

Acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 when asked if they felt helped by their hospital stay, where 0 is not helped at all and 10 is helped completely

Unit : %

	Year 2019	Year 2016
Province		
New Brunswick	86.5	86.0
Hospitals		
The Moncton Hospital	86.0	85.0
Sackville Memorial Hospital	93.5	83.9
Charlotte County Hospital	88.7	85.9
Grand Manan Hospital	100.0	100.0
Saint John Regional Hospital	87.0	84.5
Sussex Health Centre	84.0	87.5
Dr. Everett Chalmers Regional Hospital	85.4	86.6
Hotel-Dieu of St. Joseph	93.8	85.4
Oromocto Public Hospital	82.6	82.5
Upper River Valley Hospital	76.4	80.9
Miramichi Regional Hospital	85.8	88.2
Dr. Georges-L.-Dumont University Hospital Centre	89.9	89.6
Stella-Maris-de-Kent Hospital	91.4	89.4
Grand Falls General Hospital	91.3	88.9
Edmundston Regional Hospital	88.3	87.7
Hôtel-Dieu Saint-Joseph de Saint-Quentin	100.0	95.7
Campbellton Regional Hospital	78.3	78.2
Enfant-Jésus RHSJ† Hospital	85.7	78.5

	Year 2019	Year 2016
Tracadie Hospital	78.7	80.8
Chaleur Regional Hospital	88.4	88.6

Health zones

Zone 1 - Moncton and South-East Area	87.9	87.2
Zone 1 - Moncton and South-East Area - Horizon	86.3	85.0
Zone 1 - Moncton and South-East Area - Vitalité	90.0	89.6
Zone 2 - Fundy Shore and Saint John Area	87.1	84.7
Zone 3 - Fredericton and River Valley Area	84.6	85.7
Zone 4 - Madawaska and North-West Area	88.8	88.2
Zone 5 - Restigouche Area	78.3	78.2
Zone 6 - Bathurst and Acadian Peninsula Area	86.1	86.1
Zone 7 - Miramichi Area	85.8	88.2

Regional Health Authorities

Horizon Health Network	86.1	85.3
Vitalité Health Network	87.5	87.3

Age

18-64	84.5	85.1
65 and over	87.9	86.7

Sex at birth

Female	85.6	83.7
Male	87.7	88.9

Language

Preferred language of service: English	86.1	85.1
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	Year 2019	Year 2016
Preferred language of service: French	88.1	88.8
Race		
White	86.7	86.1
Other	78.6	81.9
East/Southeast Asian	S	S
Black	83.0	78.0
Indigenous identity		
Indigenous	72.5	89.6
Immigrant		
Immigrants	86.0	n/a
Non-immigrants	86.5	n/a
Education level		
High school or less	86.2	86.4
Postsecondary	86.8	85.4

About

This indicator is the percentage of acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 when asked if they felt helped by their hospital stay, where 0 is not helped at all and 10 is helped completely.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. not helped at all, 1, 2, 3, 4, 5, 6, 7, 8, 9, or 10. helped completely" to the question: Overall, do you feel you were helped by your hospital stay? Please answer on a scale where 0 is "not helped at all" and 10 is "helped completely."

Unit	Interpretation	NBHC code
%	Higher is better	AC_SAT03_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size