Citizens who reported that they had difficulty accessing high-speed internet for virtual care consultations in the last 12 months

Unit : %

	Year 2024	Year 2023	Year 2022
Province			
New Brunswick	**5.7**	**6.3**	**7.5**
Health zones			
Zone 1 - Moncton and South-East Area	**3.9**	**4.8**	**6.4**
Zone 2 - Fundy Shore and Saint John Area	**5.6**	**7.9**	**5.7**
Zone 3 - Fredericton and River Valley Area	**6.1**	**5.3**	**10.1**
Zone 4 - Madawaska and North-West Area	**5.8**	**9.6**	**8.9**
Zone 5 - Restigouche Area	**9.0**	**6.8**	**8.6**
Zone 6 - Bathurst and Acadian Peninsula Area	**7.2**	**6.7**	**6.2**
Zone 7 - Miramichi Area	**9.8**	**7.4**	**9.2**
Age			
18-64	**4.2**	**4.8**	**6.6**
65 and over	**9.7**	**10.5**	**10.0**
Gender			
Female	**5.4**	**6.3**	**6.8**
Male	**5.8**	**6.1**	**8.1**
2SLGBTQIA+ status			
2SLGBTQIA+	**2.5**	**6.2**	**5.2**
Language			
Most comfortable in English	**5.9**	**6.3**	n/a
Most comfortable in French	**5.3**	**7.0**	n/a

Citizens who reported that they had difficulty accessing high-speed in...

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	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	5.2	4.7	n/a

Indigenous identity

	Year 2024	Year 2023	Year 2022
Indigenous	9.7	12.6	15.3

Immigrant

	Year 2024	Year 2023	Year 2022
Immigrants	6.6	2.9	8.4

Education level

	Year 2024	Year 2023	Year 2022
High school or less	10.2	11.7	11.2
Postsecondary	3.9	4.2	5.9

Disability or special need

	Year 2024	Year 2023	Year 2022
Disability or special need	13.4	11.3	n/a

Household income

	Year 2024	Year 2023	Year 2022
Less than $30,000	16.8	15.1	n/a
$30,000 to less than $60,000	6.5	7.8	n/a
$60,000 or more	2.5	2.4	n/a

Racialized groups

	Year 2024	Year 2023	Year 2022
Racialized groups	6.0	3.7	n/a

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About

This indicator is the percentage of citizens who reported that they had difficulty accessing high-speed internet for virtual care consultations in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Now think of any difficulties you may have experienced in getting the health care services you needed in the last 12 months. In the last 12 months, did you: j) Have difficulty accessing high-speed internet for virtual care consultations

Unit	Interpretation	NBHC code
%	Lower is better	PC_BARIN_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size