

# Citizens [who consulted with their primary care provider in the last 12 months] who used Tele-Care 811 in the last 12 months because their primary care provider was not available when they needed medical care

Unit: %

Province	<b>Yea</b> i 2022
Health zones	
Zone 1 - Moncton and South-East Area	17.9
Zone 2 - Fundy Shore and Saint John Area	14.6
Zone 3 - Fredericton and River Valley Area	15.8
Zone 4 - Madawaska and North-West Area	13.4
Zone 5 - Restigouche Area	13.2
Zone 6 - Bathurst and Acadian Peninsula Area	14.0
Zone 7 - Miramichi Area	16.6



## **About**

This indicator is the percentage of citizens [who consulted with their primary care provider in the last 12 months] who used Tele-Care 811 in the last 12 months because their primary care provider was not available when they needed medical care.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available when you needed medical care? d) Tele-care 811

Unit NBHC code % PC\_TIATC\_2

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size