

## Citizens who reported that they were able to get an appointment with their primary care provider within 5 days

Unit : %

	Year 2025	Year 2024	Year 2023	Year 2022
<b>Province</b>				
New Brunswick	33.7	34.2	31.4	34.0
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	35.0	36.2	29.6	28.8
Zone 2 - Fundy Shore and Saint John Area	30.2	34.8	33.5	37.9
Zone 3 - Fredericton and River Valley Area	31.3	33.5	27.5	33.0
Zone 4 - Madawaska and North-West Area	30.1	26.1	29.2	39.0
Zone 5 - Restigouche Area	23.8	19.7	24.4	17.0
Zone 6 - Bathurst and Acadian Peninsula Area	47.5	40.5	42.4	36.9
Zone 7 - Miramichi Area	34.5	26.1	30.3	45.1
<b>Age</b>				
18-64	31.0	32.2	28.5	32.5
65 and over	39.6	38.6	38.0	37.9
<b>Gender</b>				
Female	32.4	32.9	30.4	33.5
Male	35.8	35.8	33.0	34.3
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	18.3	20.5	17.7	41.1
<b>Language</b>				
Most comfortable in English	32.4	34.2	30.6	n/a
Most comfortable in French	38.8	34.7	31.9	n/a

	Year 2025	Year 2024	Year 2023	Year 2022
Comfortable in both English and French	34.6	33.5	35.6	n/a
<b>Indigenous identity</b>				
Indigenous	36.9	35.3	33.0	39.4
<b>Immigrant</b>				
Immigrants	29.4	36.5	27.6	25.1
<b>Education level</b>				
High school or less	36.9	37.6	34.1	37.1
Postsecondary	32.5	32.9	30.3	32.8
<b>Disability or special need</b>				
Disability or special need	25.4	33.1	37.5	n/a
<b>Household income</b>				
Less than \$30,000	36.1	36.3	32.7	n/a
\$30,000 to less than \$60,000	34.8	36.2	34.9	n/a
\$60,000 or more	32.8	33.8	29.7	n/a
<b>Racialized groups</b>				
Racialized groups	33.2	33.3	31.1	n/a

## About

This indicator is the percentage of citizens who reported that they were able to get an appointment with their primary care provider within 5 days.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor or a nurse practitioner and who consulted with them in the last 12 months and last consultation was for a health concern or problem. This indicator is calculated by dividing the number of respondents who answered "same day, 1 day, 2 days or 3 to 5 days" by the number of respondents who answered "same day, 1 day, 2 days, 3 to 5 days, 6 to 7 days, 8 to 14 days (up to 2 weeks), 15 to 21 days (up to 3 weeks), 22 to 28 days (up to 4 weeks) or more than 4 weeks/More than a month" to the question: Thinking of the last time you consulted with your family doctor or your nurse practitioner, either in-person or virtually, how long did it take from when you first tried to make the appointment to when you actually consulted with him/her?

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	PH_ACCPB_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size