

# Acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in English]

Unit: %

Unit . 70	<b>Year</b> 2019	<b>Year</b> 2016	<b>Year</b> 2013	Year 2010
Province				
New Brunswick	94.0	93.5	91.2	91.0
Hospitals				
The Moncton Hospital	94.8	94.2	90.8	93.4
Sackville Memorial Hospital	96.2	96.8	90.7	93.6
Charlotte County Hospital	100.0	94.4	91.1	95.9
Grand Manan Hospital	100.0	100.0	100.0	100.0
Saint John Regional Hospital	96.9	96.2	95.8	94.8
Sussex Health Centre	96.2	96.9	100.0	87.9
Dr. Everett Chalmers Regional Hospital	96.5	97.2	94.5	96.4
Hotel-Dieu of St. Joseph	93.9	94.4	81.8	93.2
Oromocto Public Hospital	89.4	100.0	91.7	98.3
Upper River Valley Hospital	98.4	96.6	91.5	96.7
Miramichi Regional Hospital	94.7	94.0	93.7	93.8
Dr. Georges-LDumont University Hospital Centre	83.2	81.5	80.6	76.0
Stella-Maris-de-Kent Hospital	80.6	89.2	85.0	100.0
Grand Falls General Hospital	77.8	88.9	87.5	66.7
Edmundston Regional Hospital	75.0	81.0	52.2	76.5
Hôtel-Dieu Saint-Joseph de Saint-Quentin	n/a	n/a	S	S
Campbellton Regional Hospital	79.3	73.1	72.8	65.0
Enfant-Jésus RHSJ† Hospital	S	S	71.4	n/a



Chaleur Regional Hospital 80.3 78.8 78.6 69  Health zones  Zone 1 - Moncton and South-East Area 91.5 90.5 88.2 nn Zone 1 - Moncton and South-East Area - Horizon 94.9 94.2 90.8 nn Zone 1 - Moncton and South-East Area - Vitalité 83.0 82.2 80.9 nn Zone 2 - Fundy Shore and Saint John Area 97.0 96.1 95.7 nn Zone 3 - Fredericton and River Valley Area 96.4 97.1 93.5 nn Zone 4 - Madawaska and North-West Area 75.5 82.4 65.9 nn Zone 6 - Bathurst and Acadian Peninsula Area 80.6 78.2 75.7 nn Zone 7 - Miramichi Area 94.7 94.0 93.7 nn Regional Health Authorities Horizon Health Network 96.2 95.9 93.6 94.6  4ge 18-64 93.9 92.8 91.4 90.6 65 and over 94.1 94.1 91.0 91.  Sex at birth Female 93.4 93.5 91.2 90.6  Male 94.8 93.5 91.2 90.6  Language		<b>Year</b> 2019	<b>Year</b> 2016	Year 2013	<b>Year</b> 2010
Health zones   Zone 1 - Moncton and South-East Area   91.5   90.5   88.2   no.	Tracadie Hospital	85.7	85.7	50.0	71.4
Zone 1 - Moncton and South-East Area       91.5       90.5       88.2       n.         Zone 1 - Moncton and South-East Area - Horizon       94.9       94.2       90.8       n.         Zone 1 - Moncton and South-East Area - Vitalité       83.0       82.2       80.9       n.         Zone 2 - Fundy Shore and Saint John Area       97.0       96.1       95.7       n.         Zone 3 - Fredericton and River Valley Area       96.4       97.1       93.5       n.         Zone 4 - Madawaska and North-West Area       75.5       82.4       65.9       n.         Zone 5 - Restigouche Area       79.3       73.1       72.8       n.         Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n.         Zone 7 - Miramichi Area       94.7       94.0       93.7       n.         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at b	Chaleur Regional Hospital	80.3	78.8	78.6	69.7
Zone 1 - Moncton and South-East Area - Horizon       94.9       94.2       90.8       n         Zone 1 - Moncton and South-East Area - Vitalité       83.0       82.2       80.9       n         Zone 2 - Fundy Shore and Saint John Area       97.0       96.1       95.7       n         Zone 3 - Fredericton and River Valley Area       96.4       97.1       93.5       n         Zone 4 - Madawaska and North-West Area       75.5       82.4       65.9       n         Zone 5 - Restigouche Area       79.3       73.1       72.8       n         Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       90         Language	Health zones				
Zone 1 - Moncton and South-East Area - Horizon       94.9       94.2       90.8       n         Zone 1 - Moncton and South-East Area - Vitalité       83.0       82.2       80.9       n         Zone 2 - Fundy Shore and Saint John Area       97.0       96.1       95.7       n         Zone 3 - Fredericton and River Valley Area       96.4       97.1       93.5       n         Zone 4 - Madawaska and North-West Area       75.5       82.4       65.9       n         Zone 5 - Restigouche Area       79.3       73.1       72.8       n         Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n         Zone 7 - Miramichi Area       94.7       94.0       93.7       n         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       90 <td< td=""><td>Zone 1 - Moncton and South-East Area</td><td>91.5</td><td></td><td></td><td>n/a</td></td<>	Zone 1 - Moncton and South-East Area	91.5			n/a
Zone 2 - Fundy Shore and Saint John Area       97.0       96.1       95.7       n.         Zone 3 - Fredericton and River Valley Area       96.4       97.1       93.5       n.         Zone 4 - Madawaska and North-West Area       75.5       82.4       65.9       n.         Zone 5 - Restigouche Area       79.3       73.1       72.8       n.         Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n.         Zone 7 - Miramichi Area       94.7       94.0       93.7       n.         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       90         Language       94.8       93.5       91.2       90	Zone 1 - Moncton and South-East Area - Horizon	94.9	94.2	90.8	n/a
Zone 2 - Fundy Shore and Saint John Area       97.0       96.1       95.7       n         Zone 3 - Fredericton and River Valley Area       96.4       97.1       93.5       n         Zone 4 - Madawaska and North-West Area       75.5       82.4       65.9       n         Zone 5 - Restigouche Area       79.3       73.1       72.8       n         Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n         Zone 7 - Miramichi Area       94.7       94.0       93.7       n         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       90         Language		83.0	82.2	80.9	n/a
Zone 3 - Fredericton and River Valley Area       96.4       97.1       93.5       n         Zone 4 - Madawaska and North-West Area       75.5       82.4       65.9       n         Zone 5 - Restigouche Area       79.3       73.1       72.8       n         Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n         Zone 7 - Miramichi Area       94.7       94.0       93.7       n         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       91         Male       94.8       93.5       91.2       90         Language	Zone 2 - Fundy Shore and Saint John Area		96.1	95.7	n/a
Zone 5 - Restigouche Area 79.3 73.1 72.8 n.  Zone 6 - Bathurst and Acadian Peninsula Area 80.6 78.2 75.7 n.  Zone 7 - Miramichi Area 94.7 94.0 93.7 n.  Regional Health Authorities  Horizon Health Network 96.2 95.9 93.6 94.  Vitalité Health Network 81.4 80.1 77.1 72.  Age  18-64 93.9 92.8 91.4 90.65 and over 94.1 94.1 91.0 91.  Sex at birth  Female 93.4 93.5 91.2 91.  Male 94.8 93.5 91.2 90.  Language			97.1	93.5	n/a
Zone 5 - Restigouche Area       79.3       73.1       72.8       n         Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n         Zone 7 - Miramichi Area       94.7       94.0       93.7       n         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       90         Male       94.8       93.5       91.2       90         Language		75.5	82.4	65.9	n/a
Zone 6 - Bathurst and Acadian Peninsula Area       80.6       78.2       75.7       n         Zone 7 - Miramichi Area       94.7       94.0       93.7       n         Regional Health Authorities         Horizon Health Network       96.2       95.9       93.6       94         Vitalité Health Network       81.4       80.1       77.1       72         Age         18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       90         Male       94.8       93.5       91.2       90         Language	Zone 5 - Restigouche Area		73.1	72.8	n/a
Regional Health Authorities  Horizon Health Network 96.2 95.9 93.6 94  Vitalité Health Network 81.4 80.1 77.1 72  Age  18-64 93.9 92.8 91.4 90  65 and over 94.1 94.1 91.0 91  Sex at birth  Female 93.4 93.5 91.2 91  Male 94.8 93.5 91.2 90  Language			78.2	75.7	n/a
Horizon Health Network 96.2 95.9 93.6 94.6 Vitalité Health Network 81.4 80.1 77.1 72.4 Age  18-64 93.9 92.8 91.4 90.65 and over 94.1 94.1 91.0 91.0 91.0 Sex at birth  Female 93.4 93.5 91.2 91.0 Male 94.8 93.5 91.2 90.0 Language	Zone 7 - Miramichi Area	94.7	94.0	93.7	n/a
Vitalité Health Network       81.4       80.1       77.1       72         Age       18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       91         Male       94.8       93.5       91.2       90         Language	Regional Health Authorities				
Age  18-64 93.9 92.8 91.4 90  65 and over 94.1 94.1 91.0 91  Sex at birth  Female 93.4 93.5 91.2 91  Male 94.8 93.5 91.2 90  Language	Horizon Health Network	96.2	95.9	93.6	94.8
18-64       93.9       92.8       91.4       90         65 and over       94.1       94.1       91.0       91         Sex at birth         Female       93.4       93.5       91.2       91         Male       94.8       93.5       91.2       90         Language	Vitalité Health Network	81.4	80.1	77.1	72.2
65 and over 94.1 94.1 91.0 91  Sex at birth  Female 93.4 93.5 91.2 91  Male 94.8 93.5 91.2 90  Language	Age				
Sex at birth         Female       93.4       93.5       91.2       91         Male       94.8       93.5       91.2       90         Language	18-64	93.9	92.8	91.4	90.8
Female       93.4       93.5       91.2       91         Male       94.8       93.5       91.2       90         Language	65 and over	94.1	94.1	91.0	91.2
Male 94.8 93.5 91.2 90  Language	Sex at birth				
Language	Female	93.4	93.5	91.2	91.4
	Male	94.8	93.5	91.2	90.6
Professed language of corvice: English 94.0 93.5 94.2 94	Language				
Freiened language of Service. English 94.0 93.9 91.2 91	Preferred language of service: English	94.0	93.5	91.2	91.0



n/a	n/a		
		n/a	n/a
94.4	93.6	n/a	n/a
88.2	98.0	n/a	n/a
S	S	n/a	n/a
S	S	n/a	n/a
84.5	89.8	85.3	94.0
92.9	n/a	n/a	n/a
94.2	n/a	n/a	n/a
93.4	93.4	90.3	90.5
95.0	93.7	92.9	92.0
	88.2 S S 84.5 92.9 94.2	88.2 98.0  S S  S S  84.5 89.8  92.9 n/a  94.2 n/a	88.2       98.0       n/a         S       S       n/a         S       S       n/a         84.5       89.8       85.3         92.9       n/a       n/a         94.2       n/a       n/a         93.4       93.4       90.3



## **About**

This indicator is the percentage of acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in English].

#### Source

Hospital Acute Care Survey

## **Calculations**

This indicator is based on respondents who prefer to receive services in English. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did you receive the service you needed in the official language (English or French) of your choice?

Unit	Interpretation	NBHC code
%	Higher is better	AC_LOS03_1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size