

## Citizens who reported experiencing difficulties accessing a computer, tablet or smartphone for virtual care consultations, (for example not owning one, or don't know how to use it) in the last 12 months

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	7.4	7.9	11.0
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	5.4	6.9	8.7
Zone 2 - Fundy Shore and Saint John Area	6.4	8.6	10.3
Zone 3 - Fredericton and River Valley Area	7.5	5.3	10.9
Zone 4 - Madawaska and North-West Area	10.9	14.1	15.5
Zone 5 - Restigouche Area	11.6	9.0	19.0
Zone 6 - Bathurst and Acadian Peninsula Area	10.9	10.3	13.1
Zone 7 - Miramichi Area	9.2	9.3	13.0
<b>Age</b>			
18-64	4.2	5.0	7.3
65 and over	15.9	15.8	21.6
<b>Gender</b>			
Female	7.0	7.8	11.4
Male	7.7	7.9	10.5
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	3.3	6.1	9.8
<b>Language</b>			
Most comfortable in English	7.3	7.6	n/a

	Year 2024	Year 2023	Year 2022
Most comfortable in French	8.0	9.7	n/a
Comfortable in both English and French	5.7	5.8	n/a
<b>Indigenous identity</b>			
Indigenous	9.4	10.5	21.7
<b>Immigrant</b>			
Immigrants	5.6	5.6	9.5
<b>Education level</b>			
High school or less	15.1	15.7	19.6
Postsecondary	4.5	4.8	7.3
<b>Disability or special need</b>			
Disability or special need	14.5	13.1	n/a
<b>Household income</b>			
Less than \$30,000	21.1	19.4	n/a
\$30,000 to less than \$60,000	10.0	9.9	n/a
\$60,000 or more	2.6	2.9	n/a
<b>Racialized groups</b>			
Racialized groups	6.2	5.3	n/a

## About

This indicator is the percentage of citizens who reported experiencing difficulties accessing a computer, tablet or smartphone for virtual care consultations, (for example not owning one, or don't know how to use it) in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Now think of any difficulties you may have experienced in getting the health care services you needed in the last 12 months. In the last 12 months, did you: i) Have difficulty accessing a computer, tablet or smartphone for virtual care consultations, for example not owning one, or don't know how to use it

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Unit	Interpretation	NBHC code
%	Lower is better	PC_BARVC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size