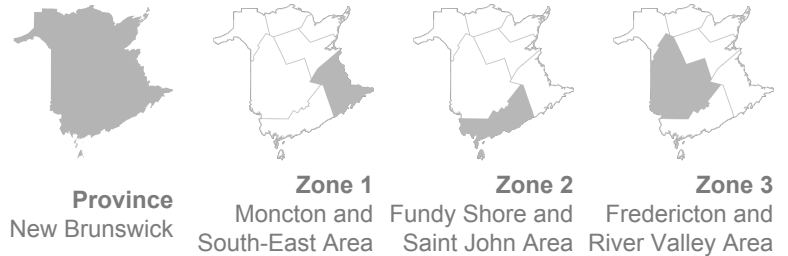


PRIMARY CARE SURVEY

# Experience with services (without a primary care provider)



## Having a primary care provider

Does not have a primary care provider %   2022	14.6	10.0	13.3	20.1
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## Use and experience with health care services in the last 12 months

Used one or more health care services %   2022	82.3	78.5	77.1	87.0
Pharmacist %   2022	41.3	31.2	37.3	48.8
Services received met their needs, completely %   2022	57.0	51.8	39.6	64.4
Hospital emergency department %   2022	39.7	26.6	36.4	39.6
Services received met their needs, completely %   2022	39.3	S	35.8	44.6
After-hours or walk-in clinic %   2022	35.2	42.5	31.5	29.7
Services received met their needs, completely %   2022	42.7	26.6	S	51.6
Tele-Care 811 %   2022	24.3	20.9	19.8	31.5
Services received met their needs, completely %   2022	42.0	S	S	40.9
Virtual care platform like eVisit NB %   2022	21.8	18.0	28.2	27.5
Services received met their needs, completely %   2022	37.3	S	S	38.5
Other services %   2022	15.2	16.9	11.8	15.1

	<b>Province</b> New Brunswick	<b>Zone 1</b> Moncton and South-East Area	<b>Zone 2</b> Fundy Shore and Saint John Area	<b>Zone 3</b> Fredericton and River Valley Area
Services received met their needs, completely %   2022	<b>42.1</b>	S	S	<b>38.4</b>

## About this Table

### Content and description

Data on self-reported information regarding the use and experience with health care services of New Brunswickers who do not have a primary care provider (neither a family doctor nor a nurse practitioner). Topics include the use of primary health care services and experience with the services received.

### Why it is important

The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

### Availability of the data

The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our [Primary Care Survey](#) page.

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### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size