Acute care patients who gave an overall hospital rating of 8, 9 or 10 on a scale of 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
Province				
New Brunswick	78.5	78.9	75.4	75.9
Hospitals				
The Moncton Hospital	74.6	78.2	75.2	75.6
Sackville Memorial Hospital	96.9	87.5	75.6	82.0
Charlotte County Hospital	86.2	86.3	73.6	68.1
Grand Manan Hospital	100.0	100.0	100.0	75.0
Saint John Regional Hospital	79.3	74.2	74.6	76.6
Sussex Health Centre	81.5	80.0	73.9	80.0
Dr. Everett Chalmers Regional Hospital	76.7	76.7	71.4	75.5
Hotel-Dieu of St. Joseph	81.2	78.6	80.4	81.0
Oromocto Public Hospital	73.5	82.9	53.2	70.7
Upper River Valley Hospital	69.2	75.6	81.0	69.0
Miramichi Regional Hospital	81.5	85.6	77.6	76.5
Dr. Georges-L.-Dumont University Hospital Centre	81.2	82.8	74.7	78.8
Stella-Maris-de-Kent Hospital	77.5	87.4	77.1	92.9
Grand Falls General Hospital	78.3	86.7	66.7	68.8
Edmundston Regional Hospital	85.4	84.2	84.4	83.2
Hôtel-Dieu Saint-Joseph de Saint-Quentin	100.0	91.3	100.0	90.3
Campbellton Regional Hospital	63.0	75.0	75.3	74.8
Enfant-Jésus RHSJ† Hospital	87.5	86.2	86.4	n/a

	Year 2019	Year 2016	Year 2013	Year 2010
Tracadie Hospital	73.8	82.0	74.0	68.2
Chaleur Regional Hospital	84.2	82.0	78.7	70.6

Health zones

	Year 2019	Year 2016	Year 2013	Year 2010
Zone 1 - Moncton and South-East Area	77.6	80.7	75.1	n/a
Zone 1 - Moncton and South-East Area - Horizon	75.2	78.5	75.2	n/a
Zone 1 - Moncton and South-East Area - Vitalité	80.9	83.2	74.9	n/a
Zone 2 - Fundy Shore and Saint John Area	79.7	75.0	74.8	n/a
Zone 3 - Fredericton and River Valley Area	75.8	76.8	71.6	n/a
Zone 4 - Madawaska and North-West Area	85.3	84.9	83.3	n/a
Zone 5 - Restigouche Area	63.0	75.0	75.3	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	82.6	82.5	78.8	n/a
Zone 7 - Miramichi Area	81.5	85.6	77.6	n/a

Regional Health Authorities

	Year 2019	Year 2016	Year 2013	Year 2010
Horizon Health Network	77.6	77.2	74.2	75.7
Vitalité Health Network	80.7	82.5	77.8	76.4

Age

	Year 2019	Year 2016	Year 2013	Year 2010
18-64	73.4	74.2	74.2	72.1
65 and over	82.1	82.7	76.3	79.2

Sex at birth

	Year 2019	Year 2016	Year 2013	Year 2010
Female	75.7	75.3	74.8	74.0
Male	82.0	83.5	76.0	78.3

Language

	Year 2019	Year 2016	Year 2013	Year 2010
Preferred language of service: English	77.1	77.0	74.6	75.7

	Year 2019	Year 2016	Year 2013	Year 2010
Preferred language of service: French	**83.2**	**84.7**	**78.4**	**76.6**

Race

White	**78.8**	**79.0**	n/a	n/a
Other	**76.4**	**78.9**	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	**72.3**	**82.1**	n/a	n/a

Indigenous identity

Indigenous	**63.6**	**81.9**	**71.4**	**77.1**

Immigrant

Immigrants	**78.9**	n/a	n/a	n/a
Non-immigrants	**78.5**	n/a	n/a	n/a

Education level

High school or less	**80.7**	**81.7**	**78.2**	**78.4**
Postsecondary	**75.6**	**75.0**	**71.2**	**71.8**

New Brunswick Health Council | Conseil de la santé du Nouveau-Brunswick

About

This indicator is the percentage of acute care patients who gave an overall hospital rating of 8, 9 or 10 on a scale of 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. worst hospital possible, 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10. best hospital possible" to the question: Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?

Unit	Interpretation	NBHC code
%	Higher is better	AC_SAT01_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size