Citizens [among those who consulted with their primary care provider in the last 12 months] who used one or more other health care services in the last 12 months because their primary care provider was not available when they needed medical care

Unit:%

	Yea 2022
Province New Brunswick	62.6
Health zones	
Zone 1 - Moncton and South-East Area	66.1
Zone 2 - Fundy Shore and Saint John Area	60.3
Zone 3 - Fredericton and River Valley Area	58.3
Zone 4 - Madawaska and North-West Area	67.2
Zone 5 - Restigouche Area	63.3
Zone 6 - Bathurst and Acadian Peninsula Area	62.9
Zone 7 - Miramichi Area	63.7
Age	
18-64	65.8
65 and over	55.5
Gender	
Female	66.0
Male	58.7
Sexual identity	
Minority sexual identity	68.4

	Year 2022
Indigenous	75.8
Non-Indigenous	62.3
Immigrant	
Immigrants	62.3
Non-immigrants	62.7
Education level	
High school or less	58.9
Postsecondary	64.2
Household income	
Less than \$25,000	66.7
\$25,000 to less than \$60,000	62.2
\$60,000 or more	63.2
Persons with a disability	
Without disability	60.1
With disability	68.0



## About

This indicator is the percentage of citizens [among those who consulted with their primary care provider in the last 12 months] who used one or more other health care services in the last 12 months because their primary care provider was not available when they needed medical care.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "yes to at least 1 of the 6 services asked in the questionnaire" by the number of respondents who answered "yes or no, to at least 1 of the services asked" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available when you needed medical care? a) Hospital emergency department, b) After-hours clinic or walk-in clinic, c) Virtual clinic such as eVisitNB, d) Tele-care 811, e) Consultation with a pharmacist and f) Other: please specify. (After recoding the open text field from answer f), 2 new categories were created: allied health professional and specialist

NBHC code PC\_TIAAL\_1

Unit	Interpretation
%	Lower is better

## Caption

n/a = Not applicable / not available S = Data suppressed due to confidentiality requirements and/or small sample size