# Citizens who reported that they were somewhat or very satisfied with the health care services that they received in the last 12 months

Unit : %

| | Year 2025 | Year 2024 | Year 2023 | Year 2022 |
|---|---|---|---|---|
| **Province** | | | | |
| New Brunswick | **58.2** | **55.5** | **58.0** | **55.5** |
| **Health zones** | | | | |
| Zone 1 - Moncton and South-East Area | **57.2** | **54.8** | **54.8** | **51.6** |
| Zone 2 - Fundy Shore and Saint John Area | **58.6** | **57.0** | **59.7** | **60.0** |
| Zone 3 - Fredericton and River Valley Area | **52.3** | **47.8** | **54.3** | **49.9** |
| Zone 4 - Madawaska and North-West Area | **60.9** | **59.1** | **60.7** | **59.1** |
| Zone 5 - Restigouche Area | **61.6** | **58.3** | **53.8** | **53.1** |
| Zone 6 - Bathurst and Acadian Peninsula Area | **69.5** | **64.8** | **67.9** | **64.5** |
| Zone 7 - Miramichi Area | **60.2** | **63.5** | **64.3** | **63.2** |
| **Age** | | | | |
| 18-64 | **52.9** | **49.9** | **53.2** | **49.0** |
| 65 and over | **71.3** | **69.5** | **70.3** | **72.3** |
| **Gender** | | | | |
| Female | **59.3** | **57.0** | **58.5** | **57.0** |
| Male | **57.3** | **54.0** | **57.7** | **53.8** |
| **2SLGBTQIA+ status** | | | | |
| 2SLGBTQIA+ | **55.0** | **46.6** | **44.5** | **46.0** |
| **Language** | | | | |
| Most comfortable in English | **55.7** | **52.9** | **56.7** | n/a |
| Most comfortable in French | **66.7** | **63.2** | **63.9** | n/a |

| | Year 2025 | Year 2024 | Year 2023 | Year 2022 |
|---|---|---|---|---|
| Comfortable in both English and French | **57.4** | **56.1** | **53.2** | n/a |
| **Indigenous identity** | | | | |
| Indigenous | **50.1** | **48.8** | **50.5** | **49.3** |
| **Immigrant** | | | | |
| Immigrants | **52.2** | **43.2** | **49.0** | **47.7** |
| **Education level** | | | | |
| High school or less | **58.8** | **57.1** | **61.3** | **62.8** |
| Postsecondary | **58.0** | **55.6** | **56.5** | **52.5** |
| **Disability or special need** | | | | |
| Disability or special need | **50.7** | **50.3** | **49.2** | n/a |
| **Household income** | | | | |
| Less than $30,000 | **59.9** | **54.3** | **57.0** | n/a |
| $30,000 to less than $60,000 | **56.2** | **53.8** | **58.2** | n/a |
| $60,000 or more | **58.9** | **56.6** | **57.6** | n/a |
| **Racialized groups** | | | | |
| Racialized groups | **52.4** | **45.1** | **52.7** | n/a |

## About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services that they received in the last 12 months.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: In general, what is your level of satisfaction with health care services you have received in New Brunswick in the last 12 months?

| Unit | Interpretation | NBHC code |
|---|---|---|
| % | Higher is better | PC_SATOE_1 |

**Caption**

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size