

## Citizens who agree or strongly agree that they were able to connect when they needed during their last virtual consultation

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	79.7	78.9	76.2
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	78.4	77.4	73.4
Zone 2 - Fundy Shore and Saint John Area	82.5	82.0	79.0
Zone 3 - Fredericton and River Valley Area	81.6	80.3	75.7
Zone 4 - Madawaska and North-West Area	67.6	78.6	78.7
Zone 5 - Restigouche Area	74.6	73.9	78.2
Zone 6 - Bathurst and Acadian Peninsula Area	81.7	77.3	78.4
Zone 7 - Miramichi Area	77.9	75.1	76.0
<b>Age</b>			
18-64	79.3	78.1	74.6
65 and over	81.1	81.0	80.4
<b>Gender</b>			
Female	80.1	79.1	75.6
Male	79.1	79.6	76.8
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	79.5	70.5	74.1
<b>Language</b>			
Most comfortable in English	80.7	79.4	n/a
Most comfortable in French	79.1	78.2	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	74.5	76.0	n/a
<b>Indigenous identity</b>			
Indigenous	76.2	81.8	62.6
<b>Immigrant</b>			
Immigrants	68.2	77.8	74.6
<b>Education level</b>			
High school or less	80.8	80.0	77.6
Postsecondary	79.4	78.4	75.6
<b>Disability or special need</b>			
Disability or special need	78.3	69.5	n/a
<b>Household income</b>			
Less than \$30,000	82.8	78.4	n/a
\$30,000 to less than \$60,000	78.3	79.1	n/a
\$60,000 or more	80.2	79.1	n/a
<b>Racialized groups</b>			
Racialized groups	64.0	76.1	n/a

### About

This indicator is the percentage of citizens who agree or strongly agree that they were able to connect when they needed during their last virtual consultation.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagree with the following statements: I was able to connect with this health professional when I needed to.

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Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR04_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size