

## Citizens who reported that their last virtual consultation was with a health professional by online chat

Unit : %

	Year 2023	Year 2022
<b>Province</b>		
New Brunswick	14.4	8.6
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	12.9	7.5
Zone 2 - Fundy Shore and Saint John Area	13.3	10.9
Zone 3 - Fredericton and River Valley Area	18.2	9.8
Zone 4 - Madawaska and North-West Area	20.0	10.4
Zone 5 - Restigouche Area	12.7	4.9
Zone 6 - Bathurst and Acadian Peninsula Area	11.9	4.0
Zone 7 - Miramichi Area	12.0	9.6
<b>Age</b>		
18-64	19.1	11.4
65 and over	2.1	1.3
<b>Gender</b>		
Female	15.9	9.5
Male	12.3	7.4
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	27.2	14.0
<b>Language</b>		
Most comfortable in English	14.9	n/a
Most comfortable in French	13.2	n/a

	Year 2023	Year 2022
Comfortable in both English and French	13.9	n/a
<b>Indigenous identity</b>		
Indigenous	20.1	S
<b>Immigrant</b>		
Immigrants	22.0	14.7
<b>Education level</b>		
High school or less	8.9	4.4
Postsecondary	16.3	10.1
<b>Disability or special need</b>		
Disability or special need	11.5	n/a
<b>Household income</b>		
Less than \$30,000	6.0	n/a
\$30,000 to less than \$60,000	13.4	n/a
\$60,000 or more	17.3	n/a
<b>Racialized groups</b>		
Racialized groups	25.4	n/a

### About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional by online chat.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "online chat" by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

<b>Unit</b>	<b>NBHC code</b>
%	PC_VIR03_5

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size