

## Citizens who reported that they were somewhat or very satisfied with the health care services they received during their last virtual consultation

Unit : %

	Year 2023	Year 2022
<b>Province</b>		
New Brunswick	83.6	81.5
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	82.8	81.0
Zone 2 - Fundy Shore and Saint John Area	82.9	81.6
Zone 3 - Fredericton and River Valley Area	84.4	80.8
Zone 4 - Madawaska and North-West Area	83.8	80.7
Zone 5 - Restigouche Area	84.4	89.6
Zone 6 - Bathurst and Acadian Peninsula Area	84.9	84.1
Zone 7 - Miramichi Area	84.1	78.0
<b>Age</b>		
18-64	81.8	79.0
65 and over	88.4	88.1
<b>Gender</b>		
Female	84.0	81.0
Male	84.0	82.1
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	71.5	82.4
<b>Language</b>		
Most comfortable in English	83.3	n/a
Most comfortable in French	83.0	n/a

	Year 2023	Year 2022
Comfortable in both English and French	86.9	n/a
<b>Indigenous identity</b>		
Indigenous	72.9	81.5
<b>Immigrant</b>		
Immigrants	77.7	74.7
<b>Education level</b>		
High school or less	83.9	83.9
Postsecondary	83.5	80.6
<b>Disability or special need</b>		
Disability or special need	80.1	n/a
<b>Household income</b>		
Less than \$30,000	82.0	n/a
\$30,000 to less than \$60,000	83.3	n/a
\$60,000 or more	83.8	n/a
<b>Racialized groups</b>		
Racialized groups	80.7	n/a

## About

This indicator is the percentage of citizens who reported that they were somewhat or very satisfied with the health care services they received during their last virtual consultation.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who had a virtual care consultation in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "somewhat satisfied or very satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very satisfied" to the question: Thinking of the last time you had a virtual consultation, what was your level of satisfaction with the health care services you received from this health professional?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	PC_VIR07_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size