

## Acute care patients who reported that they always received services in the official language of their choice (English or French)

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	<b>90.8</b>	<b>91.1</b>	<b>87.1</b>	<b>86.6</b>
<b>Hospitals</b>				
The Moncton Hospital	<b>88.6</b>	<b>89.8</b>	<b>85.3</b>	<b>89.0</b>
Sackville Memorial Hospital	<b>93.1</b>	<b>96.8</b>	<b>90.9</b>	<b>92.0</b>
Charlotte County Hospital	<b>100.0</b>	<b>94.4</b>	<b>91.1</b>	<b>95.9</b>
Grand Manan Hospital	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>93.8</b>
Saint John Regional Hospital	<b>94.8</b>	<b>94.4</b>	<b>93.3</b>	<b>91.3</b>
Sussex Health Centre	<b>96.2</b>	<b>96.9</b>	<b>100.0</b>	<b>87.9</b>
Dr. Everett Chalmers Regional Hospital	<b>94.9</b>	<b>95.4</b>	<b>92.6</b>	<b>95.0</b>
Hotel-Dieu of St. Joseph	<b>93.9</b>	<b>87.5</b>	<b>75.5</b>	<b>91.7</b>
Oromocto Public Hospital	<b>89.4</b>	<b>100.0</b>	<b>88.2</b>	<b>98.3</b>
Upper River Valley Hospital	<b>98.4</b>	<b>96.6</b>	<b>88.5</b>	<b>96.8</b>
Miramichi Regional Hospital	<b>83.9</b>	<b>86.2</b>	<b>83.7</b>	<b>82.8</b>
Dr. Georges-L.-Dumont University Hospital Centre	<b>88.5</b>	<b>87.6</b>	<b>85.0</b>	<b>81.5</b>
Stella-Maris-de-Kent Hospital	<b>86.1</b>	<b>91.0</b>	<b>89.1</b>	<b>100.0</b>
Grand Falls General Hospital	<b>78.3</b>	<b>92.6</b>	<b>82.4</b>	<b>77.1</b>
Edmundston Regional Hospital	<b>91.6</b>	<b>92.4</b>	<b>83.8</b>	<b>88.7</b>
Hôtel-Dieu Saint-Joseph de Saint-Quentin	<b>100.0</b>	<b>100.0</b>	<b>85.7</b>	<b>87.9</b>
Campbellton Regional Hospital	<b>74.3</b>	<b>76.5</b>	<b>68.3</b>	<b>61.6</b>
Enfant-Jésus RHSJ† Hospital	<b>89.5</b>	<b>89.6</b>	<b>87.0</b>	n/a
Tracadie Hospital	<b>87.4</b>	<b>93.1</b>	<b>80.6</b>	<b>83.0</b>

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	<b>83.7</b>	<b>82.3</b>	<b>77.7</b>	<b>72.4</b>

### Health zones

Zone 1 - Moncton and South-East Area	<b>88.5</b>	<b>89.0</b>	<b>85.5</b>	n/a
Zone 1 - Moncton and South-East Area - Horizon	<b>88.7</b>	<b>90.0</b>	<b>85.6</b>	n/a
Zone 1 - Moncton and South-East Area - Vitalité	<b>88.3</b>	<b>88.0</b>	<b>85.3</b>	n/a
Zone 2 - Fundy Shore and Saint John Area	<b>95.1</b>	<b>94.5</b>	<b>93.4</b>	n/a
Zone 3 - Fredericton and River Valley Area	<b>95.0</b>	<b>95.4</b>	<b>91.2</b>	n/a
Zone 4 - Madawaska and North-West Area	<b>91.0</b>	<b>92.8</b>	<b>83.7</b>	n/a
Zone 5 - Restigouche Area	<b>74.3</b>	<b>76.5</b>	<b>68.3</b>	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	<b>85.2</b>	<b>85.0</b>	<b>79.7</b>	n/a
Zone 7 - Miramichi Area	<b>83.9</b>	<b>86.2</b>	<b>83.7</b>	n/a

### Regional Health Authorities

Horizon Health Network	<b>92.8</b>	<b>93.1</b>	<b>89.9</b>	<b>91.2</b>
Vitalité Health Network	<b>86.5</b>	<b>86.9</b>	<b>81.4</b>	<b>78.1</b>

### Age

18-64	<b>89.8</b>	<b>89.5</b>	<b>86.8</b>	<b>85.0</b>
65 and over	<b>91.5</b>	<b>92.4</b>	<b>87.4</b>	<b>87.9</b>

### Sex at birth

Female	<b>90.3</b>	<b>91.3</b>	<b>87.3</b>	<b>86.9</b>
Male	<b>91.3</b>	<b>90.8</b>	<b>87.0</b>	<b>86.2</b>

### Language

Preferred language of service: English	<b>94.0</b>	<b>93.5</b>	<b>91.2</b>	<b>91.0</b>
Preferred language of service: French	<b>80.9</b>	<b>83.8</b>	<b>75.1</b>	<b>74.6</b>

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	<b>91.1</b>	<b>91.2</b>	n/a	n/a
Other	<b>85.7</b>	<b>93.1</b>	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	<b>91.3</b>	<b>88.1</b>	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	<b>80.7</b>	<b>87.1</b>	<b>83.7</b>	<b>88.0</b>
<b>Immigrant</b>				
Immigrants	<b>91.8</b>	n/a	n/a	n/a
Non-immigrants	<b>90.7</b>	n/a	n/a	n/a
<b>Education level</b>				
High school or less	<b>90.3</b>	<b>91.7</b>	<b>86.4</b>	<b>86.2</b>
Postsecondary	<b>91.4</b>	<b>90.3</b>	<b>88.3</b>	<b>87.3</b>

## About

This indicator is the percentage of acute care patients who reported that they always received services in the official language of their choice (English or French).

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: How often did you receive the service you needed in the official language (English or French) of your choice?

Unit	Interpretation	NBHC code
%	Higher is better	AC_LOS03_3

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size