

## Citizens who reported that their last virtual consultation was with a health professional by talking on the telephone

Unit : %

	Year 2023	Year 2022
<b>Province</b>		
New Brunswick	72.4	81.5
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	75.3	82.4
Zone 2 - Fundy Shore and Saint John Area	76.2	82.4
Zone 3 - Fredericton and River Valley Area	63.2	76.0
Zone 4 - Madawaska and North-West Area	65.2	75.6
Zone 5 - Restigouche Area	68.4	85.5
Zone 6 - Bathurst and Acadian Peninsula Area	79.9	90.8
Zone 7 - Miramichi Area	77.2	82.8
<b>Age</b>		
18-64	65.2	76.9
65 and over	91.4	93.8
<b>Gender</b>		
Female	69.8	79.4
Male	75.9	84.3
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	60.5	70.1
<b>Language</b>		
Most comfortable in English	71.1	n/a
Most comfortable in French	76.3	n/a

	Year 2023	Year 2022
Comfortable in both English and French	73.6	n/a
<b>Indigenous identity</b>		
Indigenous	69.9	83.7
<b>Immigrant</b>		
Immigrants	66.1	76.5
<b>Education level</b>		
High school or less	80.9	88.4
Postsecondary	69.8	79.1
<b>Disability or special need</b>		
Disability or special need	76.3	n/a
<b>Household income</b>		
Less than \$30,000	84.5	n/a
\$30,000 to less than \$60,000	73.3	n/a
\$60,000 or more	68.4	n/a
<b>Racialized groups</b>		
Racialized groups	61.7	n/a

## About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional by talking on the telephone.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "talking on the telephone" by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

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Unit	NBHC code
%	PC_VIR03_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size