

## Citizens who reported that they were somewhat or very satisfied with the health care services they received from their primary care provider in the last 12 months

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	83.6	82.5	80.8
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	83.3	82.4	78.7
Zone 2 - Fundy Shore and Saint John Area	84.8	82.1	82.4
Zone 3 - Fredericton and River Valley Area	86.4	84.6	79.5
Zone 4 - Madawaska and North-West Area	76.8	87.2	83.5
Zone 5 - Restigouche Area	86.4	78.3	88.2
Zone 6 - Bathurst and Acadian Peninsula Area	84.2	79.5	83.9
Zone 7 - Miramichi Area	75.7	81.4	78.2
<b>Age</b>			
18-64	82.4	80.7	78.1
65 and over	86.0	86.3	86.7
<b>Gender</b>			
Female	83.8	82.1	80.4
Male	83.4	83.5	81.2
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	82.8	70.7	n/a
<b>Language</b>			
Most comfortable in English	84.2	82.9	n/a

	Year 2024	Year 2023	Year 2022
Most comfortable in French	82.7	81.5	n/a
Comfortable in both English and French	82.0	81.1	n/a
<b>Indigenous identity</b>			
Indigenous	85.2	76.6	72.7
<b>Immigrant</b>			
Immigrants	80.8	76.2	68.7
<b>Education level</b>			
High school or less	83.4	81.2	83.9
Postsecondary	83.7	82.9	79.6
<b>Disability or special need</b>			
Disability or special need	78.6	78.1	n/a
<b>Household income</b>			
Less than \$30,000	83.4	78.6	n/a
\$30,000 to less than \$60,000	82.0	79.3	n/a
\$60,000 or more	83.9	84.6	n/a
<b>Racialized groups</b>			
Racialized groups	79.6	78.6	n/a

## About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services they received from their primary care provider in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: Thinking of the last 12 months, what was your level of satisfaction with the health care services you received from your family doctor or nurse practitioner?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_SATLM_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size