Acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 when asked if they felt helped by their hospital stay, where 0 is not helped at all and 10 is helped completely

Unit : %

	Year 2019	Year 2016
Province		
New Brunswick	**86.5**	**86.0**
Hospitals		
The Moncton Hospital	**86.0**	**85.0**
Sackville Memorial Hospital	**93.5**	**83.9**
Charlotte County Hospital	**88.7**	**85.9**
Grand Manan Hospital	**100.0**	**100.0**
Saint John Regional Hospital	**87.0**	**84.5**
Sussex Health Centre	**84.0**	**87.5**
Dr. Everett Chalmers Regional Hospital	**85.4**	**86.6**
Hotel-Dieu of St. Joseph	**93.8**	**85.4**
Oromocto Public Hospital	**82.6**	**82.5**
Upper River Valley Hospital	**76.4**	**80.9**
Miramichi Regional Hospital	**85.8**	**88.2**
Dr. Georges-L.-Dumont University Hospital Centre	**89.9**	**89.6**
Stella-Maris-de-Kent Hospital	**91.4**	**89.4**
Grand Falls General Hospital	**91.3**	**88.9**
Edmundston Regional Hospital	**88.3**	**87.7**
Hôtel-Dieu Saint-Joseph de Saint-Quentin	**100.0**	**95.7**
Campbellton Regional Hospital	**78.3**	**78.2**
Enfant-Jésus RHSJ† Hospital	**85.7**	**78.5**

	Year 2019	Year 2016
Tracadie Hospital	**78.7**	**80.8**
Chaleur Regional Hospital	**88.4**	**88.6**
Health zones		
Zone 1 - Moncton and South-East Area	**87.9**	**87.2**
Zone 1 - Moncton and South-East Area - Horizon	**86.3**	**85.0**
Zone 1 - Moncton and South-East Area - Vitalité	**90.0**	**89.6**
Zone 2 - Fundy Shore and Saint John Area	**87.1**	**84.7**
Zone 3 - Fredericton and River Valley Area	**84.6**	**85.7**
Zone 4 - Madawaska and North-West Area	**88.8**	**88.2**
Zone 5 - Restigouche Area	**78.3**	**78.2**
Zone 6 - Bathurst and Acadian Peninsula Area	**86.1**	**86.1**
Zone 7 - Miramichi Area	**85.8**	**88.2**
Regional Health Authorities		
Horizon Health Network	**86.1**	**85.3**
Vitalité Health Network	**87.5**	**87.3**
Age		
18-64	**84.5**	**85.1**
65 and over	**87.9**	**86.7**
Sex at birth		
Female	**85.6**	**83.7**
Male	**87.7**	**88.9**
Language		
Preferred language of service: English	**86.1**	**85.1**

	Year 2019	Year 2016
Preferred language of service: French	**88.1**	**88.8**
Race		
White	**86.7**	**86.1**
Other	**78.6**	**81.9**
East/Southeast Asian	S	S
Black	**83.0**	**78.0**
Indigenous identity		
Indigenous	**72.5**	**89.6**
Immigrant		
Immigrants	**86.0**	n/a
Non-immigrants	**86.5**	n/a
Education level		
High school or less	**86.2**	**86.4**
Postsecondary	**86.8**	**85.4**

About

This indicator is the percentage of acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 when asked if they felt helped by their hospital stay, where 0 is not helped at all and 10 is helped completely.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. not helped at all, 1, 2, 3, 4, 5, 6, 7, 8, 9, or 10. helped completely" to the question: Overall, do you feel you were helped by your hospital stay? Please answer on a scale where 0 is “not helped at all” and 10 is “helped completely.”

Unit	Interpretation	NBHC code
%	Higher is better	AC_SAT03_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size