Citizens who reported that their last virtual consultation was with a health professional by online chat

Unit : %

	Year 2024	Year 2023	Year 2022
Province			
New Brunswick	**19.0**	**14.4**	**8.6**
Health zones			
Zone 1 - Moncton and South-East Area	**17.1**	**12.9**	**7.5**
Zone 2 - Fundy Shore and Saint John Area	**19.1**	**13.3**	**10.9**
Zone 3 - Fredericton and River Valley Area	**25.1**	**18.2**	**9.8**
Zone 4 - Madawaska and North-West Area	**20.0**	**20.0**	**10.4**
Zone 5 - Restigouche Area	**13.0**	**12.7**	**4.9**
Zone 6 - Bathurst and Acadian Peninsula Area	**11.4**	**11.9**	**4.0**
Zone 7 - Miramichi Area	**15.0**	**12.0**	**9.6**
Age			
18-64	**24.5**	**19.1**	**11.4**
65 and over	**3.6**	**2.1**	**1.3**
Gender			
Female	**20.0**	**15.9**	**9.5**
Male	**17.8**	**12.3**	**7.4**
2SLGBTQIA+ status			
2SLGBTQIA+	**31.3**	**27.2**	**14.0**
Language			
Most comfortable in English	**20.8**	**14.9**	n/a
Most comfortable in French	**14.2**	**13.2**	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	**15.4**	**13.9**	n/a
Indigenous identity			
Indigenous	**21.9**	**20.1**	S
Immigrant			
Immigrants	**35.2**	**22.0**	**14.7**
Education level			
High school or less	**13.5**	**8.9**	**4.4**
Postsecondary	**20.7**	**16.3**	**10.1**
Disability or special need			
Disability or special need	**15.1**	**11.5**	n/a
Household income			
Less than $30,000	**15.2**	**6.0**	n/a
$30,000 to less than $60,000	**20.3**	**13.4**	n/a
$60,000 or more	**20.6**	**17.3**	n/a
Racialized groups			
Racialized groups	**32.5**	**25.4**	n/a

About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional by online chat.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "online chat" by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

Unit	NBHC code
%	PC_VIR03_5

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size