Citizens [who consulted with their primary care provider in the last 12 months] who used Tele-Care 811 in the last 12 months because their primary care provider was not available when they needed medical care

Unit : %

	Year 2022
Province	
New Brunswick	**15.8**
Health zones	
Zone 1 - Moncton and South-East Area	**17.9**
Zone 2 - Fundy Shore and Saint John Area	**14.6**
Zone 3 - Fredericton and River Valley Area	**15.8**
Zone 4 - Madawaska and North-West Area	**13.4**
Zone 5 - Restigouche Area	**13.2**
Zone 6 - Bathurst and Acadian Peninsula Area	**14.0**
Zone 7 - Miramichi Area	**16.6**

About

This indicator is the percentage of citizens [who consulted with their primary care provider in the last 12 months] who used Tele-Care 811 in the last 12 months because their primary care provider was not available when they needed medical care.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available when you needed medical care? d) Tele-care 811

Unit	NBHC code
%	PC_TIATC_2

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size