

# Acute care patients who reported that a staff member talked to them about patient safety

Unit: %

|  | <b>Year</b> 2019 | Year<br>2016 | Year<br>2013 | <b>Year</b> 2010 |
|--|------------------|--------------|--------------|------------------|
| Province                                       |                  |              |              |                  |
| New Brunswick                                  | 40.7             | 44.5         | 40.0         | 38.9             |
| Hospitals                                      |                  |              |              |                  |
| The Moncton Hospital                           | 35.1             | 42.3         | 39.3         | 35.5             |
| Sackville Memorial Hospital                    | 73.7             | 45.0         | 53.3         | 48.4             |
| Charlotte County Hospital                      | 57.8             | 51.9         | 42.5         | 48.1             |
| Grand Manan Hospital                           | 50.0             | S            | 71.4         | 63.6             |
| Saint John Regional Hospital                   | 46.0             | 48.3         | 44.4         | 44.1             |
| Sussex Health Centre                           | 55.0             | 70.8         | 55.6         | 44.4             |
| Dr. Everett Chalmers Regional Hospital         | 39.6             | 46.1         | 39.0         | 36.0             |
| Hotel-Dieu of St. Joseph                       | 77.3             | 51.7         | 41.5         | 46.7             |
| Oromocto Public Hospital                       | 53.3             | 56.7         | 37.8         | 36.6             |
| Upper River Valley Hospital                    | 35.2             | 48.0         | 44.2         | 32.6             |
| Miramichi Regional Hospital                    | 44.2             | 53.2         | 43.1         | 48.1             |
| Dr. Georges-LDumont University Hospital Centre | 36.2             | 35.8         | 33.3         | 36.1             |
| Stella-Maris-de-Kent Hospital                  | 41.1             | 45.0         | 27.3         | 50.0             |
| Grand Falls General Hospital                   | 55.6             | 63.2         | 26.9         | 41.2             |
| Edmundston Regional Hospital                   | 41.0             | 46.8         | 45.3         | 37.7             |
| Hôtel-Dieu Saint-Joseph de Saint-Quentin       | 83.3             | 53.3         | 84.6         | 50.0             |
| Campbellton Regional Hospital                  | 31.1             | 40.8         | 38.9         | 39.7             |
| Enfant-Jésus RHSJ† Hospital                    | 45.6             | 53.2         | 23.9         | n/a              |
| Tracadie Hospital                              | 39.3             | 35.1         | 36.8         | 50.0             |
|  |                  |              |              |                  |



|   | <b>Year</b><br>2019 | <b>Year</b><br>2016 | Year<br>2013 | Year<br>2010 |
|---|---------------------|---------------------|--------------|--------------|
| Chaleur Regional Hospital                       | 34.6                | 33.0                | 32.6         | 31.2         |
| Health zones                                    |                     |                     |              |              |
| Zone 1 - Moncton and South-East Area            | 36.4                | 39.6                | 37.2         | n/a          |
| Zone 1 - Moncton and South-East Area - Horizon  | 36.1                | 42.3                | 40.1         | n/a          |
| Zone 1 - Moncton and South-East Area - Vitalité | 36.8                | 36.6                | 32.8         | n/a          |
| Zone 2 - Fundy Shore and Saint John Area        | 46.6                | 49.0                | 44.8         | n/a          |
| Zone 3 - Fredericton and River Valley Area      | 40.6                | 46.8                | 39.4         | n/a          |
| Zone 4 - Madawaska and North-West Area          | 43.2                | 48.4                | 45.5         | n/a          |
| Zone 5 - Restigouche Area                       | 31.1                | 40.8                | 38.9         | n/a          |
| Zone 6 - Bathurst and Acadian Peninsula Area    | 37.0                | 35.8                | 32.3         | n/a          |
| Zone 7 - Miramichi Area                         | 44.2                | 53.2                | 43.1         | n/a          |
| Regional Health Authorities                     |                     |                     |              |              |
| Horizon Health Network                          | 42.1                | 47.1                | 41.9         | 40.0         |
| Vitalité Health Network                         | 37.5                | 38.9                | 35.9         | 36.8         |
| Age   |                     |                     |              |              |
| 18-64   | 31.1                | 36.6                | 37.4         | 33.7         |
| 65 and over                                     | 47.2                | 50.8                | 42.1         | 43.5         |
| Sex at birth                                    |                     |                     |              |              |
| Female  | 35.7                | 38.7                | 39.6         | 33.4         |
| Male  | 47.0                | 52.3                | 40.4         | 45.5         |
| Language  |                     |                     |              |              |
| Preferred language of service: English          | 42.6                | 47.0                | 41.8         | 40.6         |
| Preferred language of service: French           | 34.5                | 36.4                | 34.2         | 33.9         |
|   |                     |                     |              |              |



|                      | <b>Year</b> 2019 | <b>Year</b> 2016 | Year<br>2013 | <b>Year</b> 2010 |
|----------------------|------------------|------------------|--------------|------------------|
| Race                 |                  |                  |              |                  |
| White                | 40.8             | 44.3             | n/a          | n/a              |
| Other                | 37.5             | 49.1             | n/a          | n/a              |
| East/Southeast Asian | S                | S                | n/a          | n/a              |
| Black                | 35.3             | 48.5             | n/a          | n/a              |
| Indigenous identity  |                  |                  |              |                  |
| Indigenous           | 35.3             | 49.4             | 38.8         | 51.7             |
| Immigrant            |                  |                  |              |                  |
| Immigrants           | 36.4             | n/a              | n/a          | n/a              |
| Non-immigrants       | 40.9             | n/a              | n/a          | n/a              |
| Education level      |                  |                  |              |                  |
| High school or less  | 45.5             | 49.6             | 43.1         | 43.0             |
| Postsecondary        | 33.9             | 36.2             | 35.5         | 32.0             |



## **About**

This indicator is the percentage of acute care patients who reported that a staff member talked to them about patient safety.

## Source

Hospital Acute Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did a staff member talk to you about patient safety?

| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | AC_SAF03_1 |

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size