PRIMARY CARE SURVEY
Experience with services (with a primary care provider)

Province
New Brunswick

Having a primary care provider

Has a primary care provider %	2022	**85.4**
Has a personal family doctor %	2022	**82.2**
Has a personal nurse practitioner %	2022	**3.6**

Proximity of practice of primary care provider

Located in the same city or town %	2022	**65.6**

Type of practice of primary care provider

Part of a group practice %	2022	**30.0**
Does not know if part of a group practice %	2022	**26.3**
Part of a multidisciplinary team practice %	2022	**16.7**

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	Province New Brunswick
Does not know if part of a multidisciplinary team practice % | 2022	**14.6**
Consultations available after 5 pm on a weekday % | 2022	**10.5**
Does not know if consultations are available after 5 pm on a weekday % | 2022	**31.8**
No consultations available after 5 pm on a weekday % | 2022	**57.7**
Consultations available on Saturday or Sunday % | 2022	**3.7**
Does not know if consultations are available on Saturday or Sunday % | 2022	**26.0**
No consultations available on Saturday or Sunday % | 2022	**70.3**

Use of primary health care services in the last 12 months

Consulted with primary care provider % | 2022	**85.5**
…Last consultation was in-person % | 2022	**63.9**
…Last consultation was virtual % | 2022	**36.1**

Experience with primary care provider

Received the support they needed, definitely % | 2022	**59.0**
Primary care provider spent enough time with them, always % | 2022	**47.1**
Primary care provider limits the number of problems they can discuss in a visit % | 2022	**24.8**

	Province New Brunswick
Satisfaction with services received, somewhat or very satisfied % | 2022	**80.8**

Use of other health care services because primary care provider was not available

Used one or more other health care services % | 2022	**62.6**
Pharmacist % | 2022	**36.6**
Hospital emergency department % | 2022	**26.6**
After-hours or walk-in clinic % | 2022	**22.3**
Tele-Care 811 % | 2022	**15.8**
Virtual care platform like eVisit NB % | 2022	**14.2**
Allied health professional % | 2022	**1.9**
Specialist % | 2022	**1.5**
Other services % | 2022	**5.0**

Last consultation with primary care provider

Reason for last consultation

Health concern % | 2022	**54.5**
Prescription renewal % | 2022	**39.9**

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Regular checkup % | 2022	**35.6**

Wait time for last consultation, for a health concern or problem

Same day or next day with primary care provider % | 2022	**11.1**
Same day or next day with family doctor % | 2022	**10.8**
Same day or next day with nurse practitioner % | 2022	**16.3**
Within 5 days with primary care provider % | 2022	**34.0**
Within 5 days with family doctor % | 2022	**34.1**
Within 5 days with nure practitioner % | 2022	**31.7**

Language used during last consultation

English % | 2022	**70.4**
French % | 2022	**28.9**
Received services in their preferred language % | 2022	**91.4**
…Preferred language is English % | 2022	**95.6**
…Preferred language is French % | 2022	**81.2**

About this Table

Content and description
Data on self-reported information regarding the use and experience with services of New Brunswickers who have a primary care provider (either a family doctor or a nurse practitioner). Topics include having a primary care provider, use of primary health care services and experience with the services received. Information is available about timely access to a provider and use of other services because the provider is not available

Why it is important
The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

Availability of the data
The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our Primary Care Survey page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

🟩 Above-average performance

🚩 Below-average performance