

# Acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in French]

Unit: %

Unit: %	<b>Year</b> 2019	<b>Year</b> 2016	Year 2013	Year 2010
Province				
New Brunswick	80.9	83.8	75.1	74.6
Hospitals				
The Moncton Hospital	34.6	42.0	34.6	29.5
Sackville Memorial Hospital	S	n/a	n/a	S
Charlotte County Hospital	n/a	n/a	n/a	n/a
Grand Manan Hospital	n/a	n/a	n/a	n/a
Saint John Regional Hospital	48.4	56.9	28.9	40.4
Sussex Health Centre	n/a	n/a	n/a	n/a
Dr. Everett Chalmers Regional Hospital	22.7	25.9	0.0	0.0
Hotel-Dieu of St. Joseph	n/a	S	S	S
Oromocto Public Hospital	n/a	n/a	S	n/a
Upper River Valley Hospital	n/a	n/a	S	n/a
Miramichi Regional Hospital	23.7	31.0	30.0	21.3
Dr. Georges-LDumont University Hospital Centre	93.5	92.8	88.4	87.1
Stella-Maris-de-Kent Hospital	90.2	92.2	92.3	100.0
Grand Falls General Hospital	78.6	94.1	77.8	86.2
Edmundston Regional Hospital	94.0	94.0	87.9	90.2
Hôtel-Dieu Saint-Joseph de Saint-Quentin	100.0	100.0	89.5	90.6
Campbellton Regional Hospital	69.0	80.0	62.0	58.3
Enfant-Jésus RHSJ† Hospital	90.2	92.2	90.2	n/a



	<b>Year</b> 2019	<b>Year</b> 2016	<b>Year</b> 2013	<b>Year</b> 2010
Tracadie Hospital	87.5	93.7	84.6	83.8
Chaleur Regional Hospital	85.3	83.8	76.9	73.5
Health zones				
Zone 1 - Moncton and South-East Area	80.8	85.9	77.7	n/a
Zone 1 - Moncton and South-East Area - Horizon	35.5	42.0	34.6	n/a
Zone 1 - Moncton and South-East Area - Vitalité	93.1	92.7	88.8	n/a
Zone 2 - Fundy Shore and Saint John Area	48.4	56.9	28.9	n/a
Zone 3 - Fredericton and River Valley Area	22.7	25.8	0.0	n/a
Zone 4 - Madawaska and North-West Area	93.4	94.4	87.3	n/a
Zone 5 - Restigouche Area	69.0	80.0	62.0	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	86.7	87.2	81.2	n/a
Zone 7 - Miramichi Area	23.7	31.0	30.0	n/a
Regional Health Authorities				
Horizon Health Network	35.9	42.0	28.1	28.4
Vitalité Health Network	89.1	90.5	83.7	81.4
Age				
18-64	78.3	80.7	74.7	71.0
65 and over	82.9	86.8	75.5	78.4
Sex at birth				
Female	81.2	84.6	75.7	75.2
Male	80.4	82.9	74.5	73.9
Language				
Preferred language of service: English	n/a	n/a	n/a	n/a



	<b>Year</b> 2019	Year 2016	Year 2013	<b>Year</b> 2010
Preferred language of service: French	80.9	83.8	75.1	74.6
Race				
White	80.9	83.9	n/a	n/a
Other	S	S	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	S	S	n/a	n/a
Indigenous identity				
Indigenous	69.7	S	S	S
Immigrant				
Immigrants	81.8	n/a	n/a	n/a
Non-immigrants	80.8	n/a	n/a	n/a
Education level				
High school or less	81.7	86.6	75.5	74.8
Postsecondary	78.9	79.5	74.1	73.7



## **About**

This indicator is the percentage of acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in French].

#### Source

Hospital Acute Care Survey

## **Calculations**

This indicator is based on respondents who prefer to receive services in French. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did you receive the service you needed in the official language (English or French) of your choice?

Unit	Interpretation	NBHC code
%	Higher is better	AC_LOS03_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size