

Citizens who saw or talked to a health professional about their mental or emotional health, or their use of alcohol or drugs in the last 12 months and reported that they were somewhat or very satisfied with the services they received in their most recent

Unit: %

	Year 2023	Year 2022
Province		
New Brunswick	77.9	78.4
Health zones		
Zone 1 - Moncton and South-East Area	80.8	84.9
Zone 2 - Fundy Shore and Saint John Area	76.1	73.0
Zone 3 - Fredericton and River Valley Area	78.2	73.6
Zone 4 - Madawaska and North-West Area	73.0	80.4
Zone 5 - Restigouche Area	75.5	84.9
Zone 6 - Bathurst and Acadian Peninsula Area	69.4	80.4
Zone 7 - Miramichi Area	84.6	78.2
Age		
18-64	76.9	77.3
65 and over	84.9	85.4
Gender		
Female	77.8	79.5
Male	78.2	76.4
2SLGBTQIA+ status		
2SLGBTQIA+	74.6	83.3
Language		
Most comfortable in English	77.3	n/a



Comfortable in both English and French         81.8           Indigenous identity           Indigenous         S           Immigrant         Education level           High school or less         77.6         85           Postsecondary         78.0         77           Disability or special need         Disability or special need         77.0         Indication level           Disability or special need         77.0         Indication level           Disability or special need         77.0         1           Household income         Less than \$30,000         75.4         1           \$30,000 to less than \$60,000         75.4         1		Year 2023	<b>Year</b> 2022
Indigenous identity           Indigenous         S           Immigrant         Feducation level           High school or less         77.6         86           Postsecondary         78.0         77           Disability or special need         77.0         77           Household income         18.0         77.2         77           \$30,000 to less than \$30,000         75.4         77         77           \$60,000 or more         81.6         77         77	Most comfortable in French	78.3	n/a
Immigrant         72.9         82           Education level         77.6         87           High school or less         77.6         87           Postsecondary         78.0         77           Disability or special need         77.0         78           Household income         77.0         78           Less than \$30,000         72.2         78           \$30,000 to less than \$60,000         75.4         78           \$60,000 or more         81.6         78	Comfortable in both English and French	81.8	n/a
Immigrant         Immigrants       72.9       83         Education level       High school or less       77.6       86         Postsecondary       78.0       77         Disability or special need       77.0       77         Household income       Less than \$30,000       72.2       77         \$30,000 to less than \$60,000       75.4       77         \$60,000 or more       81.6       77	Indigenous identity		
Immigrants       72.9       82         Education level       High school or less       77.6       83         Postsecondary       78.0       77         Disability or special need       Household income         Less than \$30,000       72.2       1         \$30,000 to less than \$60,000       75.4       1         \$60,000 or more       81.6       1	Indigenous	S	S
Education level         High school or less       77.6       8         Postsecondary       78.0       7         Disability or special need       T.0       In the special need of the speci	Immigrant		
High school or less       77.6       87         Postsecondary       78.0       77         Disability or special need       77.0       77         Household income       Less than \$30,000       72.2       77         \$30,000 to less than \$60,000       75.4       77         \$60,000 or more       81.6       77	Immigrants	72.9	82.1
Postsecondary 78.0 73  Disability or special need 77.0 m  Household income  Less than \$30,000 72.2 m  \$30,000 to less than \$60,000 75.4 m  \$60,000 or more 81.6 m	Education level		
Disability or special need         Disability or special need       77.0         Household income         Less than \$30,000       72.2         \$30,000 to less than \$60,000       75.4         \$60,000 or more       81.6	High school or less	77.6	81.8
Disability or special need       77.0         Household income         Less than \$30,000       72.2         \$30,000 to less than \$60,000       75.4         \$60,000 or more       81.6	Postsecondary	78.0	77.3
Household income  Less than \$30,000 72.2 19 \$30,000 to less than \$60,000 75.4 19 \$60,000 or more 81.6 19	Disability or special need		
Less than \$30,000 72.2 75.4 75.60,000 or more 81.6 75.4	Disability or special need	77.0	n/a
\$30,000 to less than \$60,000 <b>75.4</b> rs \$60,000 or more <b>81.6</b> rs	Household income		
\$60,000 or more 81.6	Less than \$30,000	72.2	n/a
	\$30,000 to less than \$60,000	75.4	n/a
Racialized groups	\$60,000 or more	81.6	n/a
	Racialized groups		
Racialized groups 73.3	Racialized groups	73.3	n/a



## **About**

This indicator is the percentage of citizens who saw or talked to a health professional about their mental or emotional health, or their use of alcohol or drugs in the last 12 months and reported that they were somewhat or very satisfied with the services they received in their most recent consultation.

## Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who consulted a health professional in the last 12 months about their mental or emotional health, or their use of alcohol or drugs. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: Thinking of the most recent consultation, what was your level of satisfaction with the services you received from this health professional?

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATMS_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size