

## Citizens who reported that their last virtual consultation was with a health professional who connected by another virtual method

Unit : %

|  | Year<br>2024 | Year<br>2023 | Year<br>2022 |
|--|--------------|--------------|--------------|
| <b>Province</b>                              |              |              |              |
| New Brunswick                                | 13.8         | 13.1         | 9.8          |
| <b>Health zones</b>                          |              |              |              |
| Zone 1 - Moncton and South-East Area         | 11.9         | 11.8         | 10.0         |
| Zone 2 - Fundy Shore and Saint John Area     | 10.5         | 10.5         | 6.7          |
| Zone 3 - Fredericton and River Valley Area   | 18.3         | 18.6         | 14.2         |
| Zone 4 - Madawaska and North-West Area       | 17.3         | 14.7         | 14.0         |
| Zone 5 - Restigouche Area                    | 16.8         | 19.0         | 9.7          |
| Zone 6 - Bathurst and Acadian Peninsula Area | 9.8          | 8.2          | 5.2          |
| Zone 7 - Miramichi Area                      | 18.1         | 10.8         | 7.6          |
| <b>Age</b>                                   |              |              |              |
| 18-64  | 16.0         | 15.6         | 11.7         |
| 65 and over                                  | 7.8          | 6.5          | 4.9          |
| <b>Gender</b>                                |              |              |              |
| Female                                       | 14.2         | 14.2         | 11.1         |
| Male   | 12.7         | 11.8         | 8.2          |
| <b>2SLGBTQIA+ status</b>                     |              |              |              |
| 2SLGBTQIA+                                   | 16.5         | 12.3         | 15.9         |
| <b>Language</b>                              |              |              |              |
| Most comfortable in English                  | 14.3         | 14.0         | n/a          |
| Most comfortable in French                   | 11.4         | 10.5         | n/a          |

|  | Year<br>2024 | Year<br>2023 | Year<br>2022 |
|--|--------------|--------------|--------------|
| Comfortable in both English and French | 15.3         | 12.5         | n/a          |
| <b>Indigenous identity</b>             |              |              |              |
| Indigenous                             | 24.1         | S            | S            |
| <b>Immigrant</b>                       |              |              |              |
| Immigrants                             | 10.6         | 11.9         | 8.8          |
| <b>Education level</b>                 |              |              |              |
| High school or less                    | 12.0         | 10.2         | 7.2          |
| Postsecondary                          | 13.8         | 13.9         | 10.8         |
| <b>Disability or special need</b>      |              |              |              |
| Disability or special need             | 14.0         | 12.2         | n/a          |
| <b>Household income</b>                |              |              |              |
| Less than \$30,000                     | 14.4         | 9.6          | n/a          |
| \$30,000 to less than \$60,000         | 13.0         | 13.3         | n/a          |
| \$60,000 or more                       | 13.4         | 14.3         | n/a          |
| <b>Racialized groups</b>               |              |              |              |
| Racialized groups                      | 15.4         | 12.9         | n/a          |

## About

This indicator is the percentage of citizens who reported that their last virtual consultation was with a health professional who connected by another virtual method.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "by video using a computer, tablet or telephone, by email, by text messaging or other " by the number of respondents who answered "talking on the telephone, by video using a computer, tablet or telephone, by email, by text messaging, online chat or other " to the question: Thinking of the last time you had a virtual consultation, how did you connect with this health professional?

| Unit | NBHC code  |
|------|------------|
| %    | PC_VIR03_7 |

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size