

## Acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in English]

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	94.0	93.5	91.2	91.0
<b>Hospitals</b>				
The Moncton Hospital	94.8	94.2	90.8	93.4
Sackville Memorial Hospital	96.2	96.8	90.7	93.6
Charlotte County Hospital	100.0	94.4	91.1	95.9
Grand Manan Hospital	100.0	100.0	100.0	100.0
Saint John Regional Hospital	96.9	96.2	95.8	94.8
Sussex Health Centre	96.2	96.9	100.0	87.9
Dr. Everett Chalmers Regional Hospital	96.5	97.2	94.5	96.4
Hotel-Dieu of St. Joseph	93.9	94.4	81.8	93.2
Oromocto Public Hospital	89.4	100.0	91.7	98.3
Upper River Valley Hospital	98.4	96.6	91.5	96.7
Miramichi Regional Hospital	94.7	94.0	93.7	93.8
Dr. Georges-L.-Dumont University Hospital Centre	83.2	81.5	80.6	76.0
Stella-Maris-de-Kent Hospital	80.6	89.2	85.0	100.0
Grand Falls General Hospital	77.8	88.9	87.5	66.7
Edmundston Regional Hospital	75.0	81.0	52.2	76.5
Hôtel-Dieu Saint-Joseph de Saint-Quentin	n/a	n/a	S	S
Campbellton Regional Hospital	79.3	73.1	72.8	65.0
Enfant-Jésus RHSJ† Hospital	S	S	71.4	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
Tracadie Hospital	85.7	85.7	50.0	71.4
Chaleur Regional Hospital	80.3	78.8	78.6	69.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	91.5	90.5	88.2	n/a
Zone 1 - Moncton and South-East Area - Horizon	94.9	94.2	90.8	n/a
Zone 1 - Moncton and South-East Area - Vitalité	83.0	82.2	80.9	n/a
Zone 2 - Fundy Shore and Saint John Area	97.0	96.1	95.7	n/a
Zone 3 - Fredericton and River Valley Area	96.4	97.1	93.5	n/a
Zone 4 - Madawaska and North-West Area	75.5	82.4	65.9	n/a
Zone 5 - Restigouche Area	79.3	73.1	72.8	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	80.6	78.2	75.7	n/a
Zone 7 - Miramichi Area	94.7	94.0	93.7	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	96.2	95.9	93.6	94.8
Vitalité Health Network	81.4	80.1	77.1	72.2
<b>Age</b>				
18-64	93.9	92.8	91.4	90.8
65 and over	94.1	94.1	91.0	91.2
<b>Sex at birth</b>				
Female	93.4	93.5	91.2	91.4
Male	94.8	93.5	91.2	90.6
<b>Language</b>				
Preferred language of service: English	94.0	93.5	91.2	91.0

	Year 2019	Year 2016	Year 2013	Year 2010
Preferred language of service: French	n/a	n/a	n/a	n/a
<b>Race</b>				
White	94.4	93.6	n/a	n/a
Other	88.2	98.0	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	S	S	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	84.5	89.8	85.3	94.0
<b>Immigrant</b>				
Immigrants	92.9	n/a	n/a	n/a
Non-immigrants	94.2	n/a	n/a	n/a
<b>Education level</b>				
High school or less	93.4	93.4	90.3	90.5
Postsecondary	95.0	93.7	92.9	92.0

**About**

This indicator is the percentage of acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in English].

**Source**

Hospital Acute Care Survey

**Calculations**

This indicator is based on respondents who prefer to receive services in English. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did you receive the service you needed in the official language (English or French) of your choice?

---

<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	AC_LOS03_1

**Caption**

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size