

## Citizens who reported that their last virtual consultation was with a health professional by online chat

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	19.0	14.4	8.6
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	17.1	12.9	7.5
Zone 2 - Fundy Shore and Saint John Area	19.1	13.3	10.9
Zone 3 - Fredericton and River Valley Area	25.1	18.2	9.8
Zone 4 - Madawaska and North-West Area	20.0	20.0	10.4
Zone 5 - Restigouche Area	13.0	12.7	4.9
Zone 6 - Bathurst and Acadian Peninsula Area	11.4	11.9	4.0
Zone 7 - Miramichi Area	15.0	12.0	9.6
<b>Age</b>			
18-64	24.5	19.1	11.4
65 and over	3.6	2.1	1.3
<b>Gender</b>			
Female	20.0	15.9	9.5
Male	17.8	12.3	7.4
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	31.3	27.2	14.0
<b>Language</b>			
Most comfortable in English	20.8	14.9	n/a
Most comfortable in French	14.2	13.2	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	15.4	13.9	n/a
<b>Indigenous identity</b>			
Indigenous	21.9	20.1	S
<b>Immigrant</b>			
Immigrants	35.2	22.0	14.7
<b>Education level</b>			
High school or less	13.5	8.9	4.4
Postsecondary	20.7	16.3	10.1
<b>Disability or special need</b>			
Disability or special need	15.1	11.5	n/a
<b>Household income</b>			
Less than \$30,000	15.2	6.0	n/a
\$30,000 to less than \$60,000	20.3	13.4	n/a
\$60,000 or more	20.6	17.3	n/a
<b>Racialized groups</b>			
Racialized groups	32.5	25.4	n/a

### About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional by online chat.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "online chat" by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

Unit	NBHC code
%	PC_VIR03_5

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size