

## Acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 where 0 is very poor experience and 10 is very good experience

Unit : %

	Year 2019	Year 2016
<b>Province</b>		
New Brunswick	82.3	81.5
<b>Hospitals</b>		
The Moncton Hospital	80.3	79.6
Sackville Memorial Hospital	93.3	80.6
Charlotte County Hospital	88.1	80.3
Grand Manan Hospital	100.0	100.0
Saint John Regional Hospital	83.3	78.8
Sussex Health Centre	80.0	83.3
Dr. Everett Chalmers Regional Hospital	80.0	81.5
Hotel-Dieu of St. Joseph	84.4	85.0
Oromocto Public Hospital	82.2	78.9
Upper River Valley Hospital	70.0	79.1
Miramichi Regional Hospital	85.1	85.4
Dr. Georges-L.-Dumont University Hospital Centre	85.5	84.6
Stella-Maris-de-Kent Hospital	75.8	84.3
Grand Falls General Hospital	87.0	85.7
Edmundston Regional Hospital	88.1	83.5
Hôtel-Dieu Saint-Joseph de Saint-Quentin	100.0	90.9
Campbellton Regional Hospital	70.2	79.1
Enfant-Jésus RHSJ† Hospital	84.3	85.2
Tracadie Hospital	77.9	83.2

	Year 2019	Year 2016
Chaleur Regional Hospital	85.9	85.1

### Health zones

Zone 1 - Moncton and South-East Area	82.4	82.0
Zone 1 - Moncton and South-East Area - Horizon	80.7	79.6
Zone 1 - Moncton and South-East Area - Vitalité	84.6	84.5
Zone 2 - Fundy Shore and Saint John Area	83.5	79.0
Zone 3 - Fredericton and River Valley Area	79.2	81.2
Zone 4 - Madawaska and North-West Area	88.2	84.1
Zone 5 - Restigouche Area	70.2	79.1
Zone 6 - Bathurst and Acadian Peninsula Area	84.1	84.8
Zone 7 - Miramichi Area	85.1	85.4

### Regional Health Authorities

Horizon Health Network	81.6	80.3
Vitalité Health Network	83.9	84.0

### Age

18-64	78.7	78.9
65 and over	84.9	83.7

### Sex at birth

Female	80.6	78.5
Male	84.5	85.5

### Language

Preferred language of service: English	81.5	80.4
Preferred language of service: French	84.8	85.1

	Year 2019	Year 2016
<b>Race</b>		
White	82.4	81.6
Other	74.5	76.5
East/Southeast Asian	S	S
Black	85.1	82.1
<b>Indigenous identity</b>		
Indigenous	70.1	81.2
<b>Immigrant</b>		
Immigrants	82.5	n/a
Non-immigrants	82.2	n/a
<b>Education level</b>		
High school or less	83.5	83.7
Postsecondary	80.4	78.6

### About

This indicator is the percentage of acute care patients who answered 8, 9 or 10 on a scale of 0 to 10 where 0 is very poor experience and 10 is very good experience.

### Source

Hospital Acute Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0. I had a very poor experience, 1, 2, 3, 4, 5, 6, 7, 8, 9, or 10. I had a very good experience" to the question: Overall...

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Unit	Interpretation	NBHC code
%	Higher is better	AC_SAT04_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size