Acute care patients who gave an overall hospital rating of 8, 9 or 10 on a scale of 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
Province				
New Brunswick	**78.5**	**78.9**	**75.4**	**75.9**
Hospitals				
The Moncton Hospital	**74.6**	**78.2**	**75.2**	**75.6**
Sackville Memorial Hospital	**96.9**	**87.5**	**75.6**	**82.0**
Charlotte County Hospital	**86.2**	**86.3**	**73.6**	**68.1**
Grand Manan Hospital	**100.0**	**100.0**	**100.0**	**75.0**
Saint John Regional Hospital	**79.3**	**74.2**	**74.6**	**76.6**
Sussex Health Centre	**81.5**	**80.0**	**73.9**	**80.0**
Dr. Everett Chalmers Regional Hospital	**76.7**	**76.7**	**71.4**	**75.5**
Hotel-Dieu of St. Joseph	**81.2**	**78.6**	**80.4**	**81.0**
Oromocto Public Hospital	**73.5**	**82.9**	**53.2**	**70.7**
Upper River Valley Hospital	**69.2**	**75.6**	**81.0**	**69.0**
Miramichi Regional Hospital	**81.5**	**85.6**	**77.6**	**76.5**
Dr. Georges-L.-Dumont University Hospital Centre	**81.2**	**82.8**	**74.7**	**78.8**
Stella-Maris-de-Kent Hospital	**77.5**	**87.4**	**77.1**	**92.9**
Grand Falls General Hospital	**78.3**	**86.7**	**66.7**	**68.8**
Edmundston Regional Hospital	**85.4**	**84.2**	**84.4**	**83.2**
Hôtel-Dieu Saint-Joseph de Saint-Quentin	**100.0**	**91.3**	**100.0**	**90.3**
Campbellton Regional Hospital	**63.0**	**75.0**	**75.3**	**74.8**
Enfant-Jésus RHSJ† Hospital	**87.5**	**86.2**	**86.4**	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
Tracadie Hospital	**73.8**	**82.0**	**74.0**	**68.2**
Chaleur Regional Hospital	**84.2**	**82.0**	**78.7**	**70.6**
Health zones				
Zone 1 - Moncton and South-East Area	**77.6**	**80.7**	**75.1**	n/a
Zone 1 - Moncton and South-East Area - Horizon	**75.2**	**78.5**	**75.2**	n/a
Zone 1 - Moncton and South-East Area - Vitalité	**80.9**	**83.2**	**74.9**	n/a
Zone 2 - Fundy Shore and Saint John Area	**79.7**	**75.0**	**74.8**	n/a
Zone 3 - Fredericton and River Valley Area	**75.8**	**76.8**	**71.6**	n/a
Zone 4 - Madawaska and North-West Area	**85.3**	**84.9**	**83.3**	n/a
Zone 5 - Restigouche Area	**63.0**	**75.0**	**75.3**	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	**82.6**	**82.5**	**78.8**	n/a
Zone 7 - Miramichi Area	**81.5**	**85.6**	**77.6**	n/a
Regional Health Authorities				
Horizon Health Network	**77.6**	**77.2**	**74.2**	**75.7**
Vitalité Health Network	**80.7**	**82.5**	**77.8**	**76.4**
Age				
18-64	**73.4**	**74.2**	**74.2**	**72.1**
65 and over	**82.1**	**82.7**	**76.3**	**79.2**
Sex at birth				
Female	**75.7**	**75.3**	**74.8**	**74.0**
Male	**82.0**	**83.5**	**76.0**	**78.3**
Language				
Preferred language of service: English	**77.1**	**77.0**	**74.6**	**75.7**

	Year 2019	Year 2016	Year 2013	Year 2010
Preferred language of service: French	**83.2**	**84.7**	**78.4**	**76.6**
Race				
White	**78.8**	**79.0**	n/a	n/a
Other	**76.4**	**78.9**	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	**72.3**	**82.1**	n/a	n/a
Indigenous identity				
Indigenous	**63.6**	**81.9**	**71.4**	**77.1**
Immigrant				
Immigrants	**78.9**	n/a	n/a	n/a
Non-immigrants	**78.5**	n/a	n/a	n/a
Education level				
High school or less	**80.7**	**81.7**	**78.2**	**78.4**
Postsecondary	**75.6**	**75.0**	**71.2**	**71.8**

About

This indicator is the percentage of acute care patients who gave an overall hospital rating of 8, 9 or 10 on a scale of 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. worst hospital possible, 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10. best hospital possible" to the question: Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?

Unit	Interpretation	NBHC code
%	Higher is better	AC_SAT01_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size