PRIMARY CARE SURVEY
Experience with services (with a primary care provider)

Zone 7
Miramichi Area

Province
New Brunswick
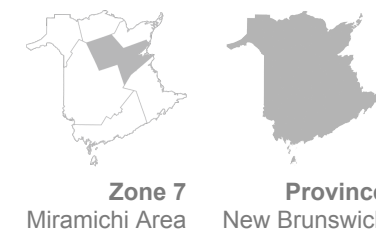
Having a primary care provider

	Zone 7	Province
Has a primary care provider % | 2022	89.9	85.4
Has a personal family doctor % | 2022	86.9	82.2
Has a personal nurse practitioner % | 2022	3.1	3.6

Proximity of practice of primary care provider

Located in the same city or town % | 2022	78.8	65.6

Type of practice of primary care provider

Part of a group practice % | 2022	28.2	30.0
Does not know if part of a group practice % | 2022	24.4	26.3
Part of a multidisciplinary team practice % | 2022	16.8	16.7

	Zone 7 Miramichi Area	Province New Brunswick
Does not know if part of a multidisciplinary team practice % | 2022	11.4	14.6
Consultations available after 5 pm on a weekday % | 2022	15.2	10.5
Does not know if consultations are available after 5 pm on a weekday % | 2022	31.5	31.8
No consultations available after 5 pm on a weekday % | 2022	53.3	57.7
Consultations available on Saturday or Sunday % | 2022	4.7	3.7
Does not know if consultations are available on Saturday or Sunday % | 2022	23.3	26.0
No consultations available on Saturday or Sunday % | 2022	72.0	70.3

Use of primary health care services in the last 12 months

Consulted with primary care provider % | 2022	87.2	85.5
…Last consultation was in-person % | 2022	58.5	63.9
…Last consultation was virtual % | 2022	41.5	36.1

Experience with primary care provider

Received the support they needed, definitely % | 2022	54.2	59.0
Primary care provider spent enough time with them, always % | 2022	44.6	47.1
Primary care provider limits the number of problems they can discuss in a visit % | 2022	19.6	24.8

	Zone 7 Miramichi Area	Province New Brunswick
Satisfaction with services received, somewhat or very satisfied % | 2022	**78.2**	**80.8**

Use of other health care services because primary care provider was not available

	Zone 7 Miramichi Area	Province New Brunswick
Used one or more other health care services % | 2022	**63.7**	**62.6**
Pharmacist % | 2022	**37.8**	**36.6**
Hospital emergency department % | 2022	**28.2**	**26.6**
After-hours or walk-in clinic % | 2022	**25.1**	**22.3**
Tele-Care 811 % | 2022	**16.6**	**15.8**
Virtual care platform like eVisit NB % | 2022	**19.6**	**14.2**
Allied health professional % | 2022	**1.5**	**1.9**
Specialist % | 2022	**S**	**1.5**
Other services % | 2022	**7.2**	**5.0**

Last consultation with primary care provider

Reason for last consultation

	Zone 7 Miramichi Area	Province New Brunswick
Health concern % | 2022	**58.4**	**54.5**
Prescription renewal % | 2022	**42.9**	**39.9**

	Zone 7 Miramichi Area	Province New Brunswick
Regular checkup % | 2022	27.0	35.6

Wait time for last consultation, for a health concern or problem

Same day or next day with primary care provider % | 2022	18.2	11.1
Same day or next day with family doctor % | 2022	17.2	10.8
Same day or next day with nurse practitioner % | 2020	21.5	18.7
Within 5 days with primary care provider % | 2022	45.1	34.0
Within 5 days with family doctor % | 2022	44.7	34.1
Within 5 days with nure practitioner % | 2020	66.4	51.7

Language used during last consultation

English % | 2022	83.8	70.4
French % | 2022	15.4	28.9
Received services in their preferred language % | 2022	86.7	91.4
…Preferred language is English % | 2022	89.2	95.6
…Preferred language is French % | 2022	73.0	81.2

About this Table

Content and description
Data on self-reported information regarding the use and experience with services of New Brunswickers who have a primary care provider (either a family doctor or a nurse practitioner). Topics include having a primary care provider, use of primary health care services and experience with the services received. Information is available about timely access to a provider and use of other services because the provider is not available

Why it is important
The results from the Primary Care Survey allows the NBHC to inform citizens and health system stakeholders about the quality of primary health care services from citizens' perspectives. This information can be used to make future improvements to primary health care in the province.

Availability of the data
The information for this data table is available at different geographical levels as well as by demographic groups. More information is available on our Primary Care Survey page.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

⚑ Above-average performance

⚑ Below-average performance