

## Citizens who agree or strongly agree that they were able to connect when they needed during their last virtual consultation

Unit : %

|  | Year<br>2024 | Year<br>2023 | Year<br>2022 |
|--|--------------|--------------|--------------|
| <b>Province</b>                              |              |              |              |
| New Brunswick                                | 79.7         | 78.9         | 76.2         |
| <b>Health zones</b>                          |              |              |              |
| Zone 1 - Moncton and South-East Area         | 78.4         | 77.4         | 73.4         |
| Zone 2 - Fundy Shore and Saint John Area     | 82.5         | 82.0         | 79.0         |
| Zone 3 - Fredericton and River Valley Area   | 81.6         | 80.3         | 75.7         |
| Zone 4 - Madawaska and North-West Area       | 67.6         | 78.6         | 78.7         |
| Zone 5 - Restigouche Area                    | 74.6         | 73.9         | 78.2         |
| Zone 6 - Bathurst and Acadian Peninsula Area | 81.7         | 77.3         | 78.4         |
| Zone 7 - Miramichi Area                      | 77.9         | 75.1         | 76.0         |
| <b>Age</b>                                   |              |              |              |
| 18-64  | 79.3         | 78.1         | 74.6         |
| 65 and over                                  | 81.1         | 81.0         | 80.4         |
| <b>Gender</b>                                |              |              |              |
| Female                                       | 80.1         | 79.1         | 75.6         |
| Male   | 79.1         | 79.6         | 76.8         |
| <b>2SLGBTQIA+ status</b>                     |              |              |              |
| 2SLGBTQIA+                                   | 79.5         | 70.5         | 74.1         |
| <b>Language</b>                              |              |              |              |
| Most comfortable in English                  | 80.7         | 79.4         | n/a          |
| Most comfortable in French                   | 79.1         | 78.2         | n/a          |

|  | Year<br>2024 | Year<br>2023 | Year<br>2022 |
|--|--------------|--------------|--------------|
| Comfortable in both English and French | 74.5         | 76.0         | n/a          |
| <b>Indigenous identity</b>             |              |              |              |
| Indigenous                             | 76.2         | 81.8         | 62.6         |
| <b>Immigrant</b>                       |              |              |              |
| Immigrants                             | 68.2         | 77.8         | 74.6         |
| <b>Education level</b>                 |              |              |              |
| High school or less                    | 80.8         | 80.0         | 77.6         |
| Postsecondary                          | 79.4         | 78.4         | 75.6         |
| <b>Disability or special need</b>      |              |              |              |
| Disability or special need             | 78.3         | 69.5         | n/a          |
| <b>Household income</b>                |              |              |              |
| Less than \$30,000                     | 82.8         | 78.4         | n/a          |
| \$30,000 to less than \$60,000         | 78.3         | 79.1         | n/a          |
| \$60,000 or more                       | 80.2         | 79.1         | n/a          |
| <b>Racialized groups</b>               |              |              |              |
| Racialized groups                      | 64.0         | 76.1         | n/a          |

## About

This indicator is the percentage of citizens who agree or strongly agree that they were able to connect when they needed during their last virtual consultation.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagree with the following statements: I was able to connect with this health professional when I needed to.

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| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | PC_VIR04_1 |

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size