

PRIMARY CARE SURVEY

# Experience with services (without a primary care provider)



## Having a primary care provider

Does not have a primary care provider %   2022	<b>13.8</b>	<b>14.6</b>
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## Use and experience with health care services in the last 12 months

Used one or more health care services %   2022	<b>88.7</b>	<b>82.3</b>
Pharmacist %   2022	<b>52.5</b>	<b>41.3</b>
Services received met their needs, completely %   2022	<b>60.5</b>	<b>57.0</b>
Hospital emergency department %   2022	<b>53.8</b>	<b>39.7</b>
Services received met their needs, completely %   2022	S	<b>39.3</b>
After-hours or walk-in clinic %   2022	<b>53.8</b>	<b>35.2</b>
Services received met their needs, completely %   2022	<b>60.0</b>	<b>42.7</b>
Tele-Care 811 %   2022	<b>27.2</b>	<b>24.3</b>
Services received met their needs, completely %   2022	S	<b>42.0</b>
Virtual care platform like eVisit NB %   2022	<b>20.6</b>	<b>21.8</b>
Services received met their needs, completely %   2022	S	<b>37.3</b>
Other services %   2022	<b>10.9</b>	<b>15.2</b>
Services received met their needs, completely %   2022	S	<b>42.1</b>

## About this Table

### Content and description

Data on self-reported information regarding the use and experience with health care services of New Brunswickers who do not have a primary care provider (neither a family doctor nor a nurse practitioner). Topics include the use of primary health care services and experience with the services received.

### Why it is important

The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

### Availability of the data

The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our [Primary Care Survey](#) page.

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### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size