Citizens who reported that their last virtual consultation was with a health professional who connected by another virtual method

Unit : %

	Year 2024	Year 2023	Year 2022
Province			
New Brunswick	**13.8**	**13.1**	**9.8**
Health zones			
Zone 1 - Moncton and South-East Area	**11.9**	**11.8**	**10.0**
Zone 2 - Fundy Shore and Saint John Area	**10.5**	**10.5**	**6.7**
Zone 3 - Fredericton and River Valley Area	**18.3**	**18.6**	**14.2**
Zone 4 - Madawaska and North-West Area	**17.3**	**14.7**	**14.0**
Zone 5 - Restigouche Area	**16.8**	**19.0**	**9.7**
Zone 6 - Bathurst and Acadian Peninsula Area	**9.8**	**8.2**	**5.2**
Zone 7 - Miramichi Area	**18.1**	**10.8**	**7.6**
Age			
18-64	**16.0**	**15.6**	**11.7**
65 and over	**7.8**	**6.5**	**4.9**
Gender			
Female	**14.2**	**14.2**	**11.1**
Male	**12.7**	**11.8**	**8.2**
2SLGBTQIA+ status			
2SLGBTQIA+	**16.5**	**12.3**	**15.9**
Language			
Most comfortable in English	**14.3**	**14.0**	n/a
Most comfortable in French	**11.4**	**10.5**	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	**15.3**	**12.5**	n/a
Indigenous identity			
Indigenous	**24.1**	S	S
Immigrant			
Immigrants	**10.6**	**11.9**	**8.8**
Education level			
High school or less	**12.0**	**10.2**	**7.2**
Postsecondary	**13.8**	**13.9**	**10.8**
Disability or special need			
Disability or special need	**14.0**	**12.2**	n/a
Household income			
Less than $30,000	**14.4**	**9.6**	n/a
$30,000 to less than $60,000	**13.0**	**13.3**	n/a
$60,000 or more	**13.4**	**14.3**	n/a
Racialized groups			
Racialized groups	**15.4**	**12.9**	n/a

About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional who connected by another virtual method.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "by video using a computer, tablet or telephone, by email, by text messaging or other " by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

Unit	NBHC code
%	PC_VIR03_7

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size