

## Citizens who reported that their last virtual consultation was with a health professional who connected by another virtual method

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	13.8	13.1	9.8
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	11.9	11.8	10.0
Zone 2 - Fundy Shore and Saint John Area	10.5	10.5	6.7
Zone 3 - Fredericton and River Valley Area	18.3	18.6	14.2
Zone 4 - Madawaska and North-West Area	17.3	14.7	14.0
Zone 5 - Restigouche Area	16.8	19.0	9.7
Zone 6 - Bathurst and Acadian Peninsula Area	9.8	8.2	5.2
Zone 7 - Miramichi Area	18.1	10.8	7.6
<b>Age</b>			
18-64	16.0	15.6	11.7
65 and over	7.8	6.5	4.9
<b>Gender</b>			
Female	14.2	14.2	11.1
Male	12.7	11.8	8.2
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	16.5	12.3	15.9
<b>Language</b>			
Most comfortable in English	14.3	14.0	n/a
Most comfortable in French	11.4	10.5	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	15.3	12.5	n/a
<b>Indigenous identity</b>			
Indigenous	24.1	S	S
<b>Immigrant</b>			
Immigrants	10.6	11.9	8.8
<b>Education level</b>			
High school or less	12.0	10.2	7.2
Postsecondary	13.8	13.9	10.8
<b>Disability or special need</b>			
Disability or special need	14.0	12.2	n/a
<b>Household income</b>			
Less than \$30,000	14.4	9.6	n/a
\$30,000 to less than \$60,000	13.0	13.3	n/a
\$60,000 or more	13.4	14.3	n/a
<b>Racialized groups</b>			
Racialized groups	15.4	12.9	n/a

### About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional who connected by another virtual method.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "by video using a computer, tablet or telephone, by email, by text messaging or other " by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

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Unit	NBHC code
%	PC_VIR03_7

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size