

## Citizens who reported that they had difficulty accessing high-speed internet for virtual care consultations in the last 12 months

Unit : %

|  | Year 2023 | Year 2022 |
|--|-----------|-----------|
| <b>Province</b>                              |           |           |
| New Brunswick                                | 6.3       | 7.5       |
| <b>Health zones</b>                          |           |           |
| Zone 1 - Moncton and South-East Area         | 4.8       | 6.4       |
| Zone 2 - Fundy Shore and Saint John Area     | 7.9       | 5.7       |
| Zone 3 - Fredericton and River Valley Area   | 5.3       | 10.1      |
| Zone 4 - Madawaska and North-West Area       | 9.6       | 8.9       |
| Zone 5 - Restigouche Area                    | 6.8       | 8.6       |
| Zone 6 - Bathurst and Acadian Peninsula Area | 6.7       | 6.2       |
| Zone 7 - Miramichi Area                      | 7.4       | 9.2       |
| <b>Age</b>                                   |           |           |
| 18-64  | 4.8       | 6.6       |
| 65 and over                                  | 10.5      | 10.0      |
| <b>Gender</b>                                |           |           |
| Female                                       | 6.3       | 6.8       |
| Male   | 6.1       | 8.1       |
| <b>2SLGBTQIA+ status</b>                     |           |           |
| 2SLGBTQIA+                                   | 6.2       | 5.2       |
| <b>Language</b>                              |           |           |
| Most comfortable in English                  | 6.3       | n/a       |
| Most comfortable in French                   | 7.0       | n/a       |

|  | Year<br>2023 | Year<br>2022 |
|--|--------------|--------------|
| Comfortable in both English and French | 4.7          | n/a          |
| <b>Indigenous identity</b>             |              |              |
| Indigenous                             | 12.6         | 15.3         |
| <b>Immigrant</b>                       |              |              |
| Immigrants                             | 2.9          | 8.4          |
| <b>Education level</b>                 |              |              |
| High school or less                    | 11.7         | 11.2         |
| Postsecondary                          | 4.2          | 5.9          |
| <b>Disability or special need</b>      |              |              |
| Disability or special need             | 11.3         | n/a          |
| <b>Household income</b>                |              |              |
| Less than \$30,000                     | 15.1         | n/a          |
| \$30,000 to less than \$60,000         | 7.8          | n/a          |
| \$60,000 or more                       | 2.4          | n/a          |
| <b>Racialized groups</b>               |              |              |
| Racialized groups                      | 3.7          | n/a          |

## About

This indicator is the percentage of citizens who reported that they had difficulty accessing high-speed internet for virtual care consultations in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Now think of any difficulties you may have experienced in getting the health care services you needed in the last 12 months. In the last 12 months, did you: j) Have difficulty accessing high-speed internet for virtual care consultations

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| Unit | Interpretation  | NBHC code  |
|------|-----------------|------------|
| %    | Lower is better | PC_BARIN_1 |

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size