Citizens who agree or strongly agree that they were able to communicate their health concerns or problems virtually as well as they would have in-person during their last virtual consultation

Unit : %

	Year 2024	Year 2023	Year 2022
Province			
New Brunswick	**71.4**	**73.8**	**71.5**
Health zones			
Zone 1 - Moncton and South-East Area	**71.8**	**74.3**	**70.6**
Zone 2 - Fundy Shore and Saint John Area	**72.7**	**75.2**	**71.4**
Zone 3 - Fredericton and River Valley Area	**69.4**	**70.9**	**71.7**
Zone 4 - Madawaska and North-West Area	**59.1**	**70.7**	**72.7**
Zone 5 - Restigouche Area	**71.4**	**78.5**	**72.8**
Zone 6 - Bathurst and Acadian Peninsula Area	**75.7**	**74.6**	**74.1**
Zone 7 - Miramichi Area	**76.1**	**76.9**	**70.3**
Age			
18-64	**70.6**	**71.6**	**71.1**
65 and over	**73.5**	**79.7**	**72.8**
Gender			
Female	**72.1**	**74.5**	**71.9**
Male	**70.3**	**73.2**	**71.1**
2SLGBTQIA+ status			
2SLGBTQIA+	**69.9**	**64.1**	**76.9**
Language			
Most comfortable in English	**70.7**	**73.9**	n/a

	Year 2024	Year 2023	Year 2022
Most comfortable in French	72.2	72.9	n/a
Comfortable in both English and French	74.0	74.6	n/a
Indigenous identity			
Indigenous	68.2	67.2	76.0
Immigrant			
Immigrants	63.0	71.3	65.7
Education level			
High school or less	73.1	77.7	73.8
Postsecondary	70.9	72.5	71.0
Disability or special need			
Disability or special need	72.2	70.5	n/a
Household income			
Less than $30,000	74.3	79.3	n/a
$30,000 to less than $60,000	70.1	74.1	n/a
$60,000 or more	70.4	73.1	n/a
Racialized groups			
Racialized groups	63.5	71.8	n/a

Citizens who agree or strongly agree that they were able to communicat...

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About

This indicator is the percentage of citizens who agree or strongly agree that they were able to communicate their health concerns or problems virtually as well as they would have in-person during their last virtual consultation.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagree with the following statements: I was able to communicate my health concerns or problems virtually as well as I would have in-person.

Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR05_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size