hospital.

Source

Hospital Acute Care Survey

Calculations

This indicator is based on respondents who said 'own home' or 'someone else's home' to the question 'After you left the hospital, did you go directly to your own home, to someone else's home or to another health facility?'. This indicator is calculated by dividing the total number of 'yes' responses to the questions 'During this hospital stay, did doctors, nurses or other hospital staff talk with you about whether you would have the help you needed when you left the hospital?' and 'During this hospital stay, did you get information in writing about what symptoms or health problems to look out for after you left the hospital?', by the total number of responses given as 'yes or no' for these 2 questions.

Unit	Interpretation	NBHC code
%	Higher is better	AC_DCICP_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size