

# Acute care patients who reported that they were harmed due to a medical error or mistake

Unit: %

Unit: %	<b>Year</b> 2019	<b>Year</b> 2016	Year 2013	<b>Year</b> 2010
Province	20.0			
New Brunswick	5.2	5.0	5.1	5.1
Hospitals				
The Moncton Hospital	5.6	4.7	5.3	4.2
Sackville Memorial Hospital	S	S	S	S
Charlotte County Hospital	S	S	S	S
Grand Manan Hospital	S	S	S	S
Saint John Regional Hospital	4.7	5.0	5.5	4.4
Sussex Health Centre	S	S	S	S
Dr. Everett Chalmers Regional Hospital	4.6	4.7	4.6	4.9
Hotel-Dieu of St. Joseph	S	S	S	S
Oromocto Public Hospital	S	S	S	S
Upper River Valley Hospital	5.7	3.8	S	7.0
Miramichi Regional Hospital	6.0	4.1	4.4	4.8
Dr. Georges-LDumont University Hospital Centre	5.9	5.5	7.0	5.4
Stella-Maris-de-Kent Hospital	S	S	S	S
Grand Falls General Hospital	S	S	S	S
Edmundston Regional Hospital	5.1	8.8	5.0	7.9
Hôtel-Dieu Saint-Joseph de Saint-Quentin	S	S	S	S
Campbellton Regional Hospital	5.9	9.8	4.6	4.6
Enfant-Jésus RHSJ† Hospital	7.6	S	S	n/a
Tracadie Hospital	6.9	S	7.4	6.6



Chaleur Regional Hospital       4.7       4.5       3.5       7.9         Health zones         Zone 1 - Moncton and South-East Area - Horizon       5.7       5.0       5.8       n/a         Zone 1 - Moncton and South-East Area - Vitalité       5.7       5.2       6.8       n/a         Zone 1 - Moncton and South-East Area - Vitalité       5.7       5.2       6.8       n/a         Zone 2 - Fundy Shore and Saint John Area       4.6       4.9       5.2       n/a         Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 6 - Restigouche Area       5.3       7.6       5.6       n/a         Zone 6 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Sex at birth         Female       5.5       5.6 <th></th> <th><b>Year</b> 2019</th> <th><b>Year</b> 2016</th> <th>Year 2013</th> <th><b>Year</b> 2010</th>		<b>Year</b> 2019	<b>Year</b> 2016	Year 2013	<b>Year</b> 2010
Zone 1 - Moncton and South-East Area       5.7       5.0       5.8       n/a         Zone 1 - Moncton and South-East Area - Horizon       5.7       4.8       5.1       n/a         Zone 1 - Moncton and South-East Area - Vitalité       5.7       5.2       6.8       n/a         Zone 2 - Fundy Shore and Saint John Area       4.6       4.9       5.2       n/a         Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 4 - Madawaska and North-West Area       5.3       7.6       5.6       n/a         Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities       Note that the Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Freferr	Chaleur Regional Hospital	4.7	4.5	3.5	7.9
Zone 1 - Moncton and South-East Area - Horizon       5.7       4.8       5.1       n/a         Zone 1 - Moncton and South-East Area - Vitalité       5.7       5.2       6.8       n/a         Zone 2 - Fundy Shore and Saint John Area       4.6       4.9       5.2       n/a         Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 4 - Madawaska and North-West Area       5.3       7.6       5.6       n/a         Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8	Health zones				
Zone 1 - Moncton and South-East Area - Vitalité       5.7       5.2       6.8       n/a         Zone 2 - Fundy Shore and Saint John Area       4.6       4.9       5.2       n/a         Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 4 - Madawaska and North-West Area       5.3       7.6       5.6       n/a         Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language       Preferred language of service: English       5.2 </td <td>Zone 1 - Moncton and South-East Area</td> <td>5.7</td> <td>5.0</td> <td>5.8</td> <td>n/a</td>	Zone 1 - Moncton and South-East Area	5.7	5.0	5.8	n/a
Zone 1 - Moncton and South-East Area - Vitalité       5.7       5.2       6.8       n/a         Zone 2 - Fundy Shore and Saint John Area       4.6       4.9       5.2       n/a         Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 4 - Madawaska and North-West Area       5.3       7.6       5.6       n/a         Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5 <td></td> <td>5.7</td> <td>4.8</td> <td>5.1</td> <td>n/a</td>		5.7	4.8	5.1	n/a
Zone 2 - Fundy Shore and Saint John Area       4.6       4.9       5.2       n/a         Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 4 - Madawaska and North-West Area       5.3       7.6       5.6       n/a         Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5	Zone 1 - Moncton and South-East Area - Vitalité	5.7	5.2	6.8	n/a
Zone 3 - Fredericton and River Valley Area       4.8       4.5       4.3       n/a         Zone 4 - Madawaska and North-West Area       5.3       7.6       5.6       n/a         Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5	Zone 2 - Fundy Shore and Saint John Area		4.9	5.2	n/a
Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age       18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language       Preferred language of service: English       5.2       4.6       4.8       4.5			4.5	4.3	n/a
Zone 5 - Restigouche Area       5.9       9.8       4.6       n/a         Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language       Preferred language of service: English       5.2       4.6       4.8       4.5		5.3	7.6	5.6	n/a
Zone 6 - Bathurst and Acadian Peninsula Area       5.5       4.3       4.1       n/a         Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language       Preferred language of service: English       5.2       4.6       4.8       4.5	Zone 5 - Restigouche Area		9.8	4.6	n/a
Zone 7 - Miramichi Area       6.0       4.1       4.4       n/a         Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5	Zone 6 - Bathurst and Acadian Peninsula Area		4.3	4.1	n/a
Regional Health Authorities         Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age       18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5	Zone 7 - Miramichi Area	6.0	4.1	4.4	n/a
Horizon Health Network       5.0       4.7       4.9       4.4         Vitalité Health Network       5.6       5.8       5.5       6.4         Age       18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5					
Age         18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5		5.0	4.7	4.9	4.4
18-64       6.7       6.1       6.2       5.7         65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5	Vitalité Health Network	5.6	5.8	5.5	6.4
65 and over       4.2       4.2       4.1       4.7         Sex at birth         Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5	Age				
Sex at birth           Female         5.5         5.6         5.3         5.4           Male         4.8         4.3         4.9         4.8           Language         Preferred language of service: English         5.2         4.6         4.8         4.5	18-64	6.7	6.1	6.2	5.7
Female       5.5       5.6       5.3       5.4         Male       4.8       4.3       4.9       4.8         Language       Preferred language of service: English       5.2       4.6       4.8       4.5	65 and over	4.2	4.2	4.1	4.7
Male       4.8       4.3       4.9       4.8         Language         Preferred language of service: English       5.2       4.6       4.8       4.5	Sex at birth				
Language  Preferred language of service: English  5.2  4.6  4.8  4.5	Female	5.5	5.6	5.3	5.4
Preferred language of service: English 5.2 4.6 4.8 4.5	Male	4.8	4.3	4.9	4.8
	Language				
Preferred language of service: French 5.1 6.3 5.9 6.7	Preferred language of service: English	5.2	4.6	4.8	4.5
	Preferred language of service: French	5.1	6.3	5.9	6.7



	<b>Year</b> 2019	Year 2016	Year 2013	<b>Year</b> 2010
Race				
White	5.0	4.9	n/a	n/a
Other	11.1	10.6	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	S	S	n/a	n/a
Indigenous identity				
Indigenous	13.0	S	S	8.9
Immigrant				
Immigrants	4.2	n/a	n/a	n/a
Non-immigrants	5.3	n/a	n/a	n/a
Education level				
High school or less	4.8	4.4	4.4	4.5
Postsecondary	5.6	5.9	6.2	6.2



## **About**

This indicator is the percentage of acute care patients who reported that they were harmed due to a medical error or mistake.

#### Source

Hospital Acute Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Do you or your family members believe that you were harmed because of a medical error or mistake during this hospital stay?

Unit	Interpretation	NBHC code	
%	Lower is better	AC_ERR01_1	

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size