

## Acute care patients who reported that they always received services in the official language of their choice (English or French)

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	90.8	91.1	87.1	86.6
<b>Hospitals</b>				
The Moncton Hospital	88.6	89.8	85.3	89.0
Sackville Memorial Hospital	93.1	96.8	90.9	92.0
Charlotte County Hospital	100.0	94.4	91.1	95.9
Grand Manan Hospital	100.0	100.0	100.0	93.8
Saint John Regional Hospital	94.8	94.4	93.3	91.3
Sussex Health Centre	96.2	96.9	100.0	87.9
Dr. Everett Chalmers Regional Hospital	94.9	95.4	92.6	95.0
Hotel-Dieu of St. Joseph	93.9	87.5	75.5	91.7
Oromocto Public Hospital	89.4	100.0	88.2	98.3
Upper River Valley Hospital	98.4	96.6	88.5	96.8
Miramichi Regional Hospital	83.9	86.2	83.7	82.8
Dr. Georges-L.-Dumont University Hospital Centre	88.5	87.6	85.0	81.5
Stella-Maris-de-Kent Hospital	86.1	91.0	89.1	100.0
Grand Falls General Hospital	78.3	92.6	82.4	77.1
Edmundston Regional Hospital	91.6	92.4	83.8	88.7
Hôtel-Dieu Saint-Joseph de Saint-Quentin	100.0	100.0	85.7	87.9
Campbellton Regional Hospital	74.3	76.5	68.3	61.6
Enfant-Jésus RHSJ† Hospital	89.5	89.6	87.0	n/a
Tracadie Hospital	87.4	93.1	80.6	83.0

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	83.7	82.3	77.7	72.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	88.5	89.0	85.5	n/a
Zone 1 - Moncton and South-East Area - Horizon	88.7	90.0	85.6	n/a
Zone 1 - Moncton and South-East Area - Vitalité	88.3	88.0	85.3	n/a
Zone 2 - Fundy Shore and Saint John Area	95.1	94.5	93.4	n/a
Zone 3 - Fredericton and River Valley Area	95.0	95.4	91.2	n/a
Zone 4 - Madawaska and North-West Area	91.0	92.8	83.7	n/a
Zone 5 - Restigouche Area	74.3	76.5	68.3	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	85.2	85.0	79.7	n/a
Zone 7 - Miramichi Area	83.9	86.2	83.7	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	92.8	93.1	89.9	91.2
Vitalité Health Network	86.5	86.9	81.4	78.1
<b>Age</b>				
18-64	89.8	89.5	86.8	85.0
65 and over	91.5	92.4	87.4	87.9
<b>Sex at birth</b>				
Female	90.3	91.3	87.3	86.9
Male	91.3	90.8	87.0	86.2
<b>Language</b>				
Preferred language of service: English	94.0	93.5	91.2	91.0
Preferred language of service: French	80.9	83.8	75.1	74.6

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	91.1	91.2	n/a	n/a
Other	85.7	93.1	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	91.3	88.1	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	80.7	87.1	83.7	88.0
<b>Immigrant</b>				
Immigrants	91.8	n/a	n/a	n/a
Non-immigrants	90.7	n/a	n/a	n/a
<b>Education level</b>				
High school or less	90.3	91.7	86.4	86.2
Postsecondary	91.4	90.3	88.3	87.3

**About**

This indicator is the percentage of acute care patients who reported that they always received services in the official language of their choice (English or French).

**Source**

Hospital Acute Care Survey

**Calculations**

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did you receive the service you needed in the official language (English or French) of your choice?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	AC_LOS03_3

**Caption**

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size