

## Citizens who reported that they were somewhat or very satisfied with the health care services they received during their last virtual consultation

Unit : %

	Year 2024	Year 2023	Year 2022
<b>Province</b>			
New Brunswick	81.7	83.6	81.5
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	81.0	82.8	81.0
Zone 2 - Fundy Shore and Saint John Area	82.4	82.9	81.6
Zone 3 - Fredericton and River Valley Area	80.7	84.4	80.8
Zone 4 - Madawaska and North-West Area	77.8	83.8	80.7
Zone 5 - Restigouche Area	86.1	84.4	89.6
Zone 6 - Bathurst and Acadian Peninsula Area	84.5	84.9	84.1
Zone 7 - Miramichi Area	83.4	84.1	78.0
<b>Age</b>			
18-64	80.1	81.8	79.0
65 and over	86.0	88.4	88.1
<b>Gender</b>			
Female	83.2	84.0	81.0
Male	80.0	84.0	82.1
<b>2SLGBTQIA+ status</b>			
2SLGBTQIA+	75.9	71.5	82.4
<b>Language</b>			
Most comfortable in English	81.4	83.3	n/a
Most comfortable in French	82.6	83.0	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	82.0	86.9	n/a
<b>Indigenous identity</b>			
Indigenous	78.7	72.9	81.5
<b>Immigrant</b>			
Immigrants	67.6	77.7	74.7
<b>Education level</b>			
High school or less	83.0	83.9	83.9
Postsecondary	81.2	83.5	80.6
<b>Disability or special need</b>			
Disability or special need	81.1	80.1	n/a
<b>Household income</b>			
Less than \$30,000	82.5	82.0	n/a
\$30,000 to less than \$60,000	80.0	83.3	n/a
\$60,000 or more	81.8	83.8	n/a
<b>Racialized groups</b>			
Racialized groups	68.6	80.7	n/a

## About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services they received during their last virtual consultation.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: Thinking of the last time you had a virtual consultation, what was your level of satisfaction with the health care services you received from this health professional?

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Unit	Interpretation	NBHC code
%	Higher is better	PC_VIR07_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size