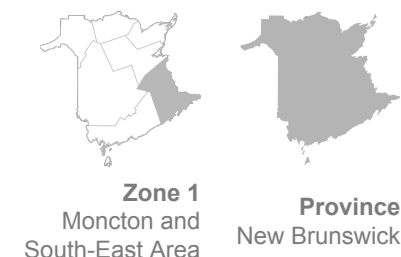


PRIMARY CARE SURVEY

Experience with services (with a primary care provider)



Having a primary care provider

Has a primary care provider % 2022	90.0	85.4
Has a personal family doctor % 2022	87.6	82.2
Has a personal nurse practitioner % 2022	2.8	3.6

Proximity of practice of primary care provider

Located in the same city or town % 2022	64.4	65.6
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Type of practice of primary care provider

Part of a group practice % 2022	29.2	30.0
Does not know if part of a group practice % 2022	28.7	26.3

	Zone 1 Moncton and South-East Area	Province New Brunswick
Part of a multidisciplinary team practice % 2022	14.3	16.7
Does not know if part of a multidisciplinary team practice % 2022	17.7	14.6
Consultations available after 5 pm on a weekday % 2022	7.6	10.5
Does not know if consultations are available after 5 pm on a weekday % 2022	33.4	31.8
No consultations available after 5 pm on a weekday % 2022	59.0	57.7
Consultations available on Saturday or Sunday % 2022	2.9	3.7
Does not know if consultations are available on Saturday or Sunday % 2022	26.9	26.0
No consultations available on Saturday or Sunday % 2022	70.2	70.3

Use of primary health care services in the last 12 months

Consulted with primary care provider % 2022	84.2	85.5
...Last consultation was in-person % 2022	59.0	63.9
...Last consultation was virtual % 2022	41.0	36.1

Experience with primary care provider

Received the support they needed, definitely % 2022	54.9	59.0
Primary care provider spent enough time with them, always % 2022	45.5	47.1

	Zone 1 Moncton and South-East Area	Province New Brunswick
Primary care provider limits the number of problems they can discuss in a visit % 2022	23.3	24.8
Satisfaction with services received, somewhat or very satisfied % 2022	78.7	80.8
Use of other health care services because primary care provider was not available		
Used one or more other health care services % 2022	66.1	62.6
Pharmacist % 2022	38.6	36.6
Hospital emergency department % 2022	23.8	26.6
After-hours or walk-in clinic % 2022	30.8	22.3
Tele-Care 811 % 2022	17.9	15.8
Virtual care platform like eVisit NB % 2022	16.8	14.2
Allied health professional % 2022	2.3	1.9
Specialist % 2022	1.7	1.5
Other services % 2022	4.5	5.0

Last consultation with primary care provider

Reason for last consultation

	Zone 1 Moncton and South-East Area	Province New Brunswick
Health concern % 2022	50.0	54.5
Prescription renewal % 2022	40.0	39.9
Regular checkup % 2022	37.8	35.6
Wait time for last consultation, for a health concern or problem		
Same day or next day with primary care provider % 2022	7.8	11.1
Same day or next day with family doctor % 2022	8.0	10.8
Same day or next day with nurse practitioner % 2020	18.2	18.7
Within 5 days with primary care provider % 2022	28.8	34.0
Within 5 days with family doctor % 2022	29.4	34.1
Within 5 days with nure practitioner % 2020	47.8	51.7
Language used during last consultation		
English % 2022	61.1	70.4
French % 2022	37.9	28.9
Received services in their preferred language % 2022	87.0	91.4
...Preferred language is English % 2022	95.4	95.6

	Zone 1 Moncton and South-East Area	Province New Brunswick
...Preferred language is French % 2022	73.3	81.2

About this Table

Content and description

Data on self-reported information regarding the use and experience with services of New Brunswickers who have a primary care provider (either a family doctor or a nurse practitioner). Topics include having a primary care provider, use of primary health care services and experience with the services received. Information is available about timely access to a provider and use of other services because the provider is not available

Why it is important

The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.



Availability of the data

The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our [Primary Care Survey](#) page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

-  Above-average performance
-  Below-average performance