# Acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in French]

Unit : %

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|---|---|---|---|---|
| **Province** | | | | |
| New Brunswick | **80.9** | **83.8** | **75.1** | **74.6** |
| **Hospitals** | | | | |
| The Moncton Hospital | **34.6** | **42.0** | **34.6** | **29.5** |
| Sackville Memorial Hospital | S | n/a | n/a | S |
| Charlotte County Hospital | n/a | n/a | n/a | n/a |
| Grand Manan Hospital | n/a | n/a | n/a | n/a |
| Saint John Regional Hospital | **48.4** | **56.9** | **28.9** | **40.4** |
| Sussex Health Centre | n/a | n/a | n/a | n/a |
| Dr. Everett Chalmers Regional Hospital | **22.7** | **25.9** | **0.0** | **0.0** |
| Hotel-Dieu of St. Joseph | n/a | S | S | S |
| Oromocto Public Hospital | n/a | n/a | S | n/a |
| Upper River Valley Hospital | n/a | n/a | S | n/a |
| Miramichi Regional Hospital | **23.7** | **31.0** | **30.0** | **21.3** |
| Dr. Georges-L.-Dumont University Hospital Centre | **93.5** | **92.8** | **88.4** | **87.1** |
| Stella-Maris-de-Kent Hospital | **90.2** | **92.2** | **92.3** | **100.0** |
| Grand Falls General Hospital | **78.6** | **94.1** | **77.8** | **86.2** |
| Edmundston Regional Hospital | **94.0** | **94.0** | **87.9** | **90.2** |
| Hôtel-Dieu Saint-Joseph de Saint-Quentin | **100.0** | **100.0** | **89.5** | **90.6** |
| Campbellton Regional Hospital | **69.0** | **80.0** | **62.0** | **58.3** |
| Enfant-Jésus RHSJ† Hospital | **90.2** | **92.2** | **90.2** | n/a |

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|---|---|---|---|---|
| Tracadie Hospital | **87.5** | **93.7** | **84.6** | **83.8** |
| Chaleur Regional Hospital | **85.3** | **83.8** | **76.9** | **73.5** |
| **Health zones** | | | | |
| Zone 1 - Moncton and South-East Area | **80.8** | **85.9** | **77.7** | n/a |
| Zone 1 - Moncton and South-East Area - Horizon | **35.5** | **42.0** | **34.6** | n/a |
| Zone 1 - Moncton and South-East Area - Vitalité | **93.1** | **92.7** | **88.8** | n/a |
| Zone 2 - Fundy Shore and Saint John Area | **48.4** | **56.9** | **28.9** | n/a |
| Zone 3 - Fredericton and River Valley Area | **22.7** | **25.8** | **0.0** | n/a |
| Zone 4 - Madawaska and North-West Area | **93.4** | **94.4** | **87.3** | n/a |
| Zone 5 - Restigouche Area | **69.0** | **80.0** | **62.0** | n/a |
| Zone 6 - Bathurst and Acadian Peninsula Area | **86.7** | **87.2** | **81.2** | n/a |
| Zone 7 - Miramichi Area | **23.7** | **31.0** | **30.0** | n/a |
| **Regional Health Authorities** | | | | |
| Horizon Health Network | **35.9** | **42.0** | **28.1** | **28.4** |
| Vitalité Health Network | **89.1** | **90.5** | **83.7** | **81.4** |
| **Age** | | | | |
| 18-64 | **78.3** | **80.7** | **74.7** | **71.0** |
| 65 and over | **82.9** | **86.8** | **75.5** | **78.4** |
| **Sex at birth** | | | | |
| Female | **81.2** | **84.6** | **75.7** | **75.2** |
| Male | **80.4** | **82.9** | **74.5** | **73.9** |
| **Language** | | | | |
| Preferred language of service: English | n/a | n/a | n/a | n/a |

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|---|---|---|---|---|
| Preferred language of service: French | **80.9** | **83.8** | **75.1** | **74.6** |
| **Race** | | | | |
| White | **80.9** | **83.9** | n/a | n/a |
| Other | S | S | n/a | n/a |
| East/Southeast Asian | S | S | n/a | n/a |
| Black | S | S | n/a | n/a |
| **Indigenous identity** | | | | |
| Indigenous | **69.7** | S | S | S |
| **Immigrant** | | | | |
| Immigrants | **81.8** | n/a | n/a | n/a |
| Non-immigrants | **80.8** | n/a | n/a | n/a |
| **Education level** | | | | |
| High school or less | **81.7** | **86.6** | **75.5** | **74.8** |
| Postsecondary | **78.9** | **79.5** | **74.1** | **73.7** |

## About

This indicator is the percentage of acute care patients who reported that they always received these services in the official language of their choice [among patients who prefer to receive services in French].

## Source

Hospital Acute Care Survey

## Calculations

This indicator is based on respondents who prefer to receive services in French. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did you receive the service you needed in the official language (English or French) of your choice?

| Unit | Interpretation | NBHC code |
|---|---|---|
| % | Higher is better | AC_LOS03_2 |

**Caption**
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size