

# Citizens who agree or strongly agree that they were able to connect when they needed during their last virtual consultation

Unit: %

	<b>Year</b> 2023	<b>Year</b> 2022
Province		
New Brunswick	78.9	76.2
Health zones		
Zone 1 - Moncton and South-East Area	77.4	73.4
Zone 2 - Fundy Shore and Saint John Area	82.0	79.0
Zone 3 - Fredericton and River Valley Area	80.3	75.7
Zone 4 - Madawaska and North-West Area	78.6	78.7
Zone 5 - Restigouche Area	73.9	78.2
Zone 6 - Bathurst and Acadian Peninsula Area	77.3	78.4
Zone 7 - Miramichi Area	75.1	76.0
Age		
18-64	78.1	74.6
65 and over	81.0	80.4
Gender		
Female	79.1	75.6
Male	79.6	76.8
2SLGBTQIA+ status		
2SLGBTQIA+	70.5	74.1
Language		
Most comfortable in English	79.4	n/a
Most comfortable in French	78.2	n/a



	Year 2023	<b>Year</b> 2022
Comfortable in both English and French	76.0	n/a
Indigenous identity		
Indigenous	81.8	62.6
Immigrant		
Immigrants	77.8	74.6
Education level		
High school or less	80.0	77.6
Postsecondary	78.4	75.6
Disability or special need		
Disability or special need	69.5	n/a
Household income		
Less than \$30,000	78.4	n/a
\$30,000 to less than \$60,000	79.1	n/a
\$60,000 or more	79.1	n/a
Racialized groups		
Racialized groups	76.1	n/a



#### **About**

This indicator is the percentage of citizens who agree or strongly agree that they were able to connect when they needed during their last virtual consultation.

## Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagreewith the following statements: I was able to connect with this health professional when I needed to.

Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR04_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size