Overall score that represents to what extent hospital staff responded quickly to the needs of acute care patients

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
Province				
New Brunswick	**58.5**	**59.8**	**59.6**	**57.5**
Hospitals				
The Moncton Hospital	**55.8**	**60.1**	**58.3**	**57.0**
Sackville Memorial Hospital	**66.7**	**53.5**	**63.0**	**52.9**
Charlotte County Hospital	**56.5**	**54.8**	**56.4**	**43.8**
Grand Manan Hospital	**64.3**	**88.9**	**70.0**	**66.7**
Saint John Regional Hospital	**55.5**	**54.3**	**52.2**	**52.0**
Sussex Health Centre	**50.0**	**65.4**	**56.7**	**52.2**
Dr. Everett Chalmers Regional Hospital	**52.4**	**54.7**	**55.1**	**55.2**
Hotel-Dieu of St. Joseph	**64.4**	**59.3**	**66.0**	**64.3**
Oromocto Public Hospital	**47.0**	**48.1**	**44.4**	**61.0**
Upper River Valley Hospital	**43.4**	**54.8**	**58.0**	**50.3**
Miramichi Regional Hospital	**64.3**	**66.7**	**67.1**	**56.5**
Dr. Georges-L.-Dumont University Hospital Centre	**62.2**	**65.8**	**67.0**	**60.8**
Stella-Maris-de-Kent Hospital	**61.9**	**59.2**	**56.9**	**68.4**
Grand Falls General Hospital	**62.2**	**67.4**	**59.2**	**75.0**
Edmundston Regional Hospital	**71.8**	**61.2**	**65.4**	**67.7**
Hôtel-Dieu Saint-Joseph de Saint-Quentin	**77.8**	**69.2**	**76.9**	**69.8**
Campbellton Regional Hospital	**56.7**	**65.0**	**64.1**	**57.4**
Enfant-Jésus RHSJ† Hospital	**78.8**	**73.8**	**84.3**	n/a
Tracadie Hospital	**66.5**	**68.5**	**63.7**	**65.2**

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	**66.1**	**69.7**	**64.8**	**59.7**
Regional Health Authorities				
Horizon Health Network	**55.1**	**56.8**	**56.2**	**54.7**
Vitalité Health Network	**65.3**	**65.9**	**66.1**	**62.3**
Age				
18-64	n/a	n/a	n/a	n/a
65 and over	**58.6**	**59.6**	**59.2**	n/a
Sex at birth				
Female	**57.2**	**58.1**	**60.5**	n/a
Male	**60.4**	**62.6**	**58.5**	n/a
Language				
Preferred language of service: English	**56.1**	**57.3**	**57.5**	n/a
Preferred language of service: French	**67.1**	**67.0**	**65.1**	n/a
Race				
White	**58.5**	**59.8**	n/a	n/a
Other	**49.0**	**72.8**	n/a	n/a
East/Southeast Asian	**51.9**	**68.9**	n/a	n/a
Black	**58.7**	**60.7**	n/a	n/a
Indigenous identity				
Indigenous	**59.9**	**59.5**	**65.7**	n/a
Immigrant				
Immigrants	**52.4**	n/a	n/a	n/a
Non-immigrants	**58.8**	n/a	n/a	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
Education level				
High school or less	n/a	n/a	n/a	n/a
Postsecondary	n/a	n/a	n/a	n/a

About

This indicator is a composite percentage score, based on 2 individual questions in the survey, that represents to what extent hospital staff responded quickly to the needs of acute care patients.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the total number of 'always' responses to the questions 'During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?' and 'How often did you get help in getting to the bathroom or in using a bedpan as soon as you wanted?', by the total number of responses given as 'always, usually, sometimes or never' for these 2 questions.

Unit	Interpretation	NBHC code
%	Higher is better	AC_ROSCP_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size