

Citizens who reported that their last virtual consultation was with a health professional by talking on the telephone

Unit : %

	Year 2024	Year 2023	Year 2022
Province			
New Brunswick	67.2	72.4	81.5
Health zones			
Zone 1 - Moncton and South-East Area	71.0	75.3	82.4
Zone 2 - Fundy Shore and Saint John Area	70.4	76.2	82.4
Zone 3 - Fredericton and River Valley Area	56.6	63.2	76.0
Zone 4 - Madawaska and North-West Area	62.8	65.2	75.6
Zone 5 - Restigouche Area	70.2	68.4	85.5
Zone 6 - Bathurst and Acadian Peninsula Area	78.7	79.9	90.8
Zone 7 - Miramichi Area	67.0	77.2	82.8
Age			
18-64	59.5	65.2	76.9
65 and over	88.5	91.4	93.8
Gender			
Female	65.7	69.8	79.4
Male	69.5	75.9	84.3
2SLGBTQIA+ status			
2SLGBTQIA+	52.2	60.5	70.1
Language			
Most comfortable in English	64.9	71.1	n/a
Most comfortable in French	74.4	76.3	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	69.2	73.6	n/a
Indigenous identity			
Indigenous	54.0	69.9	83.7
Immigrant			
Immigrants	54.3	66.1	76.5
Education level			
High school or less	74.6	80.9	88.4
Postsecondary	65.5	69.8	79.1
Disability or special need			
Disability or special need	70.9	76.3	n/a
Household income			
Less than \$30,000	70.4	84.5	n/a
\$30,000 to less than \$60,000	66.6	73.3	n/a
\$60,000 or more	66.0	68.4	n/a
Racialized groups			
Racialized groups	52.1	61.7	n/a

About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional by talking on the telephone.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "talking on the telephone" by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

Unit	NBHC code
%	PC_VIR03_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size