

# Citizens whose last virtual consultation who agree or strongly agree that their health concerns or problems were addressed successfully during their last virtual consultation

Unit: %

	Year 2023	Year 2022
Province		
New Brunswick	80.5	77.3
Health zones		
Zone 1 - Moncton and South-East Area	83.8	76.2
Zone 2 - Fundy Shore and Saint John Area	78.4	79.7
Zone 3 - Fredericton and River Valley Area	77.4	75.4
Zone 4 - Madawaska and North-West Area	79.6	75.1
Zone 5 - Restigouche Area	79.5	81.3
Zone 6 - Bathurst and Acadian Peninsula Area	82.8	78.8
Zone 7 - Miramichi Area	81.4	79.3
Age		
18-64	78.5	74.1
65 and over	85.7	85.9
Gender		
Female	81.3	76.9
Male	79.5	78.0
2SLGBTQIA+ status		
2SLGBTQIA+	70.1	77.1
Language		
Most comfortable in English	78.4	n/a



Most comfortable in French         84.4         n/a           Comfortable in both English and French         87.4         n/a           Indigenous identity         Indigenous         69.4         76.3           Immigrant         Education level           High school or less         81.8         81.5           Postsecondary         80.1         75.9           Disability or special need         Type color in come         Household income           Less than \$30,000         80.5         n/a           \$30,000 to less than \$60,000         79.9         n/a           \$60,000 or more         80.7         n/a           Racialized groups         77.7         n/a		Year 2023	Year 2022
Indigenous identity           Indigenous         69.4         76.3           Immigrant         Foliation level           High school or less         81.8         81.5           Postsecondary         80.1         75.9           Disability or special need         74.7         n/a           Household income         80.5         n/a           £ess than \$30,000         80.5         n/a           \$30,000 to less than \$60,000         79.9         n/a           \$60,000 or more         80.7         n/a           Racialized groups	Most comfortable in French	84.4	n/a
Inmigrant         Immigrants       76.0       71.3         Education level         High school or less       81.8       81.5         Postsecondary       80.1       75.9         Disability or special need       74.7       n/a         Household income       4       80.5       n/a         \$30,000 to less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	Comfortable in both English and French	87.4	n/a
Immigrant       76.0       71.3         Education level       High school or less       81.8       81.5         Postsecondary       80.1       75.9         Disability or special need         Disability or special need         Household income         Less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	Indigenous identity		
Immigrants       76.0       71.3         Education level       High school or less       81.8       81.5         Postsecondary       80.1       75.9         Disability or special need         Disability or special need       74.7       n/a         Household income         Less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	Indigenous	69.4	76.3
Education level         High school or less       81.8       81.5         Postsecondary       80.1       75.9         Disability or special need         Disability or special need       74.7       n/a         Household income         Less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	Immigrant		
High school or less       81.8       81.5         Postsecondary       80.1       75.9         Disability or special need         Disability or special need       74.7       n/a         Household income         Less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	Immigrants	76.0	71.3
Postsecondary         80.1         75.9           Disability or special need           Disability or special need         74.7         n/a           Household income           Less than \$30,000         80.5         n/a           \$30,000 to less than \$60,000         79.9         n/a           \$60,000 or more         80.7         n/a           Racialized groups	Education level		
Disability or special need         Disability or special need       74.7       n/a         Household income         Less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	High school or less	81.8	81.5
Disability or special need       74.7       n/a         Household income         Less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	Postsecondary	80.1	75.9
Household income  Less than \$30,000 80.5 n/a  \$30,000 to less than \$60,000 79.9 n/a  \$60,000 or more 80.7 n/a  Racialized groups	Disability or special need		
Less than \$30,000       80.5       n/a         \$30,000 to less than \$60,000       79.9       n/a         \$60,000 or more       80.7       n/a         Racialized groups	Disability or special need	74.7	n/a
\$30,000 to less than \$60,000 79.9 n/a \$60,000 or more 80.7 n/a  Racialized groups	Household income		
\$60,000 or more 80.7 n/a Racialized groups	Less than \$30,000	80.5	n/a
Racialized groups	\$30,000 to less than \$60,000	79.9	n/a
	\$60,000 or more	80.7	n/a
Racialized groups 77.7 n/a	Racialized groups		
	Racialized groups	77.7	n/a



### **About**

This indicator is the percentage of citizens whose last virtual consultation who agree or strongly agree that their health concerns or problems were addressed successfully during their last virtual consultation.

### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagree with the following statements: My health concerns or problems were addressed successfully.

Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR06_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size