

Acute care patients who gave an overall hospital rating of 8, 9 or 10 on a scale of 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible

Unit : %

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|--|--------------|--------------|--------------|--------------|
| Province | | | | |
| New Brunswick | 78.5 | 78.9 | 75.4 | 75.9 |
| Hospitals | | | | |
| The Moncton Hospital | 74.6 | 78.2 | 75.2 | 75.6 |
| Sackville Memorial Hospital | 96.9 | 87.5 | 75.6 | 82.0 |
| Charlotte County Hospital | 86.2 | 86.3 | 73.6 | 68.1 |
| Grand Manan Hospital | 100.0 | 100.0 | 100.0 | 75.0 |
| Saint John Regional Hospital | 79.3 | 74.2 | 74.6 | 76.6 |
| Sussex Health Centre | 81.5 | 80.0 | 73.9 | 80.0 |
| Dr. Everett Chalmers Regional Hospital | 76.7 | 76.7 | 71.4 | 75.5 |
| Hotel-Dieu of St. Joseph | 81.2 | 78.6 | 80.4 | 81.0 |
| Oromocto Public Hospital | 73.5 | 82.9 | 53.2 | 70.7 |
| Upper River Valley Hospital | 69.2 | 75.6 | 81.0 | 69.0 |
| Miramichi Regional Hospital | 81.5 | 85.6 | 77.6 | 76.5 |
| Dr. Georges-L.-Dumont University Hospital Centre | 81.2 | 82.8 | 74.7 | 78.8 |
| Stella-Maris-de-Kent Hospital | 77.5 | 87.4 | 77.1 | 92.9 |
| Grand Falls General Hospital | 78.3 | 86.7 | 66.7 | 68.8 |
| Edmundston Regional Hospital | 85.4 | 84.2 | 84.4 | 83.2 |
| Hôtel-Dieu Saint-Joseph de Saint-Quentin | 100.0 | 91.3 | 100.0 | 90.3 |
| Campbellton Regional Hospital | 63.0 | 75.0 | 75.3 | 74.8 |
| Enfant-Jésus RHSJ† Hospital | 87.5 | 86.2 | 86.4 | n/a |

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|---|--------------|--------------|--------------|--------------|
| Tracadie Hospital | 73.8 | 82.0 | 74.0 | 68.2 |
| Chaleur Regional Hospital | 84.2 | 82.0 | 78.7 | 70.6 |
| Health zones | | | | |
| Zone 1 - Moncton and South-East Area | 77.6 | 80.7 | 75.1 | n/a |
| Zone 1 - Moncton and South-East Area - Horizon | 75.2 | 78.5 | 75.2 | n/a |
| Zone 1 - Moncton and South-East Area - Vitalité | 80.9 | 83.2 | 74.9 | n/a |
| Zone 2 - Fundy Shore and Saint John Area | 79.7 | 75.0 | 74.8 | n/a |
| Zone 3 - Fredericton and River Valley Area | 75.8 | 76.8 | 71.6 | n/a |
| Zone 4 - Madawaska and North-West Area | 85.3 | 84.9 | 83.3 | n/a |
| Zone 5 - Restigouche Area | 63.0 | 75.0 | 75.3 | n/a |
| Zone 6 - Bathurst and Acadian Peninsula Area | 82.6 | 82.5 | 78.8 | n/a |
| Zone 7 - Miramichi Area | 81.5 | 85.6 | 77.6 | n/a |
| Regional Health Authorities | | | | |
| Horizon Health Network | 77.6 | 77.2 | 74.2 | 75.7 |
| Vitalité Health Network | 80.7 | 82.5 | 77.8 | 76.4 |
| Age | | | | |
| 18-64 | 73.4 | 74.2 | 74.2 | 72.1 |
| 65 and over | 82.1 | 82.7 | 76.3 | 79.2 |
| Sex at birth | | | | |
| Female | 75.7 | 75.3 | 74.8 | 74.0 |
| Male | 82.0 | 83.5 | 76.0 | 78.3 |
| Language | | | | |
| Preferred language of service: English | 77.1 | 77.0 | 74.6 | 75.7 |

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|---------------------------------------|--------------|--------------|--------------|--------------|
| Preferred language of service: French | 83.2 | 84.7 | 78.4 | 76.6 |
| Race | | | | |
| White | 78.8 | 79.0 | n/a | n/a |
| Other | 76.4 | 78.9 | n/a | n/a |
| East/Southeast Asian | S | S | n/a | n/a |
| Black | 72.3 | 82.1 | n/a | n/a |
| Indigenous identity | | | | |
| Indigenous | 63.6 | 81.9 | 71.4 | 77.1 |
| Immigrant | | | | |
| Immigrants | 78.9 | n/a | n/a | n/a |
| Non-immigrants | 78.5 | n/a | n/a | n/a |
| Education level | | | | |
| High school or less | 80.7 | 81.7 | 78.2 | 78.4 |
| Postsecondary | 75.6 | 75.0 | 71.2 | 71.8 |

About

This indicator is the percentage of acute care patients who gave an overall hospital rating of 8, 9 or 10 on a scale of 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. worst hospital possible, 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10. best hospital possible" to the question: Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?

| | | |
|-------------|-----------------------|------------------|
| Unit | Interpretation | NBHC code |
| % | Higher is better | AC_SAT01_1 |

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size