

## Acute care patients who reported that they would definitely recommend this hospital to their family and friends

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	65.5	64.8	65.0	66.1
<b>Hospitals</b>				
The Moncton Hospital	61.4	65.6	64.7	66.6
Sackville Memorial Hospital	84.4	68.8	63.4	66.7
Charlotte County Hospital	75.0	66.7	43.4	47.3
Grand Manan Hospital	100.0	83.3	84.6	68.8
Saint John Regional Hospital	68.1	63.0	63.8	64.5
Sussex Health Centre	61.5	62.5	68.2	65.7
Dr. Everett Chalmers Regional Hospital	59.6	58.6	56.8	61.7
Hotel-Dieu of St. Joseph	69.7	74.4	72.3	71.2
Oromocto Public Hospital	59.2	60.5	48.9	69.0
Upper River Valley Hospital	59.5	54.0	50.0	56.0
Miramichi Regional Hospital	63.2	65.8	64.5	63.4
Dr. Georges-L.-Dumont University Hospital Centre	72.7	73.1	70.9	74.9
Stella-Maris-de-Kent Hospital	70.4	69.8	65.3	71.4
Grand Falls General Hospital	58.3	75.9	73.5	69.4
Edmundston Regional Hospital	71.9	70.9	76.9	78.5
Hôtel-Dieu Saint-Joseph de Saint-Quentin	71.4	75.0	85.0	87.1
Campbellton Regional Hospital	46.7	53.8	61.1	60.8
Enfant-Jésus RHSJ† Hospital	79.5	75.4	89.2	n/a
Tracadie Hospital	62.3	64.4	69.9	64.9

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	68.0	67.7	71.1	63.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	66.5	69.1	67.0	n/a
Zone 1 - Moncton and South-East Area - Horizon	62.1	65.7	64.6	n/a
Zone 1 - Moncton and South-East Area - Vitalité	72.5	72.8	70.4	n/a
Zone 2 - Fundy Shore and Saint John Area	68.5	63.2	63.2	n/a
Zone 3 - Fredericton and River Valley Area	59.8	58.5	56.7	n/a
Zone 4 - Madawaska and North-West Area	70.9	71.6	77.1	n/a
Zone 5 - Restigouche Area	46.7	53.8	61.1	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	68.4	68.0	73.3	n/a
Zone 7 - Miramichi Area	63.2	65.8	64.5	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	64.0	62.5	61.8	63.8
Vitalité Health Network	68.6	69.5	71.6	70.3
<b>Age</b>				
18-64	61.3	61.0	64.6	61.3
65 and over	68.4	67.8	65.4	70.2
<b>Sex at birth</b>				
Female	63.2	61.0	65.2	63.3
Male	68.3	69.6	64.9	69.5
<b>Language</b>				
Preferred language of service: English	63.5	62.3	62.1	63.4
Preferred language of service: French	71.8	72.7	74.0	73.4

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	65.6	64.8	n/a	n/a
Other	62.3	64.4	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	62.8	80.0	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	55.1	69.2	51.7	66.3
<b>Immigrant</b>				
Immigrants	69.1	n/a	n/a	n/a
Non-immigrants	65.3	n/a	n/a	n/a
<b>Education level</b>				
High school or less	67.1	67.6	66.8	68.4
Postsecondary	63.4	61.0	62.5	62.0

## About

This indicator is the percentage of acute care patients who reported that they would definitely recommend this hospital to their family and friends.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "definitely yes" by the number of respondents who answered "definitely no, probably no, probably yes or definitely yes" to the question: Would you recommend this hospital to your friends and family?

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Unit	Interpretation	NBHC code
%	Higher is better	AC_SAT02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size