

Citizens [who consulted with their primary care provider in the last 12 months] who used Tele-Care 811 in the last 12 months because their primary care provider was not available when they needed medical care

Unit : %

	Year 2022
Province	
New Brunswick	15.8
Health zones	
Zone 1 - Moncton and South-East Area	17.9
Zone 2 - Fundy Shore and Saint John Area	14.6
Zone 3 - Fredericton and River Valley Area	15.8
Zone 4 - Madawaska and North-West Area	13.4
Zone 5 - Restigouche Area	13.2
Zone 6 - Bathurst and Acadian Peninsula Area	14.0
Zone 7 - Miramichi Area	16.6
Age	
18-64	17.5
65 and over	12.1
Gender	
Female	15.9
Male	15.8
Sexual identity	
Minority sexual identity	28.9
Heterosexual	15.1
Indigenous identity	

	Year 2022
Indigenous	25.8
Non-Indigenous	15.5
Immigrant	
Immigrants	19.4
Non-immigrants	15.6
Education level	
High school or less	14.1
Postsecondary	16.4
Household income	
Less than \$25,000	24.7
\$25,000 to less than \$60,000	15.6
\$60,000 or more	14.7
Persons with a disability	
Without disability	15.0
With disability	17.1

About

This indicator is the percentage of citizens [who consulted with their primary care provider in the last 12 months] who used Tele-Care 811 in the last 12 months because their primary care provider was not available when they needed medical care.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Thinking of the last 12 months, did you use any of the following services because your family doctor or your nurse practitioner was not available when you needed medical care? d) Tele-care 811

Unit	NBHC code
%	PC_TIATC_2

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size