

Citizens whose last virtual consultation who agree or strongly agree that their health concerns or problems were addressed successfully during their last virtual consultation

Unit : %

	Year 2023	Year 2022
Province		
New Brunswick	80.5	77.3
Health zones		
Zone 1 - Moncton and South-East Area	83.8	76.2
Zone 2 - Fundy Shore and Saint John Area	78.4	79.7
Zone 3 - Fredericton and River Valley Area	77.4	75.4
Zone 4 - Madawaska and North-West Area	79.6	75.1
Zone 5 - Restigouche Area	79.5	81.3
Zone 6 - Bathurst and Acadian Peninsula Area	82.8	78.8
Zone 7 - Miramichi Area	81.4	79.3
Age		
18-64	78.5	74.1
65 and over	85.7	85.9
Gender		
Female	81.3	76.9
Male	79.5	78.0
2SLGBTQIA+ status		
2SLGBTQIA+	70.1	77.1
Language		
Most comfortable in English	78.4	n/a

	Year 2023	Year 2022
Most comfortable in French	84.4	n/a
Comfortable in both English and French	87.4	n/a
Indigenous identity		
Indigenous	69.4	76.3
Immigrant		
Immigrants	76.0	71.3
Education level		
High school or less	81.8	81.5
Postsecondary	80.1	75.9
Disability or special need		
Disability or special need	74.7	n/a
Household income		
Less than \$30,000	80.5	n/a
\$30,000 to less than \$60,000	79.9	n/a
\$60,000 or more	80.7	n/a
Racialized groups		
Racialized groups	77.7	n/a

About

This indicator is the percentage of citizens whose last virtual consultation who agree or strongly agree that their health concerns or problems were addressed successfully during their last virtual consultation.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagree with the following statements: My health concerns or problems were addressed successfully.

Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR06_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size