Citizens who reported experiencing difficulties accessing a computer, tablet or smartphone for virtual care consultations, (for example not owning one, or don’t know how to use it) in the last 12 months

Unit : %

	Year 2024	Year 2023	Year 2022
Province			
New Brunswick	**7.4**	**7.9**	**11.0**
Health zones			
Zone 1 - Moncton and South-East Area	**5.4**	**6.9**	**8.7**
Zone 2 - Fundy Shore and Saint John Area	**6.4**	**8.6**	**10.3**
Zone 3 - Fredericton and River Valley Area	**7.5**	**5.3**	**10.9**
Zone 4 - Madawaska and North-West Area	**10.9**	**14.1**	**15.5**
Zone 5 - Restigouche Area	**11.6**	**9.0**	**19.0**
Zone 6 - Bathurst and Acadian Peninsula Area	**10.9**	**10.3**	**13.1**
Zone 7 - Miramichi Area	**9.2**	**9.3**	**13.0**
Age			
18-64	**4.2**	**5.0**	**7.3**
65 and over	**15.9**	**15.8**	**21.6**
Gender			
Female	**7.0**	**7.8**	**11.4**
Male	**7.7**	**7.9**	**10.5**
2SLGBTQIA+ status			
2SLGBTQIA+	**3.3**	**6.1**	**9.8**
Language			
Most comfortable in English	**7.3**	**7.6**	n/a

	Year 2024	Year 2023	Year 2022
Most comfortable in French	**8.0**	**9.7**	n/a
Comfortable in both English and French	**5.7**	**5.8**	n/a
Indigenous identity			
Indigenous	**9.4**	**10.5**	**21.7**
Immigrant			
Immigrants	**5.6**	**5.6**	**9.5**
Education level			
High school or less	**15.1**	**15.7**	**19.6**
Postsecondary	**4.5**	**4.8**	**7.3**
Disability or special need			
Disability or special need	**14.5**	**13.1**	n/a
Household income			
Less than $30,000	**21.1**	**19.4**	n/a
$30,000 to less than $60,000	**10.0**	**9.9**	n/a
$60,000 or more	**2.6**	**2.9**	n/a
Racialized groups			
Racialized groups	**6.2**	**5.3**	n/a

About

This indicator is the percentage of citizens who reported experiencing difficulties accessing a computer, tablet or smartphone for virtual care consultations, (for example not owning one, or don’t know how to use it) in the last 12 months.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Now think of any difficulties you may have experienced in getting the health care services you needed in the last 12 months. In the last 12 months, did you: i) Have difficulty accessing a computer, tablet or smartphone for virtual care consultations, for example not owning one, or don’t know how to use it

Unit	Interpretation	NBHC code
%	Lower is better	PC_BARVC_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size