

## Citizens whose last virtual consultation who agree or strongly agree that their health concerns or problems were addressed successfully during their last virtual consultation

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	78.7	80.5	77.3
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	80.5	83.8	76.2
Zone 2 - Fundy Shore and Saint John Area	79.9	78.4	79.7
Zone 3 - Fredericton and River Valley Area	74.7	77.4	75.4
Zone 4 - Madawaska and North-West Area	72.5	79.6	75.1
Zone 5 - Restigouche Area	81.1	79.5	81.3
Zone 6 - Bathurst and Acadian Peninsula Area	83.7	82.8	78.8
Zone 7 - Miramichi Area	79.1	81.4	79.3
<b>Age</b>			
18-64	76.4	78.5	74.1
65 and over	85.3	85.7	85.9
<b>Gender</b>			
Female	79.4	81.3	76.9
Male	78.2	79.5	78.0
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	72.3	70.1	77.1
<b>Language</b>			
Most comfortable in English	77.6	78.4	n/a

	Year 2024	Year 2023	Year 2022
Most comfortable in French	82.4	84.4	n/a
Comfortable in both English and French	79.5	87.4	n/a
<b>Indigenous identity</b>			
Indigenous	82.8	69.4	76.3
<b>Immigrant</b>			
Immigrants	63.2	76.0	71.3
<b>Education level</b>			
High school or less	81.8	81.8	81.5
Postsecondary	77.9	80.1	75.9
<b>Disability or special need</b>			
Disability or special need	78.7	74.7	n/a
<b>Household income</b>			
Less than \$30,000	79.4	80.5	n/a
\$30,000 to less than \$60,000	77.3	79.9	n/a
\$60,000 or more	79.3	80.7	n/a
<b>Racialized groups</b>			
Racialized groups	61.6	77.7	n/a

## About

This indicator is the percentage of citizens whose last virtual consultation who agree or strongly agree that their health concerns or problems were addressed successfully during their last virtual consultation.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neither agree nor disagree, agree or strongly agree" to the question: Thinking of the last time you had a virtual consultation, please tell us how much you agree or disagree with the following statements: My health concerns or problems were addressed successfully.

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Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR06_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size