

## Citizens who reported that their last virtual consultation was with Tele-Care 811

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	1.6	1.1	9.0
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	0.8	S	11.0
Zone 2 - Fundy Shore and Saint John Area	2.9	S	7.2
Zone 3 - Fredericton and River Valley Area	2.2	1.6	8.5
Zone 4 - Madawaska and North-West Area	S	S	8.3
Zone 5 - Restigouche Area	S	S	13.8
Zone 6 - Bathurst and Acadian Peninsula Area	S	S	6.6
Zone 7 - Miramichi Area	S	S	9.3
<b>Age</b>			
18-64	1.6	1.0	9.6
65 and over	1.5	1.2	7.6
<b>Gender</b>			
Female	1.8	0.7	8.4
Male	1.3	1.7	9.8
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	S	S	16.3
<b>Language</b>			
Most comfortable in English	2.0	0.9	n/a
Most comfortable in French	1.0	1.3	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	S	S	n/a
<b>Indigenous identity</b>			
Indigenous	0.0	S	14.2
<b>Immigrant</b>			
Immigrants	S	S	16.4
<b>Education level</b>			
High school or less	S	1.7	9.2
Postsecondary	1.9	0.8	8.9
<b>Disability or special need</b>			
Disability or special need	S	S	n/a
<b>Household income</b>			
Less than \$30,000	S	S	n/a
\$30,000 to less than \$60,000	1.6	1.4	n/a
\$60,000 or more	2.0	0.8	n/a
<b>Racialized groups</b>			
Racialized groups	S	S	n/a

## About

This indicator is the percentage of citizens who reported that their last virtual consultation was with Tele-Care 811.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "Tele-Care 811" by the number of respondents who answered "my personal family doctor, my personal nurse practitioner, a doctor or nurse practitioner using Health Link NB, a doctor or nurse practitioner using eVisitNB, a mental health professional, a specialist, a doctor or nurse at a specialty clinic, Tele-Care 811 or an other health professional" to the question: Thinking of the last time you had a virtual consultation with a health professional, who did you consult?

Unit	NBHC code
%	PC_VIR02_8

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size