

PRIMARY CARE SURVEY

Access to health care services and barriers



Having a primary care provider

Has a primary care provider % 2022	85.4	90.0
Has a personal family doctor % 2022	82.2	87.6
Has a personal nurse practitioner % 2022	3.6	2.8
Does not have a primary care provider % 2022	14.6	10.0

Barriers in accessing health care services in the last 12 months

Services not available in area % 2022	24.3	22.3
Unable to leave the house % 2022	16.2	15.2
Trouble navigating the health system % 2022	21.7	22.3
Had to travel over 100 kms/60 miles % 2022	15.1	8.8
Transportation problems % 2022	6.3	5.0

Difficulties experienced in getting virtual care

Difficulties accessing a computer, tablet, or smartphone % 2022	11.0	8.7
Difficulties accessing high speed internet % 2022	7.5	6.4

Overall experience with health care services in the last 12 months

Satisfaction with services received, very or somewhat satisfied % 2022	55.5	51.6
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About this Table

Content and description

Data on self-reported information regarding New Brunswickers access to health care services and barriers in accessing the services. Topics include having a primary care provider, barriers to health care services as well as the overall experience with health care services.

Why it is important

The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

Availability of the data

The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our [Primary Care Survey](#) page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size