

## Acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in French]

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	<b>80.9</b>	<b>83.8</b>	<b>75.1</b>	<b>74.6</b>
<b>Hospitals</b>				
The Moncton Hospital	<b>34.6</b>	<b>42.0</b>	<b>34.6</b>	<b>29.5</b>
Sackville Memorial Hospital	S	n/a	n/a	S
Charlotte County Hospital	n/a	n/a	n/a	n/a
Grand Manan Hospital	n/a	n/a	n/a	n/a
Saint John Regional Hospital	<b>48.4</b>	<b>56.9</b>	<b>28.9</b>	<b>40.4</b>
Sussex Health Centre	n/a	n/a	n/a	n/a
Dr. Everett Chalmers Regional Hospital	<b>22.7</b>	<b>25.9</b>	<b>0.0</b>	<b>0.0</b>
Hotel-Dieu of St. Joseph	n/a	S	S	S
Oromocto Public Hospital	n/a	n/a	S	n/a
Upper River Valley Hospital	n/a	n/a	S	n/a
Miramichi Regional Hospital	<b>23.7</b>	<b>31.0</b>	<b>30.0</b>	<b>21.3</b>
Dr. Georges-L.-Dumont University Hospital Centre	<b>93.5</b>	<b>92.8</b>	<b>88.4</b>	<b>87.1</b>
Stella-Maris-de-Kent Hospital	<b>90.2</b>	<b>92.2</b>	<b>92.3</b>	<b>100.0</b>
Grand Falls General Hospital	<b>78.6</b>	<b>94.1</b>	<b>77.8</b>	<b>86.2</b>
Edmundston Regional Hospital	<b>94.0</b>	<b>94.0</b>	<b>87.9</b>	<b>90.2</b>
Hôtel-Dieu Saint-Joseph de Saint-Quentin	<b>100.0</b>	<b>100.0</b>	<b>89.5</b>	<b>90.6</b>
Campbellton Regional Hospital	<b>69.0</b>	<b>80.0</b>	<b>62.0</b>	<b>58.3</b>
Enfant-Jésus RHSJ† Hospital	<b>90.2</b>	<b>92.2</b>	<b>90.2</b>	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
Tracadie Hospital	87.5	93.7	84.6	83.8
Chaleur Regional Hospital	85.3	83.8	76.9	73.5
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	80.8	85.9	77.7	n/a
Zone 1 - Moncton and South-East Area - Horizon	35.5	42.0	34.6	n/a
Zone 1 - Moncton and South-East Area - Vitalité	93.1	92.7	88.8	n/a
Zone 2 - Fundy Shore and Saint John Area	48.4	56.9	28.9	n/a
Zone 3 - Fredericton and River Valley Area	22.7	25.8	0.0	n/a
Zone 4 - Madawaska and North-West Area	93.4	94.4	87.3	n/a
Zone 5 - Restigouche Area	69.0	80.0	62.0	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	86.7	87.2	81.2	n/a
Zone 7 - Miramichi Area	23.7	31.0	30.0	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	35.9	42.0	28.1	28.4
Vitalité Health Network	89.1	90.5	83.7	81.4
<b>Age</b>				
18-64	78.3	80.7	74.7	71.0
65 and over	82.9	86.8	75.5	78.4
<b>Sex at birth</b>				
Female	81.2	84.6	75.7	75.2
Male	80.4	82.9	74.5	73.9
<b>Language</b>				
Preferred language of service: English	n/a	n/a	n/a	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
Preferred language of service: French	<b>80.9</b>	<b>83.8</b>	<b>75.1</b>	<b>74.6</b>
<b>Race</b>				
White	<b>80.9</b>	<b>83.9</b>	n/a	n/a
Other	S	S	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	S	S	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	<b>69.7</b>	S	S	S
<b>Immigrant</b>				
Immigrants	<b>81.8</b>	n/a	n/a	n/a
Non-immigrants	<b>80.8</b>	n/a	n/a	n/a
<b>Education level</b>				
High school or less	<b>81.7</b>	<b>86.6</b>	<b>75.5</b>	<b>74.8</b>
Postsecondary	<b>78.9</b>	<b>79.5</b>	<b>74.1</b>	<b>73.7</b>

## About

This indicator is the percentage of acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in French].

## Source

Hospital Acute Care Survey

## Calculations

This indicator is based on respondents who prefer to receive services in French. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did you receive the service you needed in the official language (English or French) of your choice?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	AC_LOS03_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size