

## Citizens who agree or strongly agree that they were able to communicate their health concerns or problems virtually as well as they would have in-person during their last virtual consultation

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	71.4	73.8	71.5
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	71.8	74.3	70.6
Zone 2 - Fundy Shore and Saint John Area	72.7	75.2	71.4
Zone 3 - Fredericton and River Valley Area	69.4	70.9	71.7
Zone 4 - Madawaska and North-West Area	59.1	70.7	72.7
Zone 5 - Restigouche Area	71.4	78.5	72.8
Zone 6 - Bathurst and Acadian Peninsula Area	75.7	74.6	74.1
Zone 7 - Miramichi Area	76.1	76.9	70.3
<b>Age</b>			
18-64	70.6	71.6	71.1
65 and over	73.5	79.7	72.8
<b>Gender</b>			
Female	72.1	74.5	71.9
Male	70.3	73.2	71.1
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	69.9	64.1	76.9
<b>Language</b>			
Most comfortable in English	70.7	73.9	n/a

	Year 2024	Year 2023	Year 2022
Most comfortable in French	72.2	72.9	n/a
Comfortable in both English and French	74.0	74.6	n/a
<b>Indigenous identity</b>			
Indigenous	68.2	67.2	76.0
<b>Immigrant</b>			
Immigrants	63.0	71.3	65.7
<b>Education level</b>			
High school or less	73.1	77.7	73.8
Postsecondary	70.9	72.5	71.0
<b>Disability or special need</b>			
Disability or special need	72.2	70.5	n/a
<b>Household income</b>			
Less than \$30,000	74.3	79.3	n/a
\$30,000 to less than \$60,000	70.1	74.1	n/a
\$60,000 or more	70.4	73.1	n/a
<b>Racialized groups</b>			
Racialized groups	63.5	71.8	n/a

## About

This indicator is the percentage of citizens who agree or strongly agree that they were able to communicate their health concerns or problems virtually as well as they would have in-person during their last virtual consultation.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagree with the following statements: I was able to communicate my health concerns or problems virtually as well as I would have in-person.

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Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR05_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size