

## Citizens who reported that they were somewhat or very satisfied with the health care services that they received in the last 12 months

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	55.5	58.0	55.5
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	54.8	54.8	51.6
Zone 2 - Fundy Shore and Saint John Area	57.0	59.7	60.0
Zone 3 - Fredericton and River Valley Area	47.8	54.3	49.9
Zone 4 - Madawaska and North-West Area	59.1	60.7	59.1
Zone 5 - Restigouche Area	58.3	53.8	53.1
Zone 6 - Bathurst and Acadian Peninsula Area	64.8	67.9	64.5
Zone 7 - Miramichi Area	63.5	64.3	63.2
<b>Age</b>			
18-64	49.9	53.2	49.0
65 and over	69.5	70.3	72.3
<b>Gender</b>			
Female	57.0	58.5	57.0
Male	54.0	57.7	53.8
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	46.6	44.5	46.0
<b>Language</b>			
Most comfortable in English	52.9	56.7	n/a
Most comfortable in French	63.2	63.9	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	56.1	53.2	n/a
<b>Indigenous identity</b>			
Indigenous	48.8	50.5	49.3
<b>Immigrant</b>			
Immigrants	43.2	49.0	47.7
<b>Education level</b>			
High school or less	57.1	61.3	62.8
Postsecondary	55.6	56.5	52.5
<b>Disability or special need</b>			
Disability or special need	50.3	49.2	n/a
<b>Household income</b>			
Less than \$30,000	54.3	57.0	n/a
\$30,000 to less than \$60,000	53.8	58.2	n/a
\$60,000 or more	56.6	57.6	n/a
<b>Racialized groups</b>			
Racialized groups	45.1	52.7	n/a

### About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services that they received in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: In general, what is your level of satisfaction with health care services you have received in New Brunswick in the last 12 months?

---

Unit	Interpretation	NBHC code
%	Higher is better	PC_SATOE_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size