

# Citizens who reported that they were somewhat or very satisfied with the health care services they received from their primary care provider in the last 12 months

Unit: %

	Year 2023	Year 2022
Province		
New Brunswick	82.5	80.8
Health zones		
Zone 1 - Moncton and South-East Area	82.4	78.7
Zone 2 - Fundy Shore and Saint John Area	82.1	82.4
Zone 3 - Fredericton and River Valley Area	84.6	79.5
Zone 4 - Madawaska and North-West Area	87.2	83.5
Zone 5 - Restigouche Area	78.3	88.2
Zone 6 - Bathurst and Acadian Peninsula Area	79.5	83.9
Zone 7 - Miramichi Area	81.4	78.2
Age		
18-64	80.7	78.1
65 and over	86.3	86.7
Gender		
Female	82.1	80.4
Male	83.5	81.2
2SLGBTQIA+ status		
2SLGBTQIA+	70.7	n/a
Language		
Most comfortable in English	82.9	n/a



	Year 2023	Year 2022
Most comfortable in French	81.5	n/a
Comfortable in both English and French	81.1	n/a
Indigenous identity		
Indigenous	76.6	72.7
Immigrant		
Immigrants	76.2	68.7
Education level		
High school or less	81.2	83.9
Postsecondary	82.9	79.6
Disability or special need		
Disability or special need	78.1	n/a
Household income		
Less than \$30,000	78.6	n/a
\$30,000 to less than \$60,000	79.3	n/a
\$60,000 or more	84.6	n/a
Racialized groups		
Racialized groups	78.6	n/a



## **About**

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services they received from their primary care provider in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: Thinking of the last 12 months, what was your level of satisfaction with the health care services you received from your family doctor or nurse practitioner?

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATLM_2

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size