Acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 where 0 is very poor experience and 10 is very good experience

Unit : %

	Year 2019	Year 2016
Province		
New Brunswick	**82.3**	**81.5**
Hospitals		
The Moncton Hospital	**80.3**	**79.6**
Sackville Memorial Hospital	**93.3**	**80.6**
Charlotte County Hospital	**88.1**	**80.3**
Grand Manan Hospital	**100.0**	**100.0**
Saint John Regional Hospital	**83.3**	**78.8**
Sussex Health Centre	**80.0**	**83.3**
Dr. Everett Chalmers Regional Hospital	**80.0**	**81.5**
Hotel-Dieu of St. Joseph	**84.4**	**85.0**
Oromocto Public Hospital	**82.2**	**78.9**
Upper River Valley Hospital	**70.0**	**79.1**
Miramichi Regional Hospital	**85.1**	**85.4**
Dr. Georges-L.-Dumont University Hospital Centre	**85.5**	**84.6**
Stella-Maris-de-Kent Hospital	**75.8**	**84.3**
Grand Falls General Hospital	**87.0**	**85.7**
Edmundston Regional Hospital	**88.1**	**83.5**
Hôtel-Dieu Saint-Joseph de Saint-Quentin	**100.0**	**90.9**
Campbellton Regional Hospital	**70.2**	**79.1**
Enfant-Jésus RHSJ† Hospital	**84.3**	**85.2**
Tracadie Hospital	**77.9**	**83.2**

	Year 2019	Year 2016
Chaleur Regional Hospital	**85.9**	**85.1**
Health zones		
Zone 1 - Moncton and South-East Area	**82.4**	**82.0**
Zone 1 - Moncton and South-East Area - Horizon	**80.7**	**79.6**
Zone 1 - Moncton and South-East Area - Vitalité	**84.6**	**84.5**
Zone 2 - Fundy Shore and Saint John Area	**83.5**	**79.0**
Zone 3 - Fredericton and River Valley Area	**79.2**	**81.2**
Zone 4 - Madawaska and North-West Area	**88.2**	**84.1**
Zone 5 - Restigouche Area	**70.2**	**79.1**
Zone 6 - Bathurst and Acadian Peninsula Area	**84.1**	**84.8**
Zone 7 - Miramichi Area	**85.1**	**85.4**
Regional Health Authorities		
Horizon Health Network	**81.6**	**80.3**
Vitalité Health Network	**83.9**	**84.0**
Age		
18-64	**78.7**	**78.9**
65 and over	**84.9**	**83.7**
Sex at birth		
Female	**80.6**	**78.5**
Male	**84.5**	**85.5**
Language		
Preferred language of service: English	**81.5**	**80.4**
Preferred language of service: French	**84.8**	**85.1**

	Year 2019	Year 2016
Race		
White	**82.4**	**81.6**
Other	**74.5**	**76.5**
East/Southeast Asian	S	S
Black	**85.1**	**82.1**
Indigenous identity		
Indigenous	**70.1**	**81.2**
Immigrant		
Immigrants	**82.5**	n/a
Non-immigrants	**82.2**	n/a
Education level		
High school or less	**83.5**	**83.7**
Postsecondary	**80.4**	**78.6**

About

This indicator is the percentage of acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 where 0 is very poor experience and 10 is very good experience.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. I had a very poor experience, 1, 2, 3, 4, 5, 6, 7, 8, 9, or 10. I had a very good experience" to the question: Overall...

Unit	Interpretation	NBHC code
%	Higher is better	AC_SAT04_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size