

## Citizens who reported that they were somewhat or very satisfied with the health care services they received from their primary care provider in the last 12 months

Unit : %

	Year 2025	Year 2024	Year 2023	Year 2022
<b>Province</b>				
New Brunswick	85.2	83.6	82.5	80.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	84.1	83.3	82.4	78.7
Zone 2 - Fundy Shore and Saint John Area	86.4	84.8	82.1	82.4
Zone 3 - Fredericton and River Valley Area	88.3	86.4	84.6	79.5
Zone 4 - Madawaska and North-West Area	83.1	76.8	87.2	83.5
Zone 5 - Restigouche Area	82.8	86.4	78.3	88.2
Zone 6 - Bathurst and Acadian Peninsula Area	87.2	84.2	79.5	83.9
Zone 7 - Miramichi Area	75.8	75.7	81.4	78.2
<b>Age</b>				
18-64	83.3	82.4	80.7	78.1
65 and over	89.1	86.0	86.3	86.7
<b>Gender</b>				
Female	84.1	83.8	82.1	80.4
Male	86.9	83.4	83.5	81.2
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	79.3	82.8	70.7	n/a
<b>Language</b>				
Most comfortable in English	85.5	84.2	82.9	n/a

	Year 2025	Year 2024	Year 2023	Year 2022
Most comfortable in French	84.9	82.7	81.5	n/a
Comfortable in both English and French	83.5	82.0	81.1	n/a
<b>Indigenous identity</b>				
Indigenous	79.8	85.2	76.6	72.7
<b>Immigrant</b>				
Immigrants	81.8	80.8	76.2	68.7
<b>Education level</b>				
High school or less	85.5	83.4	81.2	83.9
Postsecondary	85.0	83.7	82.9	79.6
<b>Disability or special need</b>				
Disability or special need	77.4	78.6	78.1	n/a
<b>Household income</b>				
Less than \$30,000	81.3	83.4	78.6	n/a
\$30,000 to less than \$60,000	84.1	82.0	79.3	n/a
\$60,000 or more	86.7	83.9	84.6	n/a
<b>Racialized groups</b>				
Racialized groups	83.7	79.6	78.6	n/a

## About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services they received from their primary care provider in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: Thinking of the last 12 months, what was your level of satisfaction with the health care services you received from your family doctor or nurse practitioner?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	PC_SATLM_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size