Citizens who reported that they were able to get an appointment with their primary care provider on the same day or the next day

Unit : %

	Year 2025	Year 2024	Year 2023	Year 2022
Province				
New Brunswick	**12.1**	**10.7**	**9.3**	**11.1**
Health zones				
Zone 1 - Moncton and South-East Area	**12.4**	**9.2**	**9.2**	**7.8**
Zone 2 - Fundy Shore and Saint John Area	**9.8**	**13.0**	**8.6**	**10.4**
Zone 3 - Fredericton and River Valley Area	**12.7**	**10.8**	**7.6**	**11.6**
Zone 4 - Madawaska and North-West Area	**14.2**	**8.2**	**9.6**	**12.5**
Zone 5 - Restigouche Area	**7.9**	**6.5**	**6.4**	**9.1**
Zone 6 - Bathurst and Acadian Peninsula Area	**15.7**	**13.9**	**16.6**	**16.0**
Zone 7 - Miramichi Area	**13.1**	**6.3**	**7.8**	**18.2**
Age				
18-64	**12.0**	**9.9**	**7.7**	**10.0**
65 and over	**12.3**	**12.4**	**13.2**	**13.9**
Gender				
Female	**11.9**	**10.6**	**8.6**	**10.4**
Male	**12.4**	**11.0**	**10.5**	**11.3**
2SLGBTQIA+ status				
2SLGBTQIA+	**7.7**	**9.2**	S	**10.1**
Language				
Most comfortable in English	**11.7**	**11.3**	**8.9**	n/a
Most comfortable in French	**13.2**	**10.0**	**10.8**	n/a

	Year 2025	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	**12.7**	**8.1**	**9.9**	n/a
Indigenous identity				
Indigenous	**14.9**	**17.6**	S	**17.8**
Immigrant				
Immigrants	**9.2**	**12.7**	**7.4**	**8.6**
Education level				
High school or less	**12.4**	**14.0**	**11.0**	**14.6**
Postsecondary	**12.1**	**9.8**	**8.6**	**9.6**
Disability or special need				
Disability or special need	**10.1**	**11.1**	**14.3**	n/a
Household income				
Less than $30,000	**13.1**	**14.0**	**14.8**	n/a
$30,000 to less than $60,000	**12.1**	**10.5**	**8.6**	n/a
$60,000 or more	**11.8**	**10.3**	**7.9**	n/a
Racialized groups				
Racialized groups	**9.3**	**8.5**	**10.7**	n/a

About

This indicator is the percentage of citizens who reported that they were able to get an appointment with their primary care provider on the same day or the next day.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months and last consultation was for a health concern or problem. This indicator is calculated by dividing the number of respondents who answered "same day or 1 day" by the number of respondents who answered "same day, 1 day, 2 days, 3 to 5 days, 6 to 7 days, 8 to 14 days (up to 2 weeks), 15 to 21 days (up to 3 weeks), 22 to 28 days (up to 4 weeks) or more than 4 weeks/More than a month" to the question: Thinking of the last time you consulted with your family doctor or your nurse practitioner, either in-person or virtually, how long did it take from when you first tried to make the appointment to when you actually consulted with him/her?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_ACCPB_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size