

Citizens who reported that they were able to get an appointment with their primary care provider within 5 days

Unit : %

	Year 2024	Year 2023	Year 2022
Province			
New Brunswick	34.2	31.4	34.0
Health zones			
Zone 1 - Moncton and South-East Area	36.2	29.6	28.8
Zone 2 - Fundy Shore and Saint John Area	34.8	33.5	37.9
Zone 3 - Fredericton and River Valley Area	33.5	27.5	33.0
Zone 4 - Madawaska and North-West Area	26.1	29.2	39.0
Zone 5 - Restigouche Area	19.7	24.4	17.0
Zone 6 - Bathurst and Acadian Peninsula Area	40.5	42.4	36.9
Zone 7 - Miramichi Area	26.1	30.3	45.1
Age			
18-64	32.2	28.5	32.5
65 and over	38.6	38.0	37.9
Gender			
Female	32.9	30.4	33.5
Male	35.8	33.0	34.3
2SLGBTQIA+ status			
2SLGBTQIA+	20.5	17.7	41.1
Language			
Most comfortable in English	34.2	30.6	n/a
Most comfortable in French	34.7	31.9	n/a

	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	33.5	35.6	n/a
Indigenous identity			
Indigenous	35.3	33.0	39.4
Immigrant			
Immigrants	36.5	27.6	25.1
Education level			
High school or less	37.6	34.1	37.1
Postsecondary	32.9	30.3	32.8
Disability or special need			
Disability or special need	33.1	37.5	n/a
Household income			
Less than \$30,000	36.3	32.7	n/a
\$30,000 to less than \$60,000	36.2	34.9	n/a
\$60,000 or more	33.8	29.7	n/a
Racialized groups			
Racialized groups	33.3	31.1	n/a

About

This indicator is the percentage of citizens who reported that they were able to get an appointment with their primary care provider within 5 days.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months and last consultation was for a health concern or problem. This indicator is calculated by dividing the number of respondents who answered "same day, 1 day, 2 days or 3 to 5 days" by the number of respondents who answered "same day, 1 day, 2 days, 3 to 5 days, 6 to 7 days, 8 to 14 days (up to 2 weeks), 15 to 21 days (up to 3 weeks), 22 to 28 days (up to 4 weeks) or more than 4 weeks/More than a month" to the question: Thinking of the last time you consulted with your family doctor or your nurse practitioner, either in-person or virtually, how long did it take from when you first tried to make the appointment to when you actually consulted with him/her?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_ACCPB_2

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size