

Citizens who saw or talked to a health professional about their mental or emotional health, or their use of alcohol or drugs in the last 12 months and reported that they were somewhat or very satisfied with the services they received in their most recent

Unit: %

|  | <b>Year</b><br>2024 | Year<br>2023 | Year<br>2022 |
|--|---------------------|--------------|--------------|
| Province  New Brunswick                      | 76.8                | 77.9         | 78.4         |
| Health zones                                 |                     |              |              |
| Zone 1 - Moncton and South-East Area         | 77.5                | 80.8         | 84.9         |
| Zone 2 - Fundy Shore and Saint John Area     | 73.5                | 76.1         | 73.0         |
| Zone 3 - Fredericton and River Valley Area   | 77.0                | 78.2         | 73.6         |
| Zone 4 - Madawaska and North-West Area       | 77.0                | 73.0         | 80.4         |
| Zone 5 - Restigouche Area                    | 85.1                | 75.5         | 84.9         |
| Zone 6 - Bathurst and Acadian Peninsula Area | 82.7                | 69.4         | 80.4         |
| Zone 7 - Miramichi Area                      | 72.2                | 84.6         | 78.2         |
| Age  |                     |              |              |
| 18-64  | 76.3                | 76.9         | 77.3         |
| 65 and over                                  | 80.1                | 84.9         | 85.4         |
| Gender                                       |                     |              |              |
| Female                                       | 76.8                | 77.8         | 79.5         |
| Male   | 78.8                | 78.2         | 76.4         |
| 2SLGBTQIA+ status                            |                     |              |              |
| 2SLGBTQIA+                                   | 64.4                | 74.6         | 83.3         |
| Language                                     |                     |              |              |
| Most comfortable in English                  | 75.0                | 77.3         | n/a          |
|  |                     |              |              |



|  | Year<br>2024 | <b>Year</b><br>2023 | <b>Year</b> 2022 |
|--|--------------|---------------------|------------------|
| Most comfortable in French             | 80.3         | 78.3                | n/a              |
| Comfortable in both English and French | 83.2         | 81.8                | n/a              |
| Indigenous identity                    |              |                     |                  |
| Indigenous                             | 74.7         | S                   | S                |
| Immigrant                              |              |                     |                  |
| Immigrants                             | 76.1         | 72.9                | 82.1             |
| Education level                        |              |                     |                  |
| High school or less                    | 77.8         | 77.6                | 81.8             |
| Postsecondary                          | 76.6         | 78.0                | 77.3             |
| Disability or special need             |              |                     |                  |
| Disability or special need             | 68.9         | 77.0                | n/a              |
| Household income                       |              |                     |                  |
| Less than \$30,000                     | 78.2         | 72.2                | n/a              |
| \$30,000 to less than \$60,000         | 69.1         | 75.4                | n/a              |
| \$60,000 or more                       | 79.8         | 81.6                | n/a              |
| Racialized groups                      |              |                     |                  |
| Racialized groups                      | 75.2         | 73.3                | n/a              |
|  |              |                     |                  |



## **About**

This indicator is the percentage of citizens who saw or talked to a health professional about their mental or emotional health, or their use of alcohol or drugs in the last 12 months and reported that they were somewhat or very satisfied with the services they received in their most recent consultation.

## Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who consulted a health professional in the last 12 months about their mental or emotional health, or their use of alcohol or drugs. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: Thinking of the most recent consultation, what was your level of satisfaction with the services you received from this health professional?

| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | PC_SATMS_1 |

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size