

# Acute care patients who reported that the hospital staff always did everything they could to help them with their pain

Unit: %

Province         New Brunswick         76.3         74.6         72.4         71.4           Hospitals           The Moncton Hospital         73.5         75.0         68.0         73.5           Sackville Memorial Hospital         78.9         63.2         66.7         66.6           Charlotte County Hospital         75.0         65.0         60.0         65.0           Grand Manan Hospital         100.0         S         88.9         50.0           Saint John Regional Hospital         75.3         71.3         70.3         66.6           Sussex Health Centre         81.0         55.0         75.0         73.           Dr. Everett Chalmers Regional Hospital         78.1         76.2         73.7         74.4           Hotel-Dieu of St. Joseph         72.0         69.6         76.7         72.0           Oromocto Public Hospital         71.6         69.6         69.7         69.6           Upper River Valley Hospital         71.6         69.9         65.0         67.7           Miramichi Regional Hospital         77.5         78.5         70.6         68.           Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76.6 <th>OHIL. 70</th> <th><b>Year</b> 2019</th> <th><b>Year</b> 2016</th> <th><b>Year</b> 2013</th> <th><b>Year</b> 2010</th>	OHIL. 70	<b>Year</b> 2019	<b>Year</b> 2016	<b>Year</b> 2013	<b>Year</b> 2010
Hospitals           The Moncton Hospital         73.5         75.0         68.0         73.5           Sackville Memorial Hospital         78.9         63.2         66.7         66.0           Charlotte County Hospital         75.0         65.0         60.0         65.0           Grand Manan Hospital         100.0         S         88.9         50.0           Saint John Regional Hospital         75.3         71.3         70.3         66.6           Sussex Health Centre         81.0         55.0         75.0         73.7           Dr. Everett Chalmers Regional Hospital         78.1         76.2         73.7         74.4           Hotel-Dieu of St. Joseph         72.0         69.6         76.7         72.2           Oromocto Public Hospital         74.2         69.6         69.7         69.0           Upper River Valley Hospital         71.6         69.9         65.0         67.7           Miramichi Regional Hospital         77.5         78.5         70.6         68.8           Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76.6           Stella-Maris-de-Kent Hospital         74.4         85.4         80.0         100.0      <	Province	20.0	20.0	20.0	20.0
The Moncton Hospital         73.5         75.0         68.0         73.5           Sackville Memorial Hospital         78.9         63.2         66.7         66.6           Charlotte County Hospital         75.0         65.0         60.0         65.5           Grand Manan Hospital         100.0         S         88.9         50.0           Saint John Regional Hospital         75.3         71.3         70.3         66.7           Sussex Health Centre         81.0         55.0         75.0         73.7           Dr. Everett Chalmers Regional Hospital         78.1         76.2         73.7         74.4           Hotel-Dieu of St. Joseph         72.0         69.6         76.7         72.2           Oromocto Public Hospital         74.2         69.6         69.7         69.8           Upper River Valley Hospital         71.6         69.9         65.0         67.7           Miramichi Regional Hospital         77.5         78.5         70.6         68.8           Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76.6           Stella-Maris-de-Kent Hospital         71.4         85.4         80.0         100.0           Grand Falls General Hospital	New Brunswick	76.3	74.6	72.4	71.6
Sackville Memorial Hospital         78.9         63.2         66.7         66           Charlotte County Hospital         75.0         65.0         60.0         65           Grand Manan Hospital         100.0         S         88.9         50           Saint John Regional Hospital         75.3         71.3         70.3         66           Sussex Health Centre         81.0         55.0         75.0         73           Dr. Everett Chalmers Regional Hospital         78.1         76.2         73.7         74           Hotel-Dieu of St. Joseph         72.0         69.6         76.7         72           Oromocto Public Hospital         74.2         69.6         69.7         69           Upper River Valley Hospital         71.6         69.9         65.0         67           Miramichi Regional Hospital         77.5         78.5         70.6         68           Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76           Stella-Maris-de-Kent Hospital         74.4         85.4         80.0         100           Grand Falls General Hospital         71.4         83.3         73.3         68           Edmundston Regional Hospital         79.4	Hospitals				
Sackville Memorial Hospital         78.9         63.2         66.7         66.7           Charlotte County Hospital         75.0         65.0         60.0         65.0           Grand Manan Hospital         100.0         S         88.9         50           Saint John Regional Hospital         75.3         71.3         70.3         66           Sussex Health Centre         81.0         55.0         75.0         73           Dr. Everett Chalmers Regional Hospital         78.1         76.2         73.7         74           Hotel-Dieu of St. Joseph         72.0         69.6         76.7         72           Oromocto Public Hospital         74.2         69.6         69.7         69           Upper River Valley Hospital         71.6         69.9         65.0         67           Miramichi Regional Hospital         77.5         78.5         70.6         68           Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76           Stella-Maris-de-Kent Hospital         74.4         85.4         80.0         100           Grand Falls General Hospital         71.4         83.3         73.3         68           Edmundston Regional Hospital         79.4	·				73.0
Charlotte County Hospital         75.0         65.0         60.0         65.0           Grand Manan Hospital         100.0         S         88.9         50           Saint John Regional Hospital         75.3         71.3         70.3         66           Sussex Health Centre         81.0         55.0         75.0         73           Dr. Everett Chalmers Regional Hospital         78.1         76.2         73.7         74           Hotel-Dieu of St. Joseph         72.0         69.6         76.7         72           Oromocto Public Hospital         74.2         69.6         69.7         69           Upper River Valley Hospital         71.6         69.9         65.0         67           Miramichi Regional Hospital         77.5         78.5         70.6         68           Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76           Stella-Maris-de-Kent Hospital         74.4         85.4         80.0         100           Grand Falls General Hospital         71.4         83.3         73.3         68           Edmundston Regional Hospital         79.4         77.9         70.7         72	Sackville Memorial Hospital	78.9			66.7
Grand Manan Hospital         100.0         S         88.9         50           Saint John Regional Hospital         75.3         71.3         70.3         66           Sussex Health Centre         81.0         55.0         75.0         73           Dr. Everett Chalmers Regional Hospital         78.1         76.2         73.7         74           Hotel-Dieu of St. Joseph         72.0         69.6         76.7         72           Oromocto Public Hospital         74.2         69.6         69.7         69           Upper River Valley Hospital         71.6         69.9         65.0         67           Miramichi Regional Hospital         77.5         78.5         70.6         68           Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76           Stella-Maris-de-Kent Hospital         74.4         85.4         80.0         100           Grand Falls General Hospital         71.4         83.3         73.3         68           Edmundston Regional Hospital         79.4         77.9         70.7         72	Charlotte County Hospital	75.0		60.0	65.9
Saint John Regional Hospital       75.3       71.3       70.3       66         Sussex Health Centre       81.0       55.0       75.0       73         Dr. Everett Chalmers Regional Hospital       78.1       76.2       73.7       74         Hotel-Dieu of St. Joseph       72.0       69.6       76.7       72         Oromocto Public Hospital       74.2       69.6       69.7       69         Upper River Valley Hospital       71.6       69.9       65.0       67         Miramichi Regional Hospital       77.5       78.5       70.6       68         Dr. Georges-LDumont University Hospital Centre       75.2       75.5       77.9       76         Stella-Maris-de-Kent Hospital       74.4       85.4       80.0       100         Grand Falls General Hospital       71.4       83.3       73.3       68         Edmundston Regional Hospital       79.4       77.9       70.7       72	Grand Manan Hospital	100.0	S		50.0
Sussex Health Centre       81.0       55.0       75.0       73         Dr. Everett Chalmers Regional Hospital       78.1       76.2       73.7       74         Hotel-Dieu of St. Joseph       72.0       69.6       76.7       72         Oromocto Public Hospital       74.2       69.6       69.7       69         Upper River Valley Hospital       71.6       69.9       65.0       67         Miramichi Regional Hospital       77.5       78.5       70.6       68         Dr. Georges-LDumont University Hospital Centre       75.2       75.5       77.9       76         Stella-Maris-de-Kent Hospital       74.4       85.4       80.0       100         Grand Falls General Hospital       71.4       83.3       73.3       68         Edmundston Regional Hospital       79.4       77.9       70.7       72	Saint John Regional Hospital	75.3	71.3	70.3	66.0
Dr. Everett Chalmers Regional Hospital       78.1       76.2       73.7       74         Hotel-Dieu of St. Joseph       72.0       69.6       76.7       72         Oromocto Public Hospital       74.2       69.6       69.7       69         Upper River Valley Hospital       71.6       69.9       65.0       67         Miramichi Regional Hospital       77.5       78.5       70.6       68         Dr. Georges-LDumont University Hospital Centre       75.2       75.5       77.9       76         Stella-Maris-de-Kent Hospital       74.4       85.4       80.0       100         Grand Falls General Hospital       71.4       83.3       73.3       68         Edmundston Regional Hospital       79.4       77.9       70.7       72	Sussex Health Centre	81.0	55.0	75.0	73.7
Hotel-Dieu of St. Joseph       72.0       69.6       76.7       72.0         Oromocto Public Hospital       74.2       69.6       69.7       69.8         Upper River Valley Hospital       71.6       69.9       65.0       67.0         Miramichi Regional Hospital       77.5       78.5       70.6       68.0         Dr. Georges-LDumont University Hospital Centre       75.2       75.5       77.9       76.0         Stella-Maris-de-Kent Hospital       74.4       85.4       80.0       100.0         Grand Falls General Hospital       71.4       83.3       73.3       68.0         Edmundston Regional Hospital       79.4       77.9       70.7       72.0	Dr. Everett Chalmers Regional Hospital	78.1	76.2	73.7	74.4
Oromocto Public Hospital       74.2       69.6       69.7       69         Upper River Valley Hospital       71.6       69.9       65.0       67         Miramichi Regional Hospital       77.5       78.5       70.6       68         Dr. Georges-LDumont University Hospital Centre       75.2       75.5       77.9       76         Stella-Maris-de-Kent Hospital       74.4       85.4       80.0       100         Grand Falls General Hospital       71.4       83.3       73.3       68         Edmundston Regional Hospital       79.4       77.9       70.7       72	Hotel-Dieu of St. Joseph	72.0	69.6	76.7	72.5
Upper River Valley Hospital       71.6       69.9       65.0       67         Miramichi Regional Hospital       77.5       78.5       70.6       68         Dr. Georges-LDumont University Hospital Centre       75.2       75.5       77.9       76         Stella-Maris-de-Kent Hospital       74.4       85.4       80.0       100         Grand Falls General Hospital       71.4       83.3       73.3       68         Edmundston Regional Hospital       79.4       77.9       70.7       72	Oromocto Public Hospital	74.2	69.6	69.7	69.7
Miramichi Regional Hospital       77.5       78.5       70.6       68         Dr. Georges-LDumont University Hospital Centre       75.2       75.5       77.9       76         Stella-Maris-de-Kent Hospital       74.4       85.4       80.0       100         Grand Falls General Hospital       71.4       83.3       73.3       68         Edmundston Regional Hospital       79.4       77.9       70.7       72	Upper River Valley Hospital	71.6	69.9	65.0	67.5
Dr. Georges-LDumont University Hospital Centre         75.2         75.5         77.9         76           Stella-Maris-de-Kent Hospital         74.4         85.4         80.0         100           Grand Falls General Hospital         71.4         83.3         73.3         68           Edmundston Regional Hospital         79.4         77.9         70.7         72	Miramichi Regional Hospital	77.5	78.5	70.6	68.1
Stella-Maris-de-Kent Hospital         74.4         85.4         80.0         100           Grand Falls General Hospital         71.4         83.3         73.3         68           Edmundston Regional Hospital         79.4         77.9         70.7         72	Dr. Georges-LDumont University Hospital Centre	75.2	75.5	77.9	76.1
Grand Falls General Hospital 71.4 83.3 73.3 68  Edmundston Regional Hospital 79.4 77.9 70.7 72	Stella-Maris-de-Kent Hospital	74.4	85.4	80.0	100.0
Edmundston Regional Hospital 79.4 77.9 70.7 72	Grand Falls General Hospital	71.4	83.3	73.3	68.8
Hôtel-Dieu Saint-Joseph de Saint-Quentin S 69.2 80.0 72					
	Hôtel-Dieu Saint-Joseph de Saint-Quentin	S	69.2	80.0	72.2
Campbellton Regional Hospital 73.8 69.2 79.1 69	Campbellton Regional Hospital	73.8	69.2	79.1	69.2
Enfant-Jésus RHSJ† Hospital 84.8 88.4 85.0 n	Enfant-Jésus RHSJ† Hospital	84.8	88.4	85.0	n/a
Tracadie Hospital 67.6 76.1 71.2 72	Tracadie Hospital	67.6	76.1	71.2	72.2



	<b>Year</b> 2019	<b>Year</b> 2016	<b>Year</b> 2013	<b>Year</b> 2010
Chaleur Regional Hospital	83.8	76.7	76.4	73.3
Health zones				
Zone 1 - Moncton and South-East Area	74.3	75.4	72.1	n/a
Zone 1 - Moncton and South-East Area - Horizon	73.6	74.7	68.0	n/a
Zone 1 - Moncton and South-East Area - Vitalité	75.2	76.2	78.0	n/a
Zone 2 - Fundy Shore and Saint John Area	75.6	70.9	70.3	n/a
Zone 3 - Fredericton and River Valley Area	77.1	75.2	73.1	n/a
Zone 4 - Madawaska and North-West Area	79.0	77.9	71.4	n/a
Zone 5 - Restigouche Area	73.8	69.2	79.1	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	81.1	77.9	76.4	n/a
Zone 7 - Miramichi Area	77.5	78.5	70.6	n/a
Regional Health Authorities				
Horizon Health Network	75.6	73.7	70.5	70.5
Vitalité Health Network	77.7	76.4	76.3	73.6
Age				
18-64	73.4	73.4	72.4	69.9
65 and over	78.7	75.8	72.3	73.6
Sex at birth				
Female	74.6	73.0	73.3	70.2
Male	78.6	76.9	71.3	73.5
Language				
Preferred language of service: English	75.7	73.2	71.4	70.6
Preferred language of service: French	78.3	79.3	75.1	74.2



	<b>Year</b> 2019	<b>Year</b> 2016	Year 2013	<b>Year</b> 2010
Race				
White	76.5	74.6	n/a	n/a
Other	68.8	90.6	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	83.3	79.4	n/a	n/a
Indigenous identity				
Indigenous	59.0	71.1	72.4	75.9
Immigrant				
Immigrants	76.0	n/a	n/a	n/a
Non-immigrants	76.3	n/a	n/a	n/a
Education level				
High school or less	77.4	76.8	74.4	74.4
Postsecondary	75.0	71.1	69.4	66.9



#### **About**

This indicator is the percentage of acute care patients who reported that the hospital staff always did everything they could to help them with their pain.

### Source

Hospital Acute Care Survey

### **Calculations**

This indicator is based on respondents who needed medicine for pain. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, how often did the hospital staff do everything they could to help you with your pain?

Unit	Interpretation	NBHC code
%	Higher is better	AC_PCT03_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size