PRIMARY CARE SURVEY
Experience with services (without a primary care provider)

Province
New Brunswick

Zone 1
Moncton and
South-East Area

Having a primary care provider

	Province	Zone 1
Does not have a primary care provider %	2022	14.6	10.0

Use and experience with health care services in the last 12 months

	Province	Zone 1
Used one or more health care services %	2022	82.3	78.5
Pharmacist %	2022	41.3	31.2
Services received met their needs, completely %	2022	57.0	51.8
Hospital emergency department %	2022	39.7	26.6
Services received met their needs, completely %	2022	39.3	S
After-hours or walk-in clinic %	2022	35.2	42.5

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	Province New Brunswick	Zone 1 Moncton and South-East Area
Services received met their needs, completely % | 2022	42.7	26.6
Tele-Care 811 % | 2022	24.3	20.9
Services received met their needs, completely % | 2022	42.0	S
Virtual care platform like eVisit NB % | 2022	21.8	18.0
Services received met their needs, completely % | 2022	37.3	S
Other services % | 2022	15.2	16.9
Services received met their needs, completely % | 2022	42.1	S

About this Table

Content and description
Data on self-reported information regarding the use and experience with health care services of New Brunswickers who do not have a primary care provider (neither a family doctor nor a nurse practitioner). Topics include the use of primary health care services and experience with the services received.

Why it is important
The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

Availability of the data
The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our Primary Care Survey page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

⚑ Above-average performance

⚑ Below-average performance